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Jolene is the Trauma Program Manager for Upstate Medical University in Syracuse, NY. She has been a nurse for 14 years and has worked in the SICU, ED, Acute Care Surgical Floor, Code team/ICU Float and as a flight RN. She obtained her Bachelor of Science in Nursing from Syracuse University in 2004, her Master of Science in Nursing as a Clinical Nurse Specialist from Upstate Medical University in 2014 and is currently working on her PhD in Nursing from Binghamton University with an anticipated graduation date of 2020. Jolene also works part time as adjunct faculty for the Upstate Medical University College of Nursing and for TCAR Education Programs as a TCAR Faculty Member.