

# The Office of Infrastructure Protection

National Protection and Programs Directorate  
Department of Homeland Security

Protective Measures for Public Gatherings

Western Region Healthcare Emergency Preparedness Coalition  
(WRHEPC) Workshop

June 10, 2016



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## Background

- Americans congregate daily to work, play, shop, learn, celebrate, worship, and watch sports and entertainment at a variety of locations:
  - Concert halls and theatres
  - Restaurants and shopping malls
  - Parades and fairs
  - Houses of worship
  - Sports venues



Courtesy of DHS

- Our adversaries may perceive locations like these as attractive targets



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## Purpose

- To advise stakeholders responsible for the safety and security of public gatherings on selecting and implementing appropriate protective measures



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### Protective Measures for Public Gatherings

- Connect
- Plan
- Train
- Report



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### Protective Measures for Public Gatherings

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### Connect

- Local law enforcement and emergency management
- Neighbors and community organizations
- DHS Protective Security Advisor
- FBI and Infragard
  - <https://www.infragard.org/>
- Homeland Security Information Network (HSIN)
- Fusion centers
- Customers and patrons



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## Protective Measures for Public Gatherings

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## Plan

- Know the threats and hazards for your location
- Plan how you will:
  - Secure your location
  - Respond to emergencies
  - Communicate during emergencies
  - Maintain business continuity



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## Security Planning - Basics

- Security director
- Security plan
- Consult law enforcement and homeland security partners



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## Security Planning – Your Perimeter

- Control your perimeter
- Guard your perimeter
- Control who and what comes in
- Control vehicles and parking



Courtesy of Accurate Electronics, undated



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## Security Planning - Surveillance

- Guards
- Cameras
- Lights
- Where to watch
- Who to watch for
- What to watch for



Courtesy of CCTV Wholesalers, 2010



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## Security Planning - Security Force

- Guard roles
  - Observe and report
  - Control access
  - Security sweeps
- Post orders
- Training
- Supervision
- Surge plan



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## Security Planning – Armed Security

- Consider arranging for law enforcement officers onsite.
- Consider training, licensing, and arming security guards with firearms. Considerations should include:
  - The threat
  - Law enforcement response capabilities
  - Laws governing licensing armed security guards
  - Laws concerning the use of force
  - Training and certification requirements
  - Workplace safety and liability
  - Cost
  - Public perception



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## Security Planning - Communication

- Mass notification
- Emergency responders
- Notification protocol
- Employee and public messaging



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## Emergency Action Plan – Protective Actions for Life Safety

At a minimum, every business should have procedures for:

- Fires and other emergencies
- Evacuation
- Emergency escape, shelter in place, and lockdown
- Medical response

[www.ready.gov/business/implementation/emergency](http://www.ready.gov/business/implementation/emergency)



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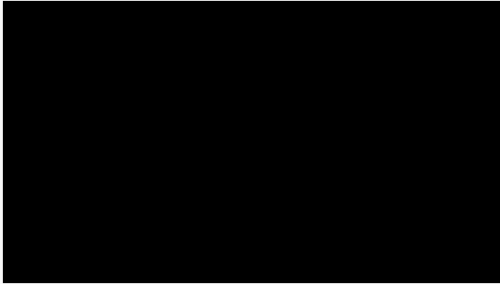
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### Options for Consideration video



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### Emergency Action Plan – Active Shooter Preparedness

- Safe rooms
- Communication protocol
- Communications equipment
- Training



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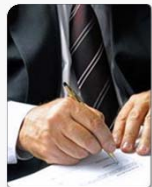
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### Emergency Action Plan – Active Shooter Response

- Call 9-1-1
- Notify occupants
- Run, Hide, or Fight
- Coordinate with responders
- Control access
- Account for personnel
- Recover after an incident



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## Emergency Action Plan – Assisting Emergency Responders

