

2009 TEST A
Mandatory In-Service Education Competency
Answer Sheet
University of Rochester Medical Center - SMH

Print Name _____
Employee ID # _____
Date _____

Signature _____
Department _____

CODE OF ORGANIZATIONAL & BUSINESS ETHICS

1. a b c d

CODE PINK - SMH

2. a b c d

COMPLIANCE

3. a b c d

DISASTER PREPAREDNESS

4. a b c d

DIVERSITY AND INCLUSION

5. a b c d

6. a b c d

ELECTRICAL SAFETY

7. a b c d

EMERGENCY PAGE CODES-SMH

8. _____

FALSE CLAIMS PREVENTION

9. a b c d

FIREARMS/WEAPONS

10. a b c d

FIRE SAFETY

11. a b c d

12. a b c d

13. a b c d

HAZARD COMMUNICATION STANDARD

14. a b c d

15. a b c d

HIPAA PRIVACY and SECURITY, and CONFIDENTIALITY of INFORMATION

16. a b c d

17. a b c d

INFECTION PREVENTION AND CONTROL

18. a b c d

19. a b c d

20. a b c d

INFLUENZA

21. a b c d

22. a b c d

INTERPRETER SERVICES

23. a b c d

JOINT COMMISSION READINESS

24. a b c d

25. a b c d

LIFTING AND TRANSFERS

26. a b c d

27. a b c d

MANAGEMENT OF SUSPECTED ABUSE/NEGLECT

28. a b c d

MEAL AND REST BREAKS

29. a b c d

30. a b c d

OBTAINING SECURITY SERVICES- SMH

31. a b c

OCCURRENCE/CLAIM REPORTING

32. a b c d

33. a b c d

PATIENT PRISONER POPULATION - SMH

34. a b c d

PATIENT RIGHTS/ETHICS/ COMPLAINT PROCESS

35. a b c d

PATIENT SAFETY, TEAM COMMUNICATION, MEDICAL-HEALTH CARE ERROR REDUCTION

36. a b c d

37. a b c d

POLICY AGAINST DISCRIMINATION AND HARASSMENT

38. a b c d

PROFESSIONAL MISCONDUCT REPORTING and the IMPAIRED PROFESSIONAL

39. a b c d

SMOKE-FREE CAMPUS

40. a b c d

41. a b c d

THE STRONG COMMITMENT - SMH

42. a b c d

43. a b c d

WASTE MANAGEMENT

44. a b c d

45. a b c d

WORKPLACE VIOLENCE

46. a b c d

YOUR ROLE IN QUALITY/PERFORMANCE IMPROVEMENT

47. a b c d

MANDATORY RESOURCES

48. a b c d