



Mission Statement

When traumatic situations and difficult events occur in our environments, URMC managers shall ensure that staff has necessary emotional resources and support. URMC managers should address security, quality, safety and legal concerns that accompany these situations.

Vision Statement

The vision of the YoUR Support is that all managers are well prepared to recognize, assess and respond to staff support needs.

Use of the Human Resources Business Partner to Help Address Staff Emotional Support Needs

A human resources business partner (HRBP) covers every department and employee in the medical center. HRBP's can effectively ensure training on staff support needs, consistency in the use of staff emotional support resources in incidents, and help managers assess and effectively respond to staff emotional support needs.