- Law enforcement's goal: stop the shooter
- What they need to know:
  - Location of the shooter(s)
  - Number of shooters
  - Description of shooters
  - Number and type of weapons
  - Number of victims



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## Emergency Action Plan – Assisting Emergency Responders

- Cameras
- Access
- Maps
- Communication
- Staging area
- Special safety issues



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## Emergency Action Plan – Incident Recovery Considerations

- Victims and families
- Communicating internally
- External communication
- Continuing business operations



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## Business Continuity Plan

**Business Impact Analysis**

- Develop questionnaire
- Conduct workshop to instruct business function and process managers how to complete the BIA
- Review completed BIA questionnaire forms
- Review BIA questionnaires
- Conduct follow-up interviews to validate information and fill any information gaps

**Recovery Strategies**

- Identify and document resource requirements based on BIAs
- Conduct gap analysis to determine gaps between recovery requirements and current capabilities
- Explore recovery strategy options
- Select recovery strategies with management approval
- Implement strategies

**Plan Development**

- Develop plan framework
- Organize recovery teams
- Develop Relocation Plans
- Write business continuity and IT disaster recovery procedures
- Document manual workarounds
- Assemble plan; validate; gain management approval

**Testing & Exercises**

- Develop testing, exercise and maintenance requirements
- Conduct training for business continuity team
- Conduct orientation exercises
- Conduct testing and document test results
- Update BCP to incorporate lessons learned from testing and exercises

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[www.ready.gov/business/implementation/continuity](http://www.ready.gov/business/implementation/continuity)

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## Train

- Train employees on the Emergency Action Plan and on Active Shooter Response
- Conduct evacuation drills with employees, outlining evacuation routes and assembly points
- Test the security plan with drills and tabletop exercises
- Involve first responders in exercises
- [www.ready.gov/business/testing/exercises](http://www.ready.gov/business/testing/exercises)

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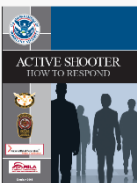
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## Training and Outreach Materials

- Materials consist of three products
  - Basic Guide Book
  - Break Room Poster
  - Pocket Emergency Measures Guide
- To download these materials, visit [www.dhs.gov/ActiveShooter](http://www.dhs.gov/ActiveShooter)



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## Online Training

- "Active Shooter, What You Can Do" (IS-907)
- Available through the Federal Emergency Management Agency Emergency Management Institute:
  - <http://training.fema.gov/EMIWeb/IS/IS907.asp>
- 45 minutes



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## What to Report

- Unattended packages (e.g., backpacks, briefcases, boxes) that might contain explosives
- Taking pictures or video of infrequently used access points, security guards, or security equipment (e.g., perimeter fencing, security cameras, etc.)
- Wearing unseasonably bulky clothing that might conceal explosives or weapons
- Illegally parked or out of place vehicles
- Attempting to gain unauthorized entry to restricted areas
- Presenting false or misusing insignia, documents, and/or identification
- Communicating a threat to a public gathering
- Persons discovered with documents highlighting critical areas, infrastructure, or high-profile attendees



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## What to Report (continued)

- Persons questioning event employees about security practices
- Employees inquiring about operations or security measures; using video/camera/observation equipment; or possessing maps, photos, or diagrams that are not related to their jobs
- Employees willfully associating with suspicious individuals
- A pattern of false alarms, equipment failures, or power outages with indications of potential sabotage
- Theft or unauthorized possession of identification cards or uniforms
- Sudden losses or theft of guard force communications equipment
- Unusual and unexpected maintenance activities (e.g., road repairs) nearby
- Displaced or misaligned manhole covers or other access doors nearby



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## How to Report

- For emergencies in progress call 9-1-1
- Suspicious activity should be reported to
  - Local law enforcement
  - Regional fusion center
  - Local FBI



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## Online Training for Suspicious Activity Reporting

- The National Suspicious Activity Reporting Initiative developed awareness training for non-law enforcement constituencies, or "hometown security partners