

The Emergency Department Research Associate Program is a valuable resource allowing researchers from within and outside of the University of Rochester access to a substantial and diverse patient population.

There are fees associated with utilizing the EDRA Program for subject identification and enrollment. This fee varies depending on the complexity of study. For more information or to schedule a free consultation, contact [EMResearch@urmc.rochester.edu](mailto:EMResearch@urmc.rochester.edu)



Emergency Medicine at the University of Rochester Medical Center –  
**Research Starts Here!**

Just as the Emergency Department is the first point of care for over 200,000 patients each year, we are also a key entry point for clinical research.

To get started utilizing the EDRA program to identify and enroll participants for your study, contact:

[EMResearch@URMC.Rochester.edu](mailto:EMResearch@URMC.Rochester.edu)

Or call (585) 275-1198

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MEDICINE of THE HIGHEST ORDER

## Emergency Department Research Associate (EDRA) Program



Department of  
Emergency Medicine

**Research Starts Here!**



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## Program Overview

The Emergency Department Research Associate (EDRA) Program is a resource available to investigators who wish to harness the more than 200,000 patients seen in the Strong Memorial and Highland Hospital Emergency Departments and UR Medicine Urgent Care Centers each year.

Since 1996, EDRA's have successfully screened, consented, and enrolled thousands of patients into dozens of studies of varying complexity.

## What We Offer to Investigators

- Access to a diverse Emergency Department patient population.
- 35 undergraduate research enrollers who have completed a rigorous training program.
- Excellent screening and enrollment rates during peak volume hours.
- Robust QA and QI process to monitor protocol compliance and documentation accuracy.
- Dedicated administrative staff including two research faculty members to oversee the program.
- Umbrella RSRB approval for the use of the EDRA program for subject consent and enrollment.

## Quality Assurance and Improvement

The EDRA program has a robust QA and QI process that ensures research protocols are followed and that regular feedback is provided to Research Associates on performance.

The QI process also allows us to provide investigators with regular reports on study progress, enrollment data, and the successes and challenges faced in the ED by our research associates.

The QI strategy is centered on continuously evolving and improving study processes, ensuring investigators maximum performance from the program.

## Recruitment and Enrollment

Partner with our team for effective recruitment strategies, specific for enrollment for your study in the Emergency Department. From your protocol, we create detailed enrollment procedures and execute training sessions for our staff. The result is smooth implementation and fewer challenges.

Enrollment coverage is 8am to 12am (midnight), 7 days a week, representing peak patient volume times. Our program has seen dozens of studies to completion, including FDA drug and device trials, and cross-sectional and prospective survey studies.

## What training do EDRA's receive?

- Fundamental concepts of clinical research, confidentiality, consent and procedural skills
- Continuous learning that provides ongoing research education, study specific training and QI driven learning
- CITI modules on Human Subjects Protection, GCPs, and HIPAA.
- Study specific tasks including but not limited to phlebotomy training, nasal swabs/washes, throat swabs, EEG device testing, and survey completion.

## Who do we employ?

We employ University of Rochester undergraduate students to function as research associates. All of our employees are active members of the university community who dedicate their time to a myriad of extracurricular and scholarly activities. Many of our research associates are focused on pre-medical studies and are aspiring to careers in medicine or research.

