

DEPARTMENT OF PEDIATRICS
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SCHOOL OF
**MEDICINE &
DENTISTRY**
UNIVERSITY of ROCHESTER
MEDICAL CENTER

August 24, 2021

GCH Visitation Guidelines

Our primary goal at UR Medicine is to provide the very best quality of care in an environment that is safe for everyone. Out of an abundance of caution, given the rising rates of COVID-19 in our community, we are once again limiting visitation for the Children's Hospital.

As of August 25, 2021 at 8 am, pediatric patients will be permitted to have two designated parents/caregivers for the duration of their hospitalization. We are continuing stringent safety precautions to keep the risk of infections low as more people enter the hospital. If any parent/guardian does not strictly follow these safety precautions, we will have no choice but to request and enforce their removal from the hospital premises.

Guidelines:

Inpatient Hospital Visitation Guidelines for Pediatric Patients:

- **For general care floors (7N, 7S, 8N, 8S)**, two adults may be designated, two may be present at the bedside at a time from 8am to 8 pm. Up to 2 of the designated individuals may stay overnight.
- **For PICU, PCICU and NICU**, two adults may be designated, two may be present at the bedside at a time from 8am to 8pm. Only one of the designated adults is permitted to spend the night.
- **For Pediatric Surgery Center (PSC, 4th floor)**, two parent/guardians may be designated to be with their child. The PSC will determine where they will wait while the child is in surgery.
- **Pediatric ED / Ambulatory clinical visitation policies have not changed. ONE caregiver can accompany a patient except in negotiated circumstances.**

Important Safety Guidelines for designated individuals entering hospital:

- **Screening Process** - Upon arrival, all designated parents/guardians will be screened in the lobby and then have their temperature taken upon arrival to the unit. If at any point an individual is identified to have symptoms, they will be asked to leave the hospital and to seek care from their Primary Care Provider.
 - **Masking** – All designated parents/guardians are to wear a hospital issued mask throughout the hospital and are required to remain masked in the room while in the presence of any health care worker. A hospital issued mask will be provided. Parents and visitors may wear a cloth mask over the medical mask if they wish.
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- **Remain with Your Child** - To minimize exposure for everyone, we are strongly encouraging that designated parents/guardians remain in the hospital room with their child. In order to facilitate this, the following has been implemented:
 - Parents of COVID positive pediatric patients will be required to stay in their child's rooms with their child. If you elect to leave the hospital, you will be expected to quarantine at home.
 - Vouchers for guest meals can be purchased on-line through the following website https://get.cbord.com/urmc/full/guest_entry. Our Food and Nutrition staff will then take orders and deliver the meals directly to patient's room along with the patient's tray.
 - Please note that over the counter nicotine replacement is available for purchase in the outpatient pharmacy for those who require it.
- **Leaving the Hospital** – When going home, we expect that parents/guardians/designated adults will continue to consistently observe masking, social distancing and handwashing hygiene to protect your child, our staff, and the community at large

During your hospital stay, we recommend utilizing technology to keep in touch with additional family and friends, and are happy to work with you should you not have access to such devices. We will return to regular visiting practices as soon as it is determined safe to do so.

If you have any further questions, please go to **visitors.urmc.edu** for the latest information about our visitation policy. To speak with a Patient Relations representative, please call our Visitation Information Line at 585-275-7555 from 8 am to 5 pm, Monday through Friday.

We greatly appreciate your understanding and cooperation during this time.

Sincerely,



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