

## Can We Talk?



Is there a “right way” or “best approach” for convincing a troubled friend or loved one to get professional counseling? Any approach will include unease, but don’t let the adage “no one accepts help until they’re ready” stop you from giving it a try. Contrary to popular belief, it is not fear of stigma that keeps people from accepting help for personal problems—resistance is usually founded on denial

bolstered by brief wins at curtailing symptoms following negative events or incidents. These are also missed opportunities for change. They represent your best time to convince your friend or loved one to accept help, because they are accompanied by regret or remorse. Urgency for change is less likely when a person is feeling well, in control, and in a positive frame of mind. They may be easier to approach, but their positivity is usually helpful only at convincing you that all is well. Instead, make your approach after the next incidental crisis. Each one is your cue to make a move. Don’t give up. With a supportive style, have the source of predetermined help at the ready as well as a way to access it. Try to avoid using guilt and regret when offering the suggestion of help. Make your time available to be supportive, encouraging, and facilitative until your friend is connected to help. Consider getting guidance from a professional counselor or EAP to boost your capability and the likelihood that you will be successful in helping your friend.

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## Gratitude’s Got Science Behind It

The benefits of practicing gratitude have real science behind it. This principle recognizes that how we think and condition ourselves to think produces expectations and plays a significant role in our self-esteem, perception, decisions, and ability to manage stress. Research supports the benefits of practicing gratitude. In one study, those who wrote about gratitude ten minutes a day were more optimistic and felt better about their lives, exercised more, and had fewer visits to physicians than those who did not. Practicing gratitude is a simple process: You simply reflect regularly on the people and things you are grateful for.

Source: [www.health.harvard.edu](http://www.health.harvard.edu) (Search: “thanks, happier”)

## Soft Skills: Maintain a Positive Attitude

Having a positive attitude does not mean you are dismissive of problems and concerns, while others who are pessimistic or downbeat are more mature and realistic in the face of undesirable circumstances. A positive attitude is driven by a belief that successful outcomes and solutions to problems are often influenced by optimism. A person with a positive attitude can still feel the tug to be negative; however, he or she succumbs to it less often. Maintaining a positive attitude is a learned skill, valued by employers, and often mentioned in performance reviews. If your attitude is easily affected by circumstances, try practicing “conscious positivity.” When you don’t quite feel like being positive, be excited for others’ achievements. Have fun playing cards when you are losing. Be friendly to others you don’t know. Motivate others by saying something positive. Avoid letting others’ negativity bring you down. And, ditch the “yeah, but…” With practice, you’ll get the hang of it fast.