

University of Rochester Medical Center  
**Resident Evaluation on COMMUNICATING BAD NEWS**

Resident's Name: \_\_\_\_\_ Date: \_\_\_\_\_

Evaluator's Name and role: \_\_\_\_\_

**Competencies Assessed: Patient Care, Interpersonal Communication and Professionalism**

• Please rank each section below by circling or checking **the most appropriate** box on the 0-5 scale. Also, please comment on the resident's strengths and areas for improvement, and any response of 2 or less must have a comment in the boxes below.

1. **The resident was able to “set the stage” and develop a therapeutic relationship with the patient during the encounter.**

Not Observed	Remedial	Developing Competency	Competent	Proficient	Expert
<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>

2. **The resident assessed the information known by the patient prior to giving bad news.**

Not Observed	Remedial	Developing Competency	Competent	Proficient	Expert
<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>

3. **The resident assessed how much information the patient wanted to know.**

Not Observed	Remedial	Developing Competency	Competent	Proficient	Expert
<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>

4. **The resident gave the information in a sensitive, straightforward manner.**

Not Observed	Remedial	Developing Competency	Competent	Proficient	Expert
<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>

5. **The resident attended to the patient's emotions during the encounter.**

Not Observed	Remedial	Developing Competency	Competent	Proficient	Expert
<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>

6. **The resident was able to plan for the next steps and answer the patient's questions.**

Not Observed	Remedial	Developing Competency	Competent	Proficient	Expert
<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>

7. **Overall assessment of the resident's ability to communicate about bad news.**

Not Observed	Remedial	Developing Competency	Competent	Proficient	Expert
<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>

*Please comment on resident's main strengths and weaknesses in communicating bad news:*

Main strengths:

Areas for Improvement:

*Comment on any ranking of 2 or less:*