Your health. Your life.
Be in control with **MyChart**.

At UR Medicine, we want to make living your healthiest life easier than ever. That's why we encourage every patient to use MyChart.

MyChart is a free tool that allows you to see your UR Medicine medical record on your computer, tablet or mobile device.

Make it easier than ever to manage your health.

Sign up for MyChart today by visiting mychart.urmc.edu.

Get the MyURMedicine app.

Your gateway to MyChart and much more. Find doctors, urgent care, hospitals, labs and imaging locations.

For more information, call our MyChart Customer Service Center 8 a.m. to 4:30 p.m. weekdays:
585.275.URMC (8762)
1.888.661.6162.

UR MEDICINE
Medicine of the Highest Order

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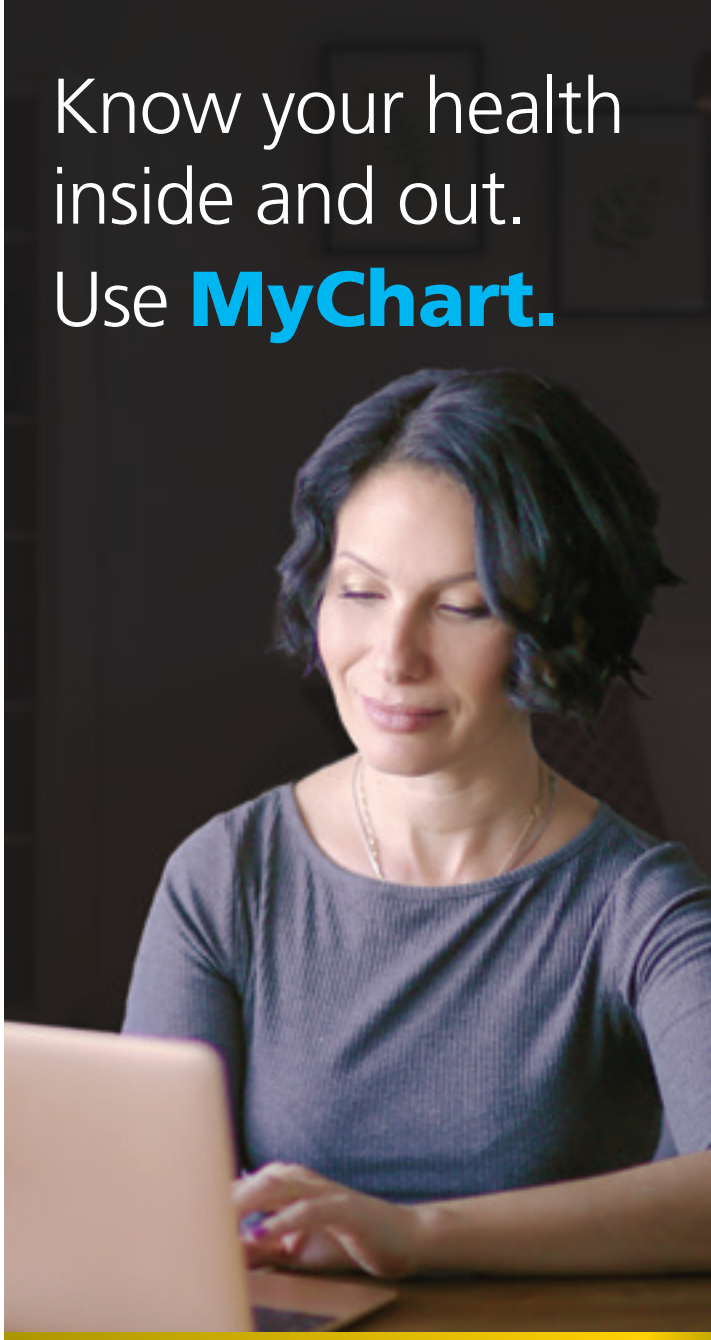
Know your health inside and out. Use **MyChart.**



UR MEDICINE
Medicine of the Highest Order

With MyChart, you can:

- Communicate with your healthcare team
- View your medications and test results
- Request appointments and prescription refills
- Schedule follow-up appointments with specific providers
- Receive appointment reminders and pre-check into your appointments
- Pay your bill quickly and securely
- Read your provider's notes from your visit

A great way to communicate.

Once you sign up for MyChart, many of your UR Medicine doctors' offices will begin to communicate with you through MyChart (e.g., appointment reminders and/or changes, test results, prescription refill requests and even health questionnaires). You will receive an email (to the email address you provided) when your doctor's office updates information in MyChart.

View your test results.

When you visit a UR Medicine location (inpatient, outpatient, Urgent Care, emergency or lab), you will have instant access to your test results in MyChart. This means you may see results before your doctor; thank you in advance for your patience in allowing your physician time to communicate with you about your test results.

As a reminder, MyChart proxys will be able to view all test results; you can review and/or change your settings under the "Access for Friends and Family" menu.

Since you are viewing the full, unedited results, some of the language may not be familiar to you and might even be confusing or concerning. Please discuss any questions raised by these results at your next visit when appropriate. For more urgent questions/concerns, please contact your doctor's office.

Your information is safe with MyChart.

MyChart protects your personal information through a series of secure access codes, personal IDs and passwords. It also uses the most advanced encryption technology available, so that only you and your healthcare team can access your information. In addition, all MyChart payments are made through one of our nation's largest and trusted payment networks, and UR Medicine does not store your credit card information.

View a family 1 health record.

You can view another person's MyChart with appropriate consents. This is called proxy access and allows you to log into your personal MyChart account, and then connect to another person's MyChart account.
UR Medicine offers two types of proxy access:

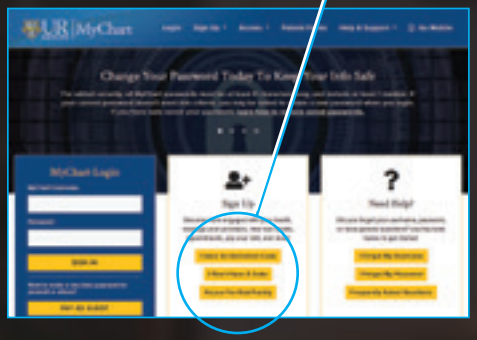
- **Full Proxy Access**: A full proxy is able to see all items that appear in another person's MyChart. UR Medicine patients over age 18 can appoint any other adult as a full proxy. Parents and legal guardians of children under 12 can also request full proxy access.
- **Limited Proxy Access:** This option is available to parents and legal guardians for their children ages 12 to 17, and allows them to see their child's allergies, immunizations and letters. Full access to their child's MyChart is available, but requires their child's permission (per New York State law), and must be requested in-person at your child's doctor's office.

More information about proxy access is available at mychart.urmedicine.org, click on Access for Kids/Family.

Sign up for MyChart today.

Signing up for MyChart is simple. If you are 18 or older, you can sign up online by visiting mychart.urmedicine.org and clicking one of the following buttons in the "Sign Up" column:

I have an activation code
I don't have a code
Access for kids/family



Patients ages 12 to 17 must sign up at their doctor's office.