

# FLR Training Needs Survey THE RESULTS

Presented by: The Finger Lakes Regional Training Center  
September 22, 2014  
Finger Lakes Regional Meeting  
Rochester, NY

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# 27

## Total Responses

Survey Opened: July 31, 2014

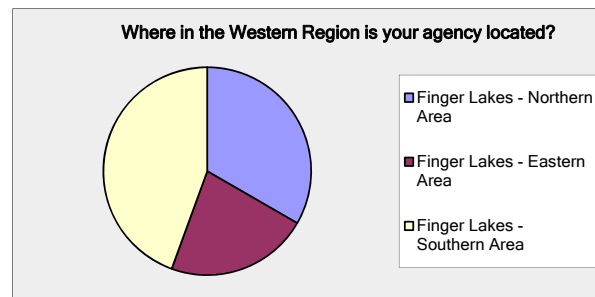
Survey Closed: August 14, 2014

Complete Responses: 27

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### Q1: Where in the Western Region is your agency located?

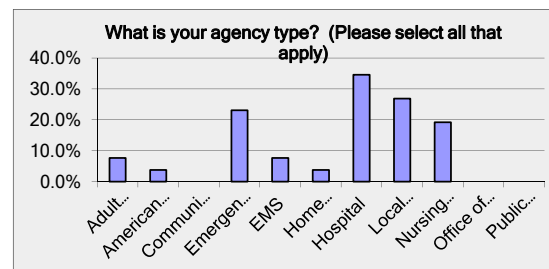
Answer Options	Response Percent	Response Count
Finger Lakes - Northern Area	33.3%	9
Finger Lakes - Eastern Area	22.2%	6
Finger Lakes - Southern Area	44.4%	12
<b>answered question</b>		<b>27</b>
<b>skipped question</b>		<b>0</b>



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### Q2: What is your agency type? (Please select all that apply)

Answer Options	Response Percent	Response Count
Adult Care Facility	7.7%	2
American Red Cross	3.8%	1
Community Health Center	0.0%	0
Emergency Management	23.1%	6
EMS	7.7%	2
Home Care	3.8%	1
Hospital	34.6%	9
Local Health Department	26.9%	7
Nursing Home	19.2%	5
Office of Mental Health	0.0%	0
Public Safety	0.0%	0
Other (please specify)		2
<b>answered question</b>		<b>26</b>
<b>skipped question</b>		<b>1</b>



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**Q3: Please prioritize the following "MAINTENANCE" emergency preparedness courses based upon the need for your agency.**

Answer Options	High	Medium	Low	N/A	Response Count
Advanced Burn Life Support (ABLS) - 8hrs	2	7	4	13	26
ABLS NOW (online) - 6hrs	3	5	5	14	27
Advanced Disaster Life Support (ADLS) - 16hrs	3	8	4	12	27
Advanced Hazmat Life Support (AHLs) - 16hrs	1	7	7	12	27
Advanced Trauma Care for Nurses (ATCN) - 16hrs	0	8	3	15	26
Basic Disaster Life Support (BDLS) - 8hrs	6	8	2	11	27
Disaster Mental Health (DMH) A Critical Response - 16hrs	6	9	8	3	26
Disaster Triage - 3hrs	2	9	7	9	27
Emergency Nursing Pediatric Course (ENPC) - 16hrs	3	5	2	14	24
Evacuation of Facilities in Disasters Systems (eFINDS) - 2hrs	6	9	6	5	26
Hazmat for the First Receiver - Refresher/Awareness Level - 4hrs	4	5	8	10	27
Hazmat for the First Receiver - Operations Level - 8hrs	5	5	7	10	27
Homeland Security Exercise Design, Development and Evaluation (HSEEP) - 8hrs	3	4	16	3	26
Hospital Incident Command System (HICS) - 4hrs	3	5	9	8	25
IS-100/IS-100.HCb - 2hrs	4	6	11	5	26
IS-200/IS-200.HCa - 2hrs	4	7	10	5	26
ICS-300 - 24hrs	3	9	11	4	27
ICS-400 - 16hrs	1	9	12	5	27
IS-700.a - 2hrs	4	7	10	5	26
IS-800.b - 2hrs	2	8	11	5	26
Pediatric Advanced Life Support (PALS) - 16hrs	4	5	3	15	27
Trauma Nursing Core Course (TNCC) - 16hrs	5	4	1	15	25
Other (please specify)					1
<b>answered question</b>					<b>27</b>
<b>skipped question</b>					<b>0</b>

