

LOAN SERVICERS

While some large lenders service their own loan portfolios, most lenders hire loan *servicers* to handle the myriad details associated with managing loan accounts. In most instances, your personal contacts with the holders of your loans will be through these national servicers. Deferments and forbearance will be obtained through them, bills will be sent by them, and their phone numbers are the ones you will need to have handy when problems arise. It is important to keep your servicer(s) up-to-date regarding changes in your address, name, or other pertinent information.

Some of the most commonly used servicers are:

ACS Education Services

(formerly AFSA Data Corp.)
2505 S. Finely RD, STE 100
Lombard, IL 60148-4899
1-630-620-2700
<http://www.acs-education.com/>

Direct Loan Servicing Center

Attn: Payment Center
PO Box 530260
Atlanta, GA 30353-0260
1-800-848-0979
<http://www.ed.gov/offices/OSFAP/DirectLoan/index.html>

Direct Consolidation Loan Program

US Department of Education
Loan Origination Center
PO Box 1723
Montgomery, AL 36102-1723
1-800-557-7392
www.loanconsolidation.ed.gov
e-mail: loan_consolidation@mail.ed.gov

Educational Loan Servicing, LLC

(for Payments & Correspondence)
(formerly EFG Technologies & AMS Servicing Grp)
Campus Partners
PO Box 2901
Winston Salem, NC 27102-2901
1-800-334-8609
www.mycampusloan.com

Great Lakes Servicing Center

T.H.E. Loan Servicing (Correspondence)
P.O. Box 7860
Madison, WI 53707
1-800-236-4300
www.northstar.org

Great Lakes Servicing Center

P.O. Box 3059 (Payments)
Milwaukee, WI 53201-3059

MedLoans AAMC Loan Programs

Serviced by Sallie Mae

Nellie Mae

50 Braintree Hill Office Park, Suite 300
Braintree, MA 02184
1-888-2-TUITION (1-888-288-4846)
<http://www.nelliemae.com>

Nelnet/EFS Services, Inc. (for Correspondence)

PO Box 2304
Indianapolis, IN 46206-2304

Nelnet/EFS Services, Inc. (for Payments)

PO Box 826
Indianapolis, IN 46206-0826
1-800-635-1867 FAX 1-317-469-2147
Web site: www.nelnet.net/

Sallie Mae (for Correspondence)

PO Box 9500
Wilkes-Barre, PA 18773-9500
1-888-272-5543
<http://www.salliemae.com/>

Sallie Mae (for Payments)

PO Box 4600
Wilkes-Barre, PA 18773-4600

USA Group Loan Services

(Loans now being serviced by Sallie Mae)

Wells Fargo

Education Financial Services
PO Box 5185
Sioux Falls, SD 57117-9761
1-800-658-3567
<http://www.wellsfargo.com>