Impact of Primary and Specialty Care Integration via Asynchronous Communication

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Poor communication between primary care and specialty care can lead to care gaps, avoidable care, and adverse patient outcomes. Such problems can be exacerbated by inadequate access to specialists. Asynchronous communication and interaction between primary and specialty care providers, enabled by an efficient and reliable electronic communication tool embedded within a mature electronic health records system, can be a potential solution to these problems. The results of this study provide empirical evidence that such an intervention, as embodied by Geisinger’s Ask-a-Doc program, can lead to more efficient care by reducing avoidable care and cost.

Friday, March 1, 2019
Location: School of Nursing Auditorium located in Helen Wood Hall
12:00 pm – 1:00 pm

Lunch will be available while supplies last. Bring your own beverage.

ASL interpreters or other accommodations (such as hearing loops) are available upon request.
Contact Greg Van Dongen 275-8784 with requests and/or questions.

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Please find archived video of sessions at https://www.urmc.rochester.edu/community-health/education/grand-rounds.aspx