

2012 HEALTHCARE EMERGENCY MANAGEMENT CONFERENCE PRESENTED BY THE FINGER LAKES REGIONAL RESOURCE CENTER

**Wednesday
May 2, 2012
8:00 am to 4:30 pm
7:30 Registration**

**RIT Inn and
Conference Center
Iroquois Ball Room
5257 W. Henrietta Rd.
Henrietta, NY 14467**

FEE: \$69.00

[CLICK HERE TO REGISTER](#)

**REGISTRATION
DEADLINE:
APRIL 23, 2012**



ACCREDITATION

The University of Rochester School of Medicine and Dentistry is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

CERTIFICATION

The University of Rochester School of Medicine and Dentistry designates this live activity for a maximum of **6.75AMA PRA Category 1 Credit(s)TM**. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

“WHEN MOTHER NATURE ATTACKS” A PRESENTATION ON NATURAL DISASTERS’ IMPACT ON HEALTH SYSTEMS

The **University of Rochester Finger Lakes Regional Resource Center** will host the 2012 Healthcare Emergency Management Conference featuring national and local experts presenting on the recent natural disaster events that have impacted our health care delivery systems.

OBJECTIVES:

- Identify the lessons learned in planning, mitigation, response and recovery related to the recent tornado and hurricane events that have impacted health care organizations
- Identify best practices in the decision to evacuate or shelter in place during the recent tornado and hurricane events that have impacted health care organizations
- Consider how current health care systems' planning, mitigation, response and recovery may be improved upon based on the speakers' information
- Consider how current planning and response for at risk populations may be improved upon based on the speakers' information
- Identify how non-healthcare agencies can partner with healthcare to improve the appropriate use of limited community resources by victims of a disaster

GUEST SPEAKERS:

Mr. Dwayne Doran

Director, Safety and Security, Mercy Hospital, Joplin, MO

Ms. Jeanne Dzurenko, BSN, MPH, RN

Senior Director of Nursing Operations, NYU Langone Medical Center

Mr. Kenneth Turner

Senior Director of Emergency Services, American Red Cross– Buffalo Region

Dr. Robert Kanter, MD

Professor, Director of Pediatric Critical Care, SUNY Upstate Medical Center

Mr. Murad Raheem

Field Supervisor, Region II, Regional Emergency Coordinator Program, DHHS, ASPR

Ms. Kristin Stevens

Director of Emergency Management, NYU Langone Medical Center

Target Audience:

Healthcare professionals (MD, PA, NP, RN, EMT, EMT-P, PharmD, hospital administrators and other allied medical professionals) as well as non-healthcare emergency planners (governmental and non-government organization emergency managers, law enforcement, fire service and mass fatality responders) who may play a role in a disaster that effects the health delivery system in an existing community.



OVERVIEW/PURPOSE:

Recent weather events have highlighted gaps in planning and response coordination when the healthcare infrastructure is no longer viable or temporarily unusable. This year's conference will focus on increasing the knowledge of its attendees through the sharing of lessons learned and best practices by health care organizations and planning partners affected by natural disasters that resulted in an impact to at-risk populations, the evacuation of hospitals, and the mobilization of functional needs shelters in the community.

