Bringing help to you, when you need it most

If you or anyone you know is experiencing a mental health crisis, call us. We are a psychiatric emergency team serving anyone in Monroe County. Any place you feel safe, we'll come to you.

How we support you:

- Crisis intervention and stabilization
- Comprehensive mental health assessments
- Connecting you to mental health and chemical dependency treatment providers
- Linking to community-based and in-home support systems
- Medication consultations and services
- Interpreter services for diverse language needs
- Follow-up visits
- Peer and Family Advocate support

Contact the Mobile Crisis Team



Clinicians are available to answer your call 24/7 (585) 275-8686

Please Note:

For immediate safety concerns, such as life-threatening situations and/or medical emergencies, please call 911.

Insurance Coverage:

Mobile Crisis Team visits are covered by most insurances. No one will be turned away due to inability to pay. Financial counselors are available.



Part of Strong Memorial Hospital