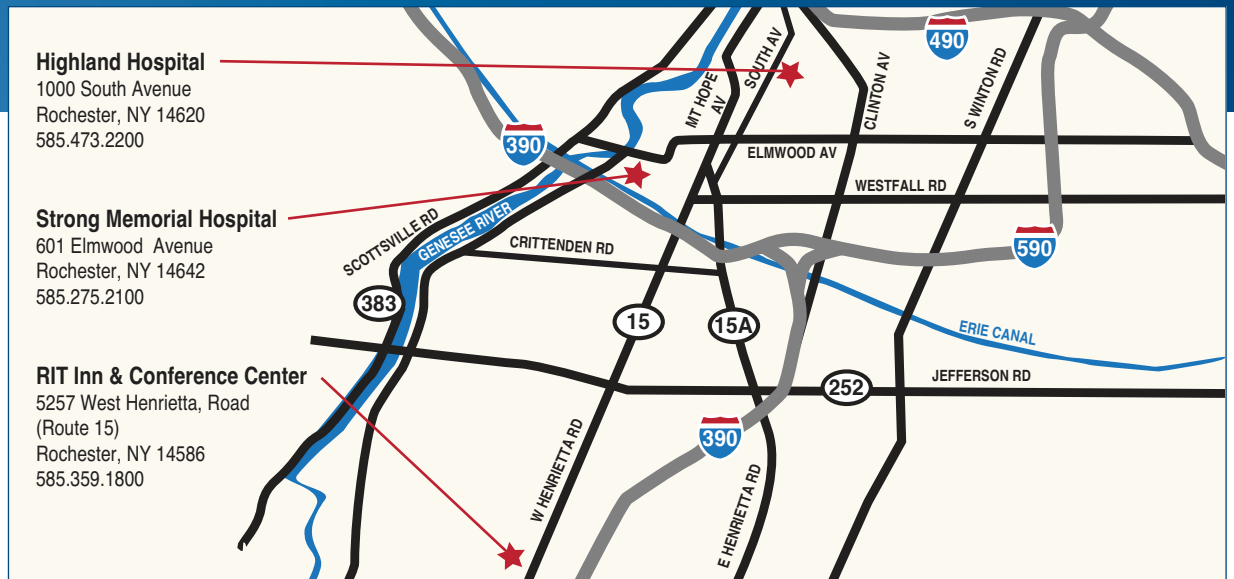


RESERVATIONS

To make reservations for your stay, please call URMCM Guest Services at 585.275.7581. Our staff will arrange your accommodations at the RIT Inn & Conference Center at a special rate offered only to University of Rochester Medical Center patients and families. Please call for current rate information. You must make your reservation through URMCM Guest Services to secure this rate. Room availability is limited, so schedule as soon as possible. If your plans change, please cancel prior to 4:00pm on the day of your reservation to avoid a room charge for that evening.

ACCOMMODATIONS

The RIT Inn & Conference Center is located at 5257 West Henrietta Road, Rochester, New York. Standard rooms accommodate up to five guests and include two double beds (or one king) with cribs and roll-aways available on request. Handicap accessible rooms are also available. Pets may be permitted; please call ahead for information. Guests may check in after 3:00pm. Check out time is at 11:00am.



Highland Hospital
1000 South Avenue
Rochester, NY 14620
585.473.2200

Strong Memorial Hospital
601 Elmwood Avenue
Rochester, NY 14642
585.275.2100

RIT Inn & Conference Center
5257 West Henrietta, Road
(Route 15)
Rochester, NY 14586
585.359.1800

RIT INN & CONFERENCE CENTER SERVICES

Guests enjoy:

- Petals Restaurant serving breakfast, lunch and dinner
- Charades Restaurant serving dinner
- Jitters Coffee Shop
- Complimentary \$3 restaurant coupons (maximum 2 per room)
- Complimentary weekday newspaper
- Complimentary local telephone calls
- In-room wireless internet access, coffee makers, microwaves, refrigerators, irons & ironing boards
- Fitness center with indoor/outdoor pool, sauna and whirlpool
- Business Center
- Coin-operated laundry services

Our courtesy shuttle offers complimentary transportation to and from Strong Memorial Hospital and Highland Hospital throughout the day. Please provide a minimum of one hour advance notice to the RIT Inn &

Conference Center. Early morning transportation should be requested the night before.

VISITOR INFORMATION

Strong Memorial and Highland Hospital's visiting hours are 11:00am to 8:00pm daily.

Food services are available at Strong Memorial Hospital. The House of Six Nations Cafeteria, located on the first floor near the Red Elevators, offers full meals and snacks and is open daily, 6:30am to 8:00pm. Vending services are available 24 hours a day.

Food services are available at Highland Hospital. The Highland Hospital Cafeteria, located on the first floor near the green elevators, offers full meals and snacks and is open daily Monday through Friday, from 6:30am to 3:30pm and 4:00pm to 6:30pm, and Saturday and Sunday from 6:30am to 6:30pm. A Subway restaurant, also located on the first floor, near the Cafeteria, is open daily from 10:00am to 2:00am. Vending services are available 24 hours a day.

Welcome

URMC Guest Services welcomes you.

We assist Strong Memorial Hospital and Highland Hospital patients and families with accommodations in Rochester. Our goal is to offer easy access to quality accommodations at a reasonable price.

Accommodations arranged through URMC Guest Services are provided at the RIT Inn & Conference Center, located a few miles from Strong Memorial and Highland hospitals. A free shuttle service is available to transport you to and from these facilities during your stay.



IMPORTANT TELEPHONE NUMBERS

URMC Guest Services
585.275.7581

Strong Memorial Hospital Patient Information
585.275.2181

Strong Memorial Hospital Patient Telephones
585.275.7575

Highland Hospital Patient Information
& Telephones
585.341.6870

RIT Inn & Conference Center
5257 West Henrietta Road (Route 15)
Rochester, NY 14586
585.359.1800
www.ritinn.com

URMC Guest Services



Accommodations for
University of Rochester Medical Center
patients and families



MEDICINE *of* THE HIGHEST ORDER



MEDICINE *of* THE HIGHEST ORDER