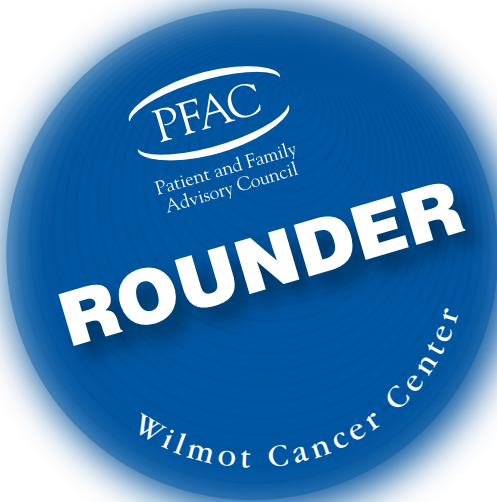


Introducing
Wilmot Cancer
Center **Rounders**

*Look for the badge.
We are here to help!*

We're working hard to provide the
best cancer care.

See reverse for more information.



JAMES P.
CANCER CENTER
JW WILMOT

UNIVERSITY OF ROCHESTER
MEDICAL CENTER

Your comfort is important to us.

Rounders are volunteers who are here to listen to you. They work with you and your health care team to ensure you and your loved ones get the best possible care.

Volunteer Rounders visit areas of the Wilmot Cancer Center to listen to you. Rounders want to hear about your experiences. Tell them what is going well and what could be improved.

If a Rounder approaches you to talk, please share your candid thoughts. We want to ensure your needs are met with compassion, respect and exceptional care.

Rounders will work with you and staff members to ensure your concerns are addressed. Your suggestions will be taken seriously. Your positive comments about staff will also be shared.

Our goal is to make sure you receive the highest quality care and that you are completely satisfied.

If you have questions, please call the Wilmot Cancer Center at (585) 273-3895.