AGENDA

Wednesday, MAY 2, 2012

- 07:30 - 08:00 **Registration/Coffee**
- 08:00 - 08:15 **Welcoming Remarks** *Kathy Parrinello, Anne D'Angelo*
- 08:15 - 08:45 **Murad Raheem** *Federal Response: Hurricane Irene & Tropical Storm Lee*
- 08:45 - 10:00 **Kristin Stevens** *A Hospital Evacuation—Responding to Hurricane Irene*
- 10:00 - 10:15 **BREAK**
- 10:15 - 10:45 **Jeanne Dzurenko** *Clinical Implications of a Hospital Evacuation*
- 10:45 - 11:15 **Jeanne Dzurenko & Kristin Stevens** *Q & A with Audience*
- 11:15 - 12:15 **Kenneth Turner** *Functional Needs Shelters in Community Wide Disasters*
- 12:15 - 13:00 **LUNCH (provided)**
- 13:00 - 13:15 **Murad Raheem** *Federal Response: Joplin & Tuscaloosa Tornadoes*
- 13:15 - 14:15 **Dwayne Doran** *Hospital Evacuation Amidst Chaos- Joplin Tornado*
- 14:15 - 14:30 **BREAK**
- 14 :30 - 15:00 **Dwayne Doran** *Hospital Evacuation Amidst Chaos Cont'd*
- 15:00 - 15:15 **Dwayne Doran** *Q & A with Audience*
- 15:15 - 16:15 **Dr. Robert Kanter** *Pediatric Disaster Services: Tuscaloosa Case Study*
- 16:15 - 16:30 **Closing Remarks**

GUEST SPEAKERS:



Dwayne Doran

Director, Safety and Security, St. John's Health System, Joplin MO

Since 2004, Dwayne has been the Director of Safety and Security for St. John's Health System which includes 11 hospitals and over 200 off-site facilities. He wrote the regional disaster plan and was the Disaster Coordinator for five years. Prior to working in health care, Dwayne served in law enforcement as a Sergeant for the Green County Sheriff's Department where he focused on building and developing the Green County Justice Center's policy, emergency response plan and training the response team. Dwayne received his Bachelors in Finance and Business from Missouri State University in 1994 and will complete his Master's in Criminology and Sociology this year. Along with his degrees, he holds several advanced certifications in emergency response through FEMA and Homeland Security. Through many major events and disasters, Dwayne has been the Incident Commander or tactical team leader. He has authored, published and copyrighted several manuals, videos and papers on emergency response, law enforcement, sexual predators and personal protection.



Jeanne Dzurenko

Sr Director of Nursing Operations, New York University Langone Medical Center, New York, NY

Jeanne Dzurenko has 30 years of healthcare experience both within Academic Medical Center, city hospital and non-for profit organizations. She has a Bachelor of Science in Nursing from Niagara University and Masters of Public Health from Hunter College. Jeanne received a post graduate certificate in Bioethics and Humanities from New York University and Montefiore Medical Center. She is currently the Senior Director of Nursing Operations, Patient Care Systems and Business Intelligence at NYU Langone Medical Center in NYC.



Kenneth Turner

Senior Director of Emergency Services, American Red Cross- Buffalo Region

Ken currently serves as the Senior Director of Emergency Services for the Buffalo Region. A 28 year staff member, he is responsible for the overall programming of disaster, service to the armed forces, international and human service programs for the eight counties of Western New York. Ken also serves as an Instructor Trainer for the American Red Cross in the following courses, Working with Total Diversity, Effective Group Membership and Employed and Volunteer Staff Relationships. A Graduate of Buffalo State College in Business Studies, Ken also holds a certificate from the Clara Barton Institute of Domestic Preparedness in Pine Bluff Arkansas in Weapons of Mass Destruction. In addition to the daily assistance that is given to those in Western New York, Ken served as the Operation Manager for the October Surprise Strom in Buffalo October 2007 and for Flight 3407 plane crash in Buffalo in February 2009. Ken served as Assistant Director for Tropical Storm Lee and Hurricane Irene response in September 2011.



Robert Kanter, MD

Professor, Director of Pediatric Critical Care, SUNY Upstate Medical University, Syracuse, NY

Dr. Kanter attended medical school at the University of Pennsylvania. He trained in Pediatrics at SUNY Upstate Medical University in Syracuse, NY, and Pediatric Critical Care Medicine at the Children's Hospital National Medical Center in Washington, D.C. Dr. Kanter has directed the Division of Pediatric Critical Care Medicine at SUNY Upstate Medical University in Syracuse since 1980. He is also a Senior Investigator and Affiliated Faculty for the National Center for Disaster Preparedness in the Mailman School of Public Health at Columbia University.

