

March 25, 2020

Dear SMD students and postdocs,

Due to the community's heightened need, the [Food Pantry](#) operated by the College has expanded its eligibility and is now open to all University of Rochester graduate students and postdocs.

The Food Pantry is need-blind and does not require income or financial aid information to be served. To be able to make supplies last and meet the current high demand, we ask that you consider whether the Food Pantry is right for you. The Food Pantry should be used by any student or postdoc who: a) is food insecure; b) may be facing a change in employment status, and c) is currently in quarantine or isolation. While we understand that going to the grocery stores can be difficult for everyone at this time, if you have the financial means to do so, we ask that you consider the following options before using the Food Pantry: [Grubhub](#), [Amazon Pantry](#), [Walmart Grocery Delivery](#), [InstaCart](#).

How can Grocery Bag orders be placed?

Grocery Bag orders can be placed via the following form: <http://cglink.me/s27308>.

When and where can Grocery Bags be picked up?

SMD students and postdocs can pick up their ordered bags at LeChase Assembly Hall, Room G-9576 on Mondays, Thursdays, and Fridays. Bags can be picked up any time between 3:30 and 6:30pm. Parking will be available in the SMD MRB lot outside the Flaum Atrium entrance, and visitors may tell the parking attendant they are there for the Food Pantry.

When should Grocery Bag orders be placed?

Orders should be placed by the midnight prior to selected pick-up day.

What if I miss the order deadline?

Depending on what time it is, we may be able to help you with a same-day order. Before using the form to place an order, please email pantrycoord@ur.rochester.edu directly.

What if I am in quarantine or isolation?

If you are in quarantine or isolation in campus housing, we will work to do a non-contact delivery. Please complete the form as normal, and input this information when asked.

What if I am not in quarantine or isolation, but do not feel well?

If you are feeling unwell, we ask that you do not come to pick-up your bag. Please stay within your residence and ask a friend to pick up your bag for you. If no one is available to pick up your bag for you, please contact me, [Sharon McCullough](#). When completing the form, you can indicate that you are sending someone else to pick up your bag.

What is in a Grocery Bag?

Groceries bags will be filled with 7 to 10 non-perishable food items. Please note that when completing the form, you are not placing a direct order. Your preferences checked within the form will help us create your bag, but no food items can be guaranteed. We will do our best to avoid items that you did not indicate as preferred.

How do I donate to the Food Pantry?

The Food Pantry currently prefers donations via their [Amazon Wish List](#). [Monetary donations](#) are also accepted.

Who should I contact if I have any questions or need more information?

Please feel free to contact the Food Pantry Coordinator, Jordan Ratzlaff, at pantrycoord@ur.rochester.edu.

Sharon

If you feel sick: students contact UHS @ 585-275-2662, postdocs contact SMH Employee Health @ 585-275-6040

[UR COVID-19 Resources](#)

[URMC COVID-19 Resources](#)

[Guidance for URMC Researchers](#)

[CARE Network](#) (students)

[Employee Assistance Program](#)

[\(EAP\)](#) (postdocs)

[International Services Office \(ISO\)](#)

[University Counseling Center](#)

[\(UCC\)](#) (students)

[University Health Service \(UHS\)](#)

(students)

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