When do you refer a patient to the Eye Institute?

The Flaum Eye Institute is your regional resource for basic, tertiary and quaternary eye care services.

Contact us:

- If you a primary care provider with a patient who needs routine or advanced eye care
- For a second opinion by an experienced sub-specialist
- For consultation services on eye complications of systemic diseases and contact lens wear
- When your patients need highly specialized testing and diagnostic services
- To provide patients with access to the latest state-of-the-art treatment modalities
- For advanced surgical interventions
- For management of the most complex eye conditions and diseases
- To inquire about the availability of experimental therapies

Call us at 585-273-EYES and press Option 2 to refer a patient. URMC network providers may refer patients through e-record.

Our pledge to you:

We sincerely appreciate your referrals. It is our goal to provide the best possible care to your patients and ensure open and responsive communication with you. This includes understanding how you want us to manage your patient before, during and after their visit to us. Should you have any special requests or concerns, please note them to our provider relations manager at 585-275-4270 or contact eyemanagers@urmc.rochester.edu.

Thank you.

No one should live with vision that is less than what it can be:

People who have trouble seeing often accept their condition, unaware of new technologies for visual restoration. The David and Ilene Flaum Eye Institute has the region's most acclaimed group of experts who are able to diagnose and treat eye diseases ranging from straightforward to the most complex. They do this by using the most advanced diagnostic testing, medical treatments, and surgical procedures.

The Flaum Eye Institute is located at the University of Rochester Medical Center — with convenient and free curbside patient parking — and at satellite locations throughout the region. We would be privileged to share in the care of your patients, providing them the help they need and you with the peace of mind that they will receive our very best. We can and will make a difference in the quality of your patients' lives. Call 585-273-EYES. (Referrals from URMC network providers through e-record are welcome.)
All important regular eye exams and a wide range of procedures are offered through the comprehensive eye care services of the Flaum Eye Institute’s team of ophthalmologists and optometrists.

If you care isn’t your primary focus, we accept referrals for:
• Cataract surgery
• Routine treatment of the eyelids including blepharitis
• Eye injuries
• Comprehensive eye examinations
• Treatment of refractive error
• Contact lens prescribing and fitting
• Laser eye surgery
• Management of corneal disorders
• Management of corneal surface disorders
• Medical management of glaucoma
• Initial evaluation with referral to subspecialty services
• Argon laser therapy and YAG laser therapy

Disease of the anterior section of the eye and cornea are managed by the cornea and external disease ophthalmologists and optometrists.

If eye care isn’t your primary focus, we accept referrals for:
• Management of contact lens wear complications
• Management of corneal abrasion
• Management of herpetic keratitis
• Management of keratoconus
• Management of anterior segment disease
• Management of corneal inflammatory disease
• Management of corneal inflammatory disease treatment (including herpes zoster and simplex)
• Angular keratitis
• Penetrating and partial thickness corneal transplant
• Fuchs’ and other corneal dystrophies
• Laser refractive surgery

Patients with symptoms of visual loss unexplained by findings inside the eye, double vision, headache, or visual loss unexplained by findings inside the eye are managed through the uveitis service. The Flaum Eye Institute specializes in both medical and surgical procedures designed to control cancerous and non-cancerous growth, restore compressed visual function, and allow patients to look and feel natural again.

Q: What is the Flaum Eye Institute's role in managing ocular inflammatory disease?
A: The Flaum Eye Institute specializes in both medical and surgical procedures designed to control cancerous and non-cancerous growth, restore compressed visual function, and allow patients to look and feel natural again.

Patients are commonly referred for:
• Functional and cosmetic eyelid surgery
• Management of facial trauma including fractures and lacerations
• Elective cosmetic treatments including brows, face, and neck lifts, fillers, micro-plate grafting, Botox®, and laser skin resurfacing
• Facial implants
• Management of thyroid and inflammatory eye disease
• Repair of Miotics surgical defects
• Eye removal
• Tear duct surgery
• Pediatric oculofacial and orbital disease

Orbital and Oculofacial Plastic Surgery

Orbital and neofacial plastics involves the repair of the tissues of the eyelid bone and around the eye. The Flaum Eye Institute specializes in both medical and surgical procedures designed to control cancerous and non-cancerous growth, restore compressed visual function, and allow patients to look and feel natural again.

Q: What procedures are available for orbital and facial plastic surgery?
A: Procedures available for orbital and facial plastic surgery include:
• Functional and cosmetic eyelid surgery
• Management of facial trauma including fractures and lacerations
• Elective cosmetic treatments including brows, face, and neck lifts, fillers, micro-plate grafting, Botox®, and laser skin resurfacing
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Advanced Vision Correction and Refractive Surgery

The Flaum Eye Institute is at the forefront of developing and applying safe and effective vision correction technology. Using a variety of techniques, the Flaum Eye Institute team offers adult patients of all ages the opportunity to obtain excellent visual results, either reducing or eliminating the need for contact lens and spectacles.

Q: What types of corrective surgeries are available at the Flaum Eye Institute?
A: The Flaum Eye Institute offers the following corrective surgeries for adult patients:
• LASIK
• PRK
• High myopia and astigmatism correction laser implants
• Multifocal lens implants associated with cataract surgery
• Management of refractive surgery complications

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Medical and surgical management of uveitis complications

Uveitis

Uveitis is a group of inflammatory diseases that cause swelling and/or damage to the eye tissues. It occurs primarily in the iris, ciliary body and choroid, but can affect other parts of the eye. The uveitis service at the Flaum Eye Institute provides cross-disciplinary sub-specialization to treat the underlying disease and its complications.

Q: What treatments are available for uveitis at the Flaum Eye Institute?
A: Treatments available for uveitis at the Flaum Eye Institute include:
• Inflammatory eye disease (sarcoidosis and rheumatoid arthritis)
• Infectious uveitis
• Inflammatory and immune suppression therapy including biologic agents
• Medical and surgical management of uveitis complications

Pediatric Eye Care

The Flaum Eye Institute provides pediatric ophthalmology services to treat a variety of eye conditions common among children. Our highly trained pediatric ophthalmologists participate in teams from across FEI’s sub-specialties to care for children with symptoms which may impact vision.

Q: What are some common conditions treated by pediatric eye care at the Flaum Eye Institute?
A: Some common conditions treated by pediatric eye care at the Flaum Eye Institute include:
• Retinopathy of prematurity
• Uveitis
• Retinal detachments
• Congenital anomalies
• Retinal dystrophies
• Retinopathy of prematurity

Children’s eye care services are available for:
• Strabismus (misaligned eyes)
• Amblyopia (blurred vision)
• Childhood cataracts
• Ophthalmia neonatorum
• Blocked tear ducts
• Congenital glaucoma
• Cystic hygromas
• Pediatric oculocutaneous albinism

Pediatric congenital anomalies

We are experienced in the management of the following conditions:
• Amblyopia (blurred vision)
• Strabismus (misaligned eyes)
• Childhood cataracts
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