

2009 TEST D
Mandatory In-Service Education Competency
Answer Sheet
University of Rochester Medical Center - SMH

Print Name _____

Signature _____

Employee ID # _____

Department _____

Date _____

CODE OF ORGANIZATIONAL & BUSINESS ETHICS

1. a b c d

CODE PINK - SMH

2. a b c d

COMPLIANCE

3. a b c d

DISASTER PREPAREDNESS

4. a b c d

DIVERSITY AND INCLUSION

5. a b c d

6. a b c d

ELECTRICAL SAFETY

7. a b c d

EMERGENCY PAGE CODES-SMH

8. _____

FALSE CLAIMS PREVENTION

9. a b c d

FIREARMS/WEAPONS

10. a b c d

FIRE SAFETY

11. a b c d

12. a b c d

13. a b c d

HAZARD COMMUNICATION STANDARD

14. a b c d

15. a b c d

HIPAA PRIVACY and SECURITY, and CONFIDENTIALITY of INFORMATION

16. a b c d

17. a b c d

INFECTION PREVENTION AND CONTROL

18. a b c d

19. a b c d

20. a b c d

INFLUENZA

21. a b c d

22. a b c d

INTERPRETER SERVICES

23. a b c d

JOINT COMMISSION READINESS

24. a b c d

25. a b c d

LIFTING AND TRANSFERS

26. a b c d

27. a b c d

**MANAGEMENT OF SUSPECTED
ABUSE/NEGLECT**

28. a b c d

MEAL AND REST BREAKS

29. a b c d

30. a b c d

**OBTAINING SECURITY SERVICES-
SMH**

31. a b c

OCCURRENCE/CLAIM REPORTING

32. a b c d

33. a b c d

**PATIENT PRISONER
POPULATION - SMH**

34. a b c d

**PATIENT RIGHTS/ETHICS/
COMPLAINT PROCESS**

35. a b c d

**PATIENT SAFETY, TEAM
COMMUNICATION, MEDICAL-
HEALTH CARE ERROR REDUCTION**

36. a b c d

37. a b c d

**POLICY AGAINST DISCRIMINATION
AND HARASSMENT**

38. a b c d

**PROFESSIONAL MISCONDUCT
REPORTING and the IMPAIRED
PROFESSIONAL**

39. a b c d

SMOKE-FREE CAMPUS

40. a b c d

41. a b c d

THE STRONG COMMITMENT - SMH

42. a b c d

43. a b c d

WASTE MANAGEMENT

44. a b c d

45. a b c d

WORKPLACE VIOLENCE

46. a b c d

**YOUR ROLE IN
QUALITY/PERFORMANCE
IMPROVEMENT**

47. a b c d

MANDATORY RESOURCES

48. a b c d

2009 ANSWER SHEET – TEST D

ADDENDUM

**for UNIVERSITY OF ROCHESTER MEDICAL CENTER -SMH
STAFF ALSO WORKING AT HIGHLAND**

ABDUCTION OF NEWBORN - HH

49. a b c d

**CODE OF ORGANIZATIONAL &
BUSINESS ETHICS--HH**

50. a b c d

CONFLICT OF CARE—HH

51. a b c d

EMERGENCY PAGE CODES - HH

52. _____

53. a b c d

FORENSICS - HH

54. a b c d

**HIGHLAND PROMISE STANDARDS
and PERFORMANCE BEHAVIORS**

55. a b c d

**OBTAINING HIGHLAND SECURITY
SERVICES**

56. a b c d

**SECURITY and SAFETY
MANAGEMENT PROGRAM - HH**

57. a b c d

**YOUR ROLE IN QUALITY/
PERFORMANCE IMPROVEMENT-HH**

58. a b c d