## Dear Parents and/or Guardians,

We would like you to know we are working on improving standardization of care to our patients by implementing a new Quality Improvement initiative called "Streamlining Mucositis." This initiative will continue for the next 5-6 months. Our goal is to reduce the rate of a condition called mucositis that can be a painful adverse side effect of the chemotherapy and/or radiation treatment your child may receive. Over the next few days, you will be introduced to a dental expert, watch a video and hold discussions with your provider about mucositis and how to prevent and provide supportive care for it. You will be given opportunity to take a pre and post test that will help us to know if we are providing helpful education to you and your family. The first time you participate you will be asked to keep a log of your practices for 1 week. We hope to get your feedback and answer any questions you might have.

We are introducing the use of L-glutamine which you can discuss further with your provider. It is a natural supplement that helps to improve your immune function, brain performance and digestion but most importantly in our use of L-glutamine is known to help promote healing of tissues as a necessary building block to repair of your tissue breakdown.

P.S. Once you have completed the pre-test survey. Please notify your provider and we will consult the Dental service to perform their examination. Once the dental exam is complete there is a video called 'Mucositis Education' by Dr. JoAnn Bolude that you can view and will explain what mucositis is. <a href="https://www.youtube.com/watch?v=-d8ygZV95Eo">https://www.youtube.com/watch?v=-d8ygZV95Eo</a>. At this point, your participant ID is likely already enrolled into the MyCap database. Once you begin treatment you will be expected to start recording the basic oral care daily log for at least 7 entries. Our recommendation is to encode this on your phone as a daily reminder.

Thank you for your willingness to participate in helping us to provide excellent care to you and your loved one. If you have any questions or concerns, please don't hesitate to call or contact your nearest provider.

Golisano Children's Hospital

Pediatric Hematology/Oncology Fellow,

Sincerely.

Joann M Bolude, MD