# Setting up the URMC VPN on iOS Devices

Prior to proceeding with the below directions for installing and configuring Cisco AnyConnect on your iPad (part 2.) you must setup and configure Duo Two-Factor Authentication (Part 1.) which is required for VPN access. *If you have already setup and enrolled in Duo Two-Factor Authentication for your account, please skip to step 2.* If you need assistance with Duo, call the ISD Help Desk at (585) 275-3200.

# Part 1.

#### **Duo Two-Factor Authentication**

To enroll in Duo Two-Factor Authentication:

1. From onsite at the URMC and using the wireless network UR\_MCwireless, go to:

https://duo.urmc-sh.rochester.edu

If you cannot complete this step before you need to connect to the URMC VPN, please call the ISD Help Desk at (585) 275-3200 for assistance. As long as they can verify your identity, they can enroll you when you are offsite and unable to connect to the secure network.

2. Enter your AD user name and AD password (your network and e-mail login). Select **URMC-SH** from the Domain list and click Submit.

3. Read the info on the screen, then click Start setup to begin.

4. Follow the on-screen instructions to enroll a mobile phone, landline phone, or mobile device. For assistance, click the "Need help?" link. Add points of contact (mobile, home phone, tablet\*) that will be accessible when and where you connect remotely. \* Apple iPad users: search for the Duo Mobile iPhone app. A dedicated iPad app is not available in the iTunes App store.

5. Authenticate your device via the Authentication Prompt. Select the device and method to complete this step.

# Part 2.

### Install Cisco AnyConnect iOS VPN Client app

Download the Cisco AnyConnect app from the Apple App Store. <u>https://appsto.re/us/moyAx.i</u>

#### Launch the AnyConnect app and then tap Connections.

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AnyConnect	About				
VIRTUAL PRIVATE NETWORK					
AnyConnect VPN					
Connections >	Cisco AnyConnect™ Secure Mobility Client				
Details Disconnected >					
GENEDAL	Online User Guide				
GENERAL	Version 4.0.01324				
Settings >	Copyright (c) 2004-2015 Cisco Systems, Inc. All rights reserved. Cisco, the Cisco Logo, Cisco AnyConnect, AnyConnect and the AnyConnect logo are registered trademarks or trademarks of Cisco and/or its affiliates in the United States and certain other countries.				
Diagnostics	End User License Agreement				
About	Privacy Policy and AnyConnect Supplement				
 cisco	This product includes software developed by the OpenSSL Project for use in the OpenSSL Tookiit ( <u>http://www.openSsL.org</u> )) This product includes software developed by the OpenSSL Project for use in the OpenSSL Tookiit ( <u>http://www.openSsL.org</u> )) This product includes software developed by the OpenSSL PROJECT 'As Is' AND ANY EXPRESSED OR MPLIED WARRANTES, INCLUDING, BUT NOT LIMITED TO. THE MPLED WARRANTES OF MERICHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAMMED, IN NO EVENT SHALL THE OPENSSL PROJECT OF INTS CONTINEIOTORS BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSECUENTAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PHORECH ARE ON ANY THEORY OF LABILITY. WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGAENCE OR OTHERWISE) ARISING NAMY WAY OUT OT THE USE OF USE, DATA, OR PROFITS; OR BUSINESS INTERIMITY TOM HOWEVER CAUSED AND ON ANY THEORY OF LABILITY. WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGAENCE OR OTHERWISE) ARISING NAMY WAY OUT OT THE USE OF USE, DATA, OR PROFITS; OR BUSINESS INTERIMITY OF BUCH DAMAGE				

#### Tap Add VPN Connection.

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Enter a description, such as URMC VPN, and then then enter the Server Address: webvpn.urmc.rochester.edu Tap Save. Note: The 'Advanced' settings do not need to be modified.

	AnyCo		Cancel	Ad	d VPN Conr	nection		Save			
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To establish a VPN connection	, move the slider to the ri	ght and it will turn green.

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Connections	URMC VPN >		Add VPN Connection	
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Enter your Active Directory Username and Password. (What you use for accessing your URMC email).

NOTE: In the Second Password field, you must enter either 'Push', 'SMS' or 'Phone'. If you enter 'Push', you will receive a pop-up prompt on your mobile phone allowing you to accept the connection. If you enter 'SMS' you will receive a text message with a code number. After you receive the code number in the text message you will need to re-enter your Username and Password AND enter the code that you received in the Second Password field, then tap connect. (There is a short cut for getting the code in the instructions at the bottom of this page). If you enter 'Phone' in the Second Password field you will receive a phone call to your registered phone number allowing you to accept the connection.

	AnyConnect	Cancel	Authentication	Connect		
	PRIVATE NETWORK	Please enter you provided by the				
AnyConne	ect VPN	Username:	,		i	
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Details	Connec	Second Password				
GENERAL	-	For "Duo Method	:" enter a Duo passcode or type:			
Settings		push - receive pu sms - receive pas	ish notification sscode via text message			
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NOTE: You can also get the Second Password code number by launching the Duo app on your mobile phone and tapping the Key icon as shown below. You will then be given a code that you can enter in the Second Password field along with your Username and Password to avoid the need to receive the code number via text message and re-enter your credentials.

