

April 7, 2020
Highland Hospital of Rochester
Highland Family Planning
1000 South Ave
Rochester, NY 14620

Dear Highland Family Planning Patient:

We regret to inform you that Highland Family Planning will close on June 30th, 2020.

Our last day open for appointments will be June 12th, 2020. We will make every effort to keep our doors open until that date. You can still buy birth control medications, including pills, the ring, and emergency contraception (EC) at our office until June 12, 2020.

Before or after our closure, as a patient of Highland Family Planning/Highland Hospital you can ask for a copy of your medical records through:

Highland Hospital
Health Information Management
Release of Information
1000 South Ave, Box 55
Rochester, NY 14620
(585) 341-6766
(585) 341-8493 (Fax)
Monday –Friday 9 a.m.-4 p.m.

You can also request your medical records through MyChart. If you don't have access already, you can sign up for MyChart by calling (585) 275-URMC (8762). The office is open 8:00 a.m. to 5:00 p.m. weekdays. Or you can visit mychart.urmc.rochester.edu and click on "Request Activation Code". You might have a primary care practice that can address your family planning needs. If not, we welcome your questions regarding practices that are accepting new patients.

Bethany Miller, NP, will be accepting new patients for primary care at Highland Family Medicine. If you do not have a PCP and would like to be seen by Beth at Highland Family Medicine, please call the new patient line at **(585) 279-4889**.

Other Family Planning Providers who will accept low income and uninsured women, men, and adolescent clients include:

- Anthony L. Jordan Health Corporation: Jordan at Community Place, 151 Parsells Avenue, Rochester, NY 14609 (through age 25). Phone: 585-454-7530
- Planned Parenthood of Central and Western New York: Greece Center, 2824 West Ridge Road, Rochester 14626. Phone: 585-227-2440 or 866-600-8668
- Planned Parenthood of Central and Western New York: Rochester, 114 University Avenue, Rochester 14605. Phone: 585-546-2595 or 866-600-8668

Each of these offices accept Medicaid and provide family planning services on a sliding fee scale for patients with no insurance or partial coverage. They will accept Family Planning Benefit Program (FPBP) insurance. The following practices also accept FPBP:

- Women's Health Practice, 125 Lattimore Road, Suite 150 (West), Rochester, NY 14620. Phone (585) 275-2691
- Highland Women's Health, Professional Office Building, 990 South Avenue, Suite 103, Rochester, NY 14620. Phone: (585) 341-0101
- Highland Women's Health, 909 Culver Road, Rochester, NY 14609. Phone: (585) 341-6732

All of these locations are on a major bus route and can be reached by public transportation.

Thank you for your trust over the years. It has been an honor to be able to help you with your reproductive health care needs.

Sincerely,

Sarah Hudson, MD
Medical Director