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### HOSPITAL Priority "Maintenance" Emergency Preparedness Courses

Answer Options	High	Medium	Low	N/A	Response Count
Advanced Burn Life Support (ABLS) - 8hrs	1	5	2	0	8
ABLS NOW (online) - 6hrs	2	4	3	0	9
Advanced Disaster Life Support (ADLS) - 16hrs	2	5	2	0	9
Advanced Hazmat Life Support (AHLs) - 16hrs	0	5	3	1	9
Advanced Trauma Care for Nurses (ATCN) - 16hrs	0	6	3	0	9
Basic Disaster Life Support (BDLS) - 8hrs	4	4	1	0	9
Disaster Mental Health (DMH) A Critical Response - 16hrs	3	5	1	0	9
Disaster Triage - 3hrs	1	6	1	1	9
Emergency Nursing Pediatric Course (ENPC) - 16hrs	3	3	2	1	9
Evacuation of Facilities in Disasters Systems (eFINDS) - 2hrs	2	5	2	0	9
Hazmat for the First Receiver - Refresher/Awareness Level - 4hrs	2	4	2	1	9
Hazmat for the First Receiver - Operations Level - 8hrs	3	4	1	1	9
Homeland Security Exercise Design, Development and Evaluation (HSEEP) - 8hrs	0	1	7	1	9
Hospital Incident Command System (HICS) - 4hrs	2	2	4	1	9
IS-100/IS-100.HCb - 2hrs	2	2	5	0	9
IS-200/IS-200.HCa - 2hrs	2	2	5	0	9
ICS-300 - 24hrs	0	2	7	0	9
ICS-400 - 16hrs	0	1	7	1	9
IS-700.a - 2hrs	2	3	3	0	8
IS-800.b - 2hrs	1	4	4	0	9
Pediatric Advanced Life Support (PALS) - 16hrs	3	4	1	1	9
Trauma Nursing Core Course (TNCC) - 16hrs	5	2	1	0	8
Other (please specify)					0
<b>answered question</b>					<b>9</b>
<b>skipped question</b>					<b>0</b>

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#### Q4: Please prioritize the following emergency preparedness courses based upon the need for your agency.

Answer Options	High	Medium	Low	N/A	Response Count
Community Healthcare Planning and Response to Disasters (MGT 409) - 16hrs	3	13	8	3	27
Crisis Leadership & Decision Making for Elected Officials [Leadership] (MGT 340) -	4	10	9	4	27
Disaster Mental Health Core Competency Training - 8hrs	3	13	9	2	27
Disaster Preparedness for Hospitals & Healthcare Organizations (MGT-341) - 16hrs	7	9	3	8	27
Emergency Response to Domestic Biological Events (PER 220) - 16hrs	2	11	12	2	27
Hospital Command Center Course - 4hrs	5	5	8	9	27
Hospital Emergency Response Training for Mass Casualty Incidents (PER 902) - 24hrs	3	12	2	10	27
Coastal Community Resilience (AWR-228) - 8hrs	0	1	7	19	27
COOP Program Manager (G-548) - 16hrs	2	7	12	6	27
Medical Management and Response to CBRNE Events (PER 211) - 16hrs	2	11	10	4	27
Medical Preparedness and Response to Bombing Incidents (PER 233) - 16hrs	2	6	15	4	27
Natural Disaster Awareness for Leaders (AWR-310) - 4 hrs	5	11	9	2	27
Pediatric Disaster Response and Emergency Preparedness Course (MGT 431) -	3	9	4	11	27
Radiological/Nuclear Hazards (AWR 140) - 6 hrs	3	5	15	4	27
Social Media for Natural Disaster Response and Recovery (PER 304) - 8hrs	5	12	9	1	27
Trauma Care after Resuscitation (TCAR) - 16hrs	1	3	12	11	27
Other (please specify)					1
<b>answered question</b>					<b>27</b>
<b>skipped question</b>					<b>0</b>

