

Public Health Grand Rounds - Progress Report: URM C Equity and Anti-Racism Action Plan

Questions	Answers
<p>I was inquiring about whether data collection was planned for clients who experience racial trauma as part of the HEART program. Additionally, would this data include instances where racial trauma was experienced within the URM C health system? What validated tools would be used to structure this SDOH domain in the EMR?</p>	<p>The HEART team has limited themselves to demographics (RaceEthnicityAgeLanguageZipcodeGenderIdentity) and SDOH (that are currently available from our EHR vendor, Epic). That being said, we have CMS regulations coming soon that will require us to collect patient information about difficulty paying for utilities that has not yet been made available from Epic. I fully expect Epic will build that and make it available soon.</p> <p>With regard, specifically to racial trauma, both inside and outside the medical settings, HEART team has not approached that topic, nor have we been approached to screen for that yet. At the outset of our program, we were aware that there would be need for additional screenings and interventions at various locations and levels of the enterprise. HEART is ready to support those champions as they identify themselves and push to make a new project viable. While we do not anticipate ownership over a racial-trauma program, we have learned many lessons over the past 2 years that we would share in helping an initiative store their data in discrete formats, making it visible and actionable over time.</p>
<p>In collecting SDOH data, do we consider the point in time when the data is collected, which may determine what, and how much is shared? Are we considering when, where, and with whom this data is being collected? This is sensitive info that people aren't proud to share--trust and repoire is necessary.</p>	<p>Collection of social risks were first implemented in "in-person" settings, but we have also made it possible for patients to provide this data from the privacy of their home prior to visits via phone or computer. In person, nurses who ask these questions received training about how to approach patients to ask sensitive questions and create a safe space and understanding about URM C's goals to help them achieve health. For patients answering at home, there is verbiage both before and after the questionnaires explaining the reasons we are asking and providing information about accessing Community resources prior to their visit if needed.</p>
<p>HEART Program: In 'CONNECT' item to support community transition, will it be done in the context of the System Integration Project?</p>	<p>Yes, HEART meets with SIP/SIT regularly. SIP has been instrumental in our work with 211, and will likely be part of the solution for needed closed loop referrals between URM C and CBO's.</p>
<p>What about specialty care?</p>	<p>Yes, we have a specialty suite in the center and we will have GI, Cardiology, Oncologists, PMR and infusion therapies. Also others sharing space as likely these services will only be there 1-2 days per week (unless demand grows!) so they are sharing space.</p>
<p>Jordan Health has an Urgent Care center on Hudson avenue near downtown I don't believe I see Jordan Health on the taskforce...</p>	<p>Yes - we have talked with Jordan and will continue to support their UC services with x-ray, labs and pharmacy as we do today. There is so much unmet need that we believe this location on a bus line and south of the Hudson Ave site will draw currently underserved people.</p>
<p></p>	<p>Dr. Linda Clark sits on the community advisory board.</p>
<p>Jordan has been providing urgent care in the city at its Holland St site for the past 4-5 years. This isn't to day that there isn't a need for additional urgent care sites to improve accessibility. Will there be a lab in the new health center?</p>	<p>I am so sorry that I was not clear. I wanted to emphasize the fact that despite the significant growth of privately owned urgent care in every suburb, there has been no new center in the city except one on Winton Rd that we recently heard about. I failed to mention that AJC DID indeed offer urgent care - and URM C supports them in that by supporting x-ray, lab, and pharmacy services needed for patients. So I sincerely apologize for that omission as AJC is a provider that we plan to continue to work in partnership with. And you are right, there is need for more Urgent care in addition to AJC and our new program.</p>
<p>Will there be a lab at YMCA?</p>	<p>A lab draw station is being configured for the site.</p>
<p>Thanks for this informative presentation! If we do successfully acquire the garage will we be requiring patients to pay for parking?</p>	<p>Yes, there will be a lab drawing station.</p>
<p>Looking at the URM C Patient demographics by practice setting 2021, and hearing about other anti-racist initiatives, wondering where is the Asian American Pacific Islander patient, staff, and faculty representation and data?</p>	<p>I am glad you asked! We will not require payment for parking for patients.</p>
<p>To: Kathy Parrinello There is a growing "Food as Medicine" movement across the country. Is the new downtown health center in a "food desert"?</p>	<p>From the HEART program: Asian and Native Hawaiian or other Pacific Islander are included in the race choices as are sub-groups, in keeping with ONC and OMB office recommendations and NY state guidelines for collecting race and ethnicity. I cannot speak to the staffing of various initiatives, but can share that our URM C patient population is currently comprised of ~ 2 % Asian and < 1 % Native Hawaiian or other pacific islanders.</p>
<p>Thank you... So I assume it was as a member of Common Ground since she just came to Jordan Health.</p>	<p>Yes, our partnership that we have already established with Food link will continue at this site.</p>
<p>What translation services will be available to researchers and research subjects?</p>	<p>Yes, initially.</p>
<p>I'm wondering if Teen Empowerment are a part of the Youth Advisory Board of the OHER?</p>	<p>This is an area that will be a priority of OHER to ensure research equity</p>
<p>Will the Health Equity in Research Task Force be able to help address promoting racial equity in hiring for research staff/coordinators and facilitating competitive pay?</p>	<p>We will be approaching a number of youth-serving organizations to promote our recruitment efforts, and Teen Empowerment will be included in our outreach.</p>
<p>Hi - With nurses having a responsibility in educating patients and families in their care, how are they incorporated into or participating in the initiatives discussed today and how are they using the data through the HEART program?</p>	<p>Please feel free to email me directly: edith_williams@urmc.rochester.edu. There are efforts underway to this end and the HERTF and OHER will continue to support, promote, and implement these efforts.</p>
<p>Is there any interest in having more of a minority presences on the Office for Human Subjects RSRB Board?</p>	<p>Nursing informaticists make up a significant portion of the HEART program team. The nurse informaticists are key in providing education and training on use of HEART tools and sharing that training with unit nurse educators. Further, on our pilot floors nurse leaders were instrumental in creating educational material that we continue to share today as new floors/units go live with HEART SDOH tools.</p>
	<p>Yes. We are very cognizant of ensuring our boards are representative of our community, which includes gender, ethnicity, and race. If someone is interested in being a board member, please reach out to kelley_odonoghue@urmc.rochester.edu</p>