



August 24, 2022

### GCH Visitation Guidelines

Our primary goal at UR Medicine is to provide the very best quality of care in an environment that is safe for everyone. As of August 24, 2022, at 8 am, pediatric patients will be permitted to have visitors over the age of 18 during their hospitalization.

We are continuing safety precautions to keep the risk of infections low as more people enter the hospital. We are asking every parent/guardian to follow these safety precautions, to protect their child and our staff.

#### Guidelines:

##### Inpatient Hospital Visitation Guidelines for Pediatric Patients:

- **For general care floors (7N, 7S, 8N, 8S)** – Two adults (over the age of 18 years) at a time may be present at the bedside from 8am to 8 pm. Up to 2 parent/guardians may stay overnight.
- **For PICU, PCCC**- Two adults (over the age of 18 years) at a time may be present at the bedside from 8am to 8pm. Up to two of the parents/guardians may be permitted to spend the night, based on individual patient acuity.
- **NICU** – Limit of two individuals at a time at the bedside from 8am to 8pm. Two visitors beyond parents/grandparents may be identified per day and may visit only with a parent present. Only one parent is permitted to spend the night.
- **For Pediatric Surgery Center (PSC, 4<sup>th</sup> floor)** - two parent/guardians may be designated to be with their child. For any patient staying overnight in this location, only one parent /guardian can stay with the patient.
- **Pediatric ED** – two parents/guardians may be designated, only one may be present at the bedside at a time.
- **Inpatient Child Psychiatry (4-9000)** - Two adults (over the age of 18 years) at a time may be present at the bedside from 8am to 8 pm. Only one parent/guardian may stay overnight.
- **Ambulatory clinical visitation** – two parents/guardians may accompany their child to a visit.

**Important Infection Prevention Safety Guidelines for designated individuals entering the hospital:**

- o **Screening Process** - Upon arrival, all designated parents/guardians will be screened in the lobby. If at any point an individual is identified to have symptoms, they will be asked to leave the hospital and to seek care from their Primary Care Provider.
- o **Masking** – All designated parents/guardians are to wear a hospital issued mask throughout the hospital and are required to remain masked in the room while in the presence of any health care worker. A hospital issued mask will be provided. Parents and visitors may wear a cloth mask over the medical mask if they wish.
- o **Remain with Your Child** - To minimize exposure for everyone, we are strongly encouraging that designated parents/guardians remain in the hospital room with their child. In order to facilitate this, the following has been implemented:
  - Parents of COVID positive pediatric patients will be required to stay in their child's rooms with their child. If you elect to leave the hospital, you will be expected to quarantine at home. Additionally, COVID positive patients will be limited to two designated visitors.
  - Vouchers for guest meals can be purchased on-line through the following website [https://get.cbord.com/urmc/full/guest\\_entry](https://get.cbord.com/urmc/full/guest_entry). Our Food and Nutrition staff will then take orders and deliver the meals directly to patient's room along with the patient's tray.
  - Please note that over the counter nicotine replacement is available for purchase in the outpatient pharmacy for those who require it.
- o **Leaving the Hospital** – When going home, we expect that parents/guardians/designated adults will continue to consistently observe social distancing and handwashing hygiene to protect your child, our staff, and the community at large.

During your hospital stay, we recommend utilizing technology to keep in touch with additional family and friends, and are happy to work with you should you not have access to such devices. We will return to regular visiting practices as soon as it is determined safe to do so.

If you have any further questions, please go to **visitors.urmc.edu** for the latest information about our visitation policy. To speak with a Patient Relations representative, please call our Visitation Information Line at 585-275-7555 from 8 am to 5 pm, Monday through Friday.

We greatly appreciate your understanding and cooperation during this time.

Sincerely,



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