

## Using Public Transportation

The purpose for having residents spend some time using the Rochester City buses are

- To understand the amount of time and unpredictable nature of the public transit system.
- To better understand the difficulties patients face trying to get to their office visits and accomplish the other tasks in their daily lives. (See if it really is the bus schedule that makes patients arrive in one cluster late for their appointments when you are trying to get to a noon conference and consider any potential solutions.)
- To observe who is taking the bus and how that may affect the funding and attention the city pays to providing a quality service.
- To spend some time with another resident on PLC to share some of your experiences during your rotation and process how these experiences are affecting you.

You will start the journey at the PLC community office and will be provided with bus tokens as well as maps. You will visit one of your continuity clinic sites to travel to and return to the PLC office. If you have problems along the way you will have a designated contact person you can call. After completing your journey we would like you to write a brief one or two paragraph reflection on your experience.