**University of Rochester Medical Center**

**OFFICE FOR INCLUSION AND CULTURE DEVELOPMENT**

**DIVERSITY SEMINAR SERIES**

**Wednesday, May 16, 2018 / 12:00–1:00pm**

**Natapow Room- 1-(9545)**

**A Common Understanding**

**Strategies to Improve Health Literacy**



***Presented by:***

**Mark W. Nickels, MD**

**Professor of Clinical Psychiatry**

**URMC Dept. of Psychiatry**

**University of Rochester Medical Center**

**Karen Liljequist, MLIS, AHIP**

**Interim Director, Institute for Innovation Education: Miner Libraries   
University of Rochester Medical Center**

This workshop reviews how Low health literacy has significant impact on patient care. A minority of patients have adequate health literacy, which can be influenced by stress, bias, cultural issues, literacy, numeracy and other factors. Understandable communication is crucial, and providers have an important role in this by using plain language and teach-back in dealings with all patients.

All faculty, fellows, residents, students and staff are welcome!

A light lunch will be provided.

**Sponsor: URMC Office for Inclusion and Culture Development**

**To RSVP for this workshop, please email:** [**Janice\_Barnum@urmc.rochester.edu**](mailto:Janice_Barnum@urmc.rochester.edu)

**You may direct any questions to the Office for Inclusion and Culture  
Development at:** [**inclusion@urmc.rochester.edu**](mailto:grace_fuller@urmc.rochester.edu)

ACCREDITATION

The University of Rochester School of Medicine and Dentistry is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

CERTIFICATION

The University of Rochester School of Medicine and Dentistry designates this live educational activity for a maximum of 1 *AMA PRA Category 1 Credit(s)TM.* Physicians should claim only the credit commensurate with the extent of their participation in the activity.