

University of Rochester Medical Center  
Edward G. Miner Library  
Ask A Medical Librarian Program

The goal of Miner Library's *Ask A Medical Librarian* program is to partner with health care teams to deliver targeted, individualized information to our pediatric in-patients, outpatients, and patients of referring physicians from trusted resources such as books, journals, pamphlets and selected high quality Internet sites, through the use of an *Information Prescription*.

The *Ask A Medical Librarian* program is available to all Divisions in the Department of Pediatrics and URMC referring pediatricians.

How it works:

1. A health care provider (physician, fellow, resident, nurse, nurse practitioner, or social worker) writes an *Information Prescription* or IP, much like a physician writes a drug prescription. The provider may elect to review the material before it is delivered to the patient/family by checking the appropriate box on the IP.
2. The Information Prescription is available online at <https://www.urmc.rochester.edu/hslt/miner/InfoRx/>. The form may be submitted electronically or the provider can make a copy and fax it to the Miner Library using the fax number at the top of the form.
3. The librarian will contact patients of referring physicians using the information in the "Best way to Contact Patient/Family Member" section of the IP.
4. Using resources available in the Miner Library and/or high quality websites, the librarian will develop a customized information packet about the disease, medical condition, test, treatment, or drug that is tailored to the information needs of the patient/family. The librarian will mail or email the packets of information to the patient/family within 1-2 business days.
5. The librarian will follow-up with both the patient/family and the provider to obtain feedback on the program.

We hope that you will find the *Ask A Medical Librarian* program an excellent resource for high quality health information for your patients.

If you have any questions, please contact Angela Dixon at 275-6943 or [Angela\\_Dixon@urmc.rochester.edu](mailto:Angela_Dixon@urmc.rochester.edu).