



Excellence means. . .

rising above the ordinary through personal and team efforts.

"I am writing to express my appreciation for the care given to my husband. The procedure he had does not have a reputation for being a pleasant experience, but ours was just that.

***Cindy Zink**, from the Department of Imaging Sciences, was wonderful from start to finish. Her interpersonal skills, timing of medications and expertise performing the procedure were superior. All staff members were very comforting not only to my husband, but in all interactions with patients. The area was clean and the entire process efficient.*

Please accept my appreciation for the great experience we encountered."

Our service excellence program