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#### HOSPITAL Priority Emergency Preparedness Courses

Answer Options	High	Medium	Low	N/A	Response Count
Community Healthcare Planning and Response to Disasters (MGT 409) - 16hrs	0	8	0	1	9
Crisis Leadership & Decision Making for Elected Officials [Leadership] (MGT 340) -	1	3	3	2	9
Disaster Mental Health Core Competency Training - 8hrs	1	6	2	0	9
Disaster Preparedness for Hospitals & Healthcare Organizations (MGT-341) - 16hrs	5	4	0	0	9
Emergency Response to Domestic Biological Events (PER 220) - 16hrs	0	5	4	0	9
Hospital Command Center Course - 4hrs	4	2	3	0	9
Hospital Emergency Response Training for Mass Casualty Incidents (PER 902) - 24hrs	3	6	0	0	9
Coastal Community Resilience (AWR-228) - 8hrs	0	1	2	6	9
COOP Program Manager (G-548) - 16hrs	1	3	5	0	9
Medical Management and Response to CBRNE Events (PER 211) - 16hrs	2	6	1	0	9
Medical Preparedness and Response to Bombing Incidents (PER 233) - 16hrs	2	3	4	0	9
Natural Disaster Awareness for Leaders (AWR-310) - 4 hrs	1	5	3	0	9
Pediatric Disaster Response and Emergency Preparedness Course (MGT 431) - 16hrs	2	5	1	1	9
Radiological/Nuclear Hazards (AWR 140) - 6 hrs	2	2	5	0	9
Social Media for Natural Disaster Response and Recovery (PER 304) - 8hrs	1	5	3	0	9
Trauma Care after Resuscitation (TCAR) - 16hrs	1	1	7	0	9
Other (please specify)					0
<b>answered question</b>					<b>9</b>
<b>skipped question</b>					<b>0</b>

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**Q5: Support for Train-the-Trainer initiatives?**

FLR Answer	Yes	No	Response Count
Disaster Triage Instructor - 4hrs	9	14	23
Hazmat for First Receivers Instructor - 8hrs	12	13	25
Hazmat for First Receivers Trainer Course (UB) - 32 hrs	9	15	24
Disaster Mental Health - A Critical Response Instructor - 16hrs	7	19	26
eFINDS Instructor - 3hrs	7	19	26
Hospital Command Center Instructor - 4hrs	11	16	27
G 402 (ICS overview for leadership) Instructor - 2hrs	14	12	26
<b>answered question</b>			<b>27</b>
<b>skipped question</b>			<b>0</b>

FLR HOSPITAL Answer	Yes	No	Response Count
Disaster Triage Instructor - 4hrs	5	3	8
Hazmat for First Receivers Instructor - 8hrs	8	1	9
Hazmat for First Receivers Trainer Course (UB) - 32 hrs	5	3	8
Disaster Mental Health - A Critical Response Instructor - 16hrs	2	7	9
eFINDS Instructor - 3hrs	4	5	9
Hospital Command Center Instructor - 4hrs	6	3	9
G 402 (ICS overview for leadership) Instructor - 2hrs	6	3	9
<b>answered question</b>			<b>9</b>
<b>skipped question</b>			<b>0</b>

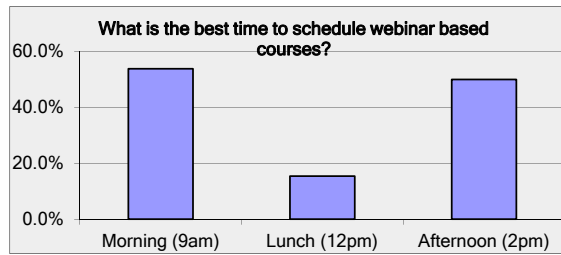
Powered by  SurveyMonkey**Q6. What non-traditional training formats will best serve your facility for the listed courses.****Webinar = live online****Independent Study = an archived webinar OR a pre-taped self-paced online course**