Dr Kanter's research investigates pediatric needs and resources in public health emergencies, and explores strategies to improve the care of children in disasters. He has served on task forces for pediatric disaster preparedness advising the New York State Department of Health, the Centers for Disease Control, the Institute of Medicine, the American College of Chest Physicians, and the National Library of Medicine.



Murad Raheem

Field Supervisor, Region II, Regional Emergency Coordinator Program, DHHS, ASPR, OPEO

Murad Raheem is the Supervisory Regional Emergency Coordinator (REC) for the Office of the Assistant Secretary for Preparedness and Response (ASPR) at the Department of Health and Human Services (DHHS). As an REC, he is the lead for Federal ESF #8 (Public Health and Medical) support to our partners and stakeholders in Region II (NY, NJ, Puerto Rico and USVI)

Prior to serving as a Regional Emergency Coordinator, he was the Branch Chief for Information Technology, Electronics and Communications in Washington DC with HHS/ASPR. While serving there he was responsible for all IT and Communications systems supporting ESF #8, as well as providing support for the Department's COOP and COG missions. In addition, he served as the Department's representative to the 911 Commission's Joint Advisory Committee on Communications Capabilities of Emergency Medical and Public Health Care Facilities as well as the FCC's Broadband initiative. Murad has served on multiple deployments including the Haiti Earthquake, Hurricanes Isabel, Katrina, Wilma, Ike and Gustav, President Ford's Funeral, President Obama's Inauguration and various National Security Special events. Murad's prior management experience includes serving as the Chief of Telecommunications for the Peace Corps in Washington D.C., where he oversaw the implementation of the Agency's Global Network initiative, "Magellan" in over 72 posts worldwide. He has also worked for a number of Non-Profit institutions such as New York University and the Ethical Culture Fieldston School. Murad holds a Bachelor of Science in Information Systems from the Stern School of Business, New York University. When not staring at his blackberry, he lives in Westchester County N.Y. with his wife Jamie and his dog, where he also supports his town as a Police Constable. He has travelled widely and lived abroad, both professionally and personally, and is pursuing a private Pilot's license.



Kristin Stevens

Director, Emergency Management, New York University Langone Medical Center, New York, NY

Kristin Stevens is the Director of Emergency Management at NYU Langone Medical Center, where she is the only full-time manager dedicated to emergency preparedness for its three hospitals. She is responsible for overseeing development of plans, training, and exercises as well as ensuring compliance with regulatory agencies. Kristin came to NYULMC from the New York City Department of Health and Mental Hygiene (DOHMH) where she worked as an emergency manager. At DOHMH, she coordinated the development of the Incident Command System (ICS) and the ICS Planning Section to support agency emergency response. She has extensive experience in emergency plan development and implementation, holds training certifications from FEMA, OSHA and the CDC, and is a member of the International Association of Emergency Managers and the Association of Contingency Planners. Kristin sits on multiple citywide emergency planning committees and co-founded the Manhattan Healthcare Emergency Management Coalition. She is currently enrolled in the Master of Science in Threat and Response Management program at the University of Chicago.

REGISTRATION DEADLINE: April 23, 2012

REGISTRATION:

Fee: \$69.00

Registration is accepted on a first-paid first-served basis. Maximum capacity is 190 participants. Registration closes April 23, 2012. There is a \$20 administration fee for cancellations on or before April 23, 2012. No refunds will be issued for cancellations after April 23, 2012. The FLRRC reserves the right to cancel or postpone this conference due to unforeseen circumstances. In the unlikely event of cancellation or postponement, a refund will be provided for only the registration fee. The agenda and speakers are subject to change. Conference materials/presentations will be available to registrants through Cvent. Attendees will be responsible for printing their own handouts.

