

2009 TEST C
Mandatory In-Service Education Competency
Answer Sheet
University of Rochester Medical Center - SMH

Print Name _____

Signature _____

Employee ID # _____

Department _____

Date _____

CODE OF ORGANIZATIONAL & BUSINESS ETHICS

1. a b c d

CODE PINK - SMH

2. a b c d

COMPLIANCE

3. a b c d

DISASTER PREPAREDNESS

4. a b c d

DIVERSITY AND INCLUSION

5. a b c d

6. a b c d

ELECTRICAL SAFETY

7. a b c d

EMERGENCY PAGE CODES-SMH

8. _____

FALSE CLAIMS PREVENTION

9. a b c d

FIREARMS/WEAPONS

10. a b c d

FIRE SAFETY

11. a b c d

12. a b c d

13. a b c d

HAZARD COMMUNICATION STANDARD

14. a b c d

15. a b c d

HIPAA PRIVACY and SECURITY, and CONFIDENTIALITY of INFORMATION

16. a b c d

17. a b c d

INFECTION PREVENTION AND CONTROL

18. a b c d

19. a b c d

20. a b c d

INFLUENZA

21. a b c d

22. a b c d

INTERPRETER SERVICES

23. a b c d

JOINT COMMISSION READINESS

24. a b c d

25. a b c d

LIFTING AND TRANSFERS

26. a b c d

27. a b c d

**MANAGEMENT OF SUSPECTED
ABUSE/NEGLECT**

28. a b c d

MEAL AND REST BREAKS

29. a b c d

30. a b c d

**OBTAINING SECURITY SERVICES-
SMH**

31. a b c

OCCURRENCE/CLAIM REPORTING

32. a b c d

33. a b c d

**PATIENT PRISONER
POPULATION - SMH**

34. a b c d

**PATIENT RIGHTS/ETHICS/
COMPLAINT PROCESS**

35. a b c d

**PATIENT SAFETY, TEAM
COMMUNICATION, MEDICAL-
HEALTH CARE ERROR REDUCTION**

36. a b c d

37. a b c d

**POLICY AGAINST DISCRIMINATION
AND HARASSMENT**

38. a b c d

**PROFESSIONAL MISCONDUCT
REPORTING and the IMPAIRED
PROFESSIONAL**

39. a b c d

SMOKE-FREE CAMPUS

40. a b c d

41. a b c d

THE STRONG COMMITMENT - SMH

42. a b c d

43. a b c d

WASTE MANAGEMENT

44. a b c d

45. a b c d

WORKPLACE VIOLENCE

46. a b c d

**YOUR ROLE IN
QUALITY/PERFORMANCE
IMPROVEMENT**

47. a b c d

MANDATORY RESOURCES

48. a b c d

2009 ANSWER SHEET – TEST C

**FOR STAFF WHO ALSO HAVE PATIENT CARE
RESPONSIBILITIES OR WHO ENTER PATIENT ROOMS**

CONFLICT OF CARE

49. a b c d

**CONTINUITY OF CARE THROUGH
INTERDISCIPLINARY COMMUN.**

50. a b c d

DO NOT RESUSCITATE (DNR)

51. a b c d

END OF LIFE CARE

52. a b c d

HEALTH CARE PROXY

53. a b c d

HIV/AIDS CONFIDENTIALITY

54. a b c d

**INFORMATION FOR CLINICAL
DECISION MAKING**

55. a b c d

56. a b c d

MEDICAL EQUIPMENT

57. a b c d

**MEDICAL ORDERS FOR LIFE-
SUSTAINING TREATMENT**

58. a b c d

59. a b c d

**MEDICATION RECONCILIATION/
ADR REPORTING**

60. a b c d

61. a b c d

62. a b c d

ORGAN AND TISSUE DONATION

63. a b c d

64. a b c d

65. a b c d

PAIN MANAGEMENT

66. a b c d

**PATIENT SELF-DETERMINATION
RIGHTS**

67. a b c d

RADIATION SAFETY

68. a b c d

RESTRAINT USE

69. a b c d

70. a b c d

.....continues.....

2009 ANSWER SHEET – TEST C
ADDENDUM
for UNIVERSITY OF ROCHESTER MEDICAL CENTER -SMH
STAFF ALSO WORKING AT HIGHLAND

ABDUCTION OF NEWBORN - HH

71. a b c d

CODE OF ORGANIZATIONAL & BUSINESS ETHICS--HH

72. a b c d

CONFLICT OF CARE—HH

73. a b c d

EMERGENCY PAGE CODES - HH

74. ____

75. a b c d

FORENSICS - HH

76. a b c d

HIGHLAND PROMISE STANDARDS and PERFORMANCE BEHAVIORS

77. a b c d

OBTAINING HIGHLAND SECURITY SERVICES

78. a b c d

SECURITY and SAFETY MANAGEMENT PROGRAM - HH

79. a b c d

YOUR ROLE IN QUALITY/ PERFORMANCE IMPROVEMENT-HH

80. a b c d