Answer Options	Webinar	Independent Study	N/A	Response Count
Active Shooter Awareness - 2hrs	22	14	0	27
Burn Care Program for Community Hospitals (Kessler Burn Center) - 4hrs	9	5	14	27
Disaster Triage - 2hrs	16	11	6	27
eFINDS - 2hrs	15	8	8	26
Hazmat for First Receivers Awareness - 4hrs	10	7	13	27
Hazmat for First Receivers Operations Refresher - 4hrs	9	7	14	27
IS-100.b - 2hrs	10	17	3	26
IS-200.HCa -2hrs	10	15	5	27
IS-700.a -2hrs	11	17	3	27
IS-800.b - 2hrs	11	17	3	27
G-402 ICS Overview for Executives and Senior Officials -2hrs	15	12	4	26
<b>answered question</b>				<b>27</b>
<b>skipped question</b>				<b>0</b>

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**Q7: What is the best time to schedule webinar based courses?**

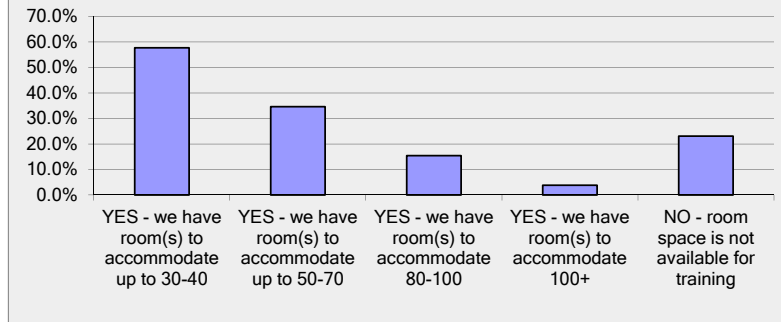
Answer Options	Response Percent	Response Count
Morning (9am)	53.8%	14
Lunch (12pm)	15.4%	4
Afternoon (2pm)	50.0%	13
Other (please specify)		2
<b>answered question</b>		<b>26</b>
<b>skipped question</b>		<b>1</b>



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**Q9: Would you be willing and able to host NYSDOH and/or RTC sponsored training at your facility?**

Answer Options	Response Count
YES - we have room(s) to accommodate up to 30-40	15
YES - we have room(s) to accommodate up to 50-70	9
YES - we have room(s) to accommodate 80-100	4
YES - we have room(s) to accommodate 100+	1



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## Open Ended Questions

Q8 Please provide other priority emergency preparedness training suggestions below.	
Answer Options	Response Count
	8
<i>answered question</i>	<b>8</b>
<i>skipped question</i>	<b>19</b>

- Situational. awareness
- Any that meet a deliverable
- Health Care Evacuation education
- Special populations
- Medical Countermeasure Dispensing - state set-up an ideal demo POD for walk-through by local agencies.
- Would like more specific courses r/t antibiotic dispensing, including theory of the disease, treatment regimens, dosing, etc for pediatric and pregnant populations..anthrax scenario
- None
- none at this time

Q10 In what other ways can the Regional Training Center better serve your educational and training needs?	
Answer Options	Response Count
	7
<i>answered question</i>	<b>7</b>
<i>skipped question</i>	<b>20</b>

- Program/Training calendar
- We are short staffed and can't travel. I can't spare staff for two days of training. Our staff will attend required training that meets a deliverable.
- eFINDS training has been greatly appreciated, and a need for further training in eFINDS still remains
- Provide more Radiological Operational Course (focus on on-hands survey equipment training) training opportunities.
- Did not feel the HSEEP training was satisfactory or adequate to prepare us OR update us for completing and really understanding what is needed for an HSEEP compliant report. Did not like "abbreviated" version. Many of us never had the 3 day training, just a 1 day many years ago. Also a lot of new planners on board. Is Patrick certified to teach this? We would all learn a lot from him.
- Support any new initiatives as education becomes available
- not sure at this time

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# Questions/Comments/Discussion?

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