To access the online registration go to:

<http://www.cvent.com/d/7cql7y>

AMERICANS WITH DISABILITIES:

The FLRRC wishes to ensure no individual with a disability is excluded from the conference. If auxiliary aids or services are required in order to attend this program, please indicate during registration.

CONTACT INFORMATION

Regarding Program Content

Finger Lakes Regional Resource Center
Kathee Tyo, MS, RN
585-758-7641
kathee_tyo@urmc.rochester.edu

Regarding Registration

University of Rochester Medical Center
Office of Continuing Professional Education
585-275-4392
cmeoffice@urmc.rochester.edu

CONFERENCE FACULTY:

Jeremy Cushman, MD*

Assistant Professor, Department of Emergency Medicine
University of Rochester Medical Center

Anne D'Angelo, MS, RN*

Program Director, Finger Lakes Regional Resource Center
University of Rochester Medical Center

Kathy Parrinello, RN, MS, PhD*

Associate VP, University of Rochester Medical Center
Chief Operating Officer, Strong Memorial Hospital
Department Chair, Finger Lakes Regional Resource Center
University of Rochester Medical Center

Eileen Spezio

Administrative Assistant, Finger Lakes Regional Resource Center
University of Rochester Medical Center

Callie Smith, BS*

MPH Graduate Student
New York Medical College

Kathee Tyo, MS, RN*

Program Coordinator & Educator, Finger Lakes Regional Resource Center
University of Rochester Medical Center

*Involved in the development of the educational curriculum

DIRECTIONS:
RIT Inn and Conference Center
5257 W. Henrietta Rd
Henrietta, NY 14467

From The Rochester International Airport

1) Turn right onto Brooks Avenue. 2) Veer right onto I-190 South to Exit 12 - Route 253 (Lehigh Station Road). 3) Turn right onto Route 253. 4) Turn left onto Route 15 - West Henrietta Road. 5) Travel 1/2 mile and the RIT Inn and Conference Center will be on your right.

From The North

1) Take I-190 South to Exit 12 - Route 253 (Lehigh Station Road). 2) Turn right onto Route 253. 3) Turn left onto Route 15 - West Henrietta Road. 4) Travel 1/2 mile and the RIT Inn and Conference Center will be on your right.

From The South

1) Take I-190 North to Exit 12 - Route 253 (Lehigh Station Road). 2) Turn left onto Route 253. 3) Turn left onto Route 15 - West Henrietta Road. 4) Travel 1/2 mile and the RIT Inn and Conference Center will be on your right.

From The East/West (Thruway)

1) From Route I-190, The New York State Thruway, travel to Exit 46. 2) Follow signs for I-190 North. 3) IMMEDIATELY exit onto Route 253 (Lehigh Station Road). 4) Turn left onto Route 253. 5) Turn left onto Route 15 - West Henrietta Road. 6) Travel 1/2 mile and the RIT Inn and Conference Center will be on your right.

PARKING:

Parking is available at the RIT Inn and Conference Center for no charge. Please park to the rear of the building and enter there.

LODGING:

RIT Inn and Conference Center

5257 W. Henrietta Rd, Henrietta, NY 14467

585-359-1800

\$94.00 per/night (reference 2012 Healthcare Emergency Management Conference)

Free shuttle to & from ROC airport available everyday from 6am-11pm

<http://www.rit.edu/ritinn/>

ACKNOWLEDGEMENTS

This conference was made possible through a grant from the Department of Health and Human Services (DHHS) under the 2011-2012 New York State Department of Health Office of Healthcare Emergency Preparedness awarded to the Finger Lakes Regional Resource Center at the University of Rochester Medical Center.



UNIVERSITY of
ROCHESTER
MEDICAL CENTER

Finger Lakes Regional Resource Center
30 Corporate Woods
Suite 280A
Rochester, NY 14623
585-758-7640

<http://www.urmc.rochester.edu/flrrc>