

January 2013 Lab Services Outreach “News You Can Use” Bulletin

➤ **Thank You and Happy New Year from URMCLabs Outreach**

We sincerely appreciate your business and hope you have a prosperous and healthy 2013.

- Your URMCLab Services Outreach Account Managers are: Lorraine Vitale, Diane Sousa, and Chris Chudyk, they can be reached by emailing LabServicesOutreach@URMC.Rochester.edu

➤ **NOTICE of SERVICE CHANGE:**

- Outpatient NON-CRITICAL Microbiology results will be **only faxed** 24/7, and will **no longer be called** after-hours or on weekends.
 - e.g. Influenza or Group A strep from respiratory sources
- Inpatient & nursing homes non-critical Microbiology values will still be called at all times. (This service is not changing)

How to contact us: E-Mail: LabServicesOutreach@URMC.Rochester.edu
Client Services Call Center: (585) 350-2600, option 3
Visit our website: www.URMC-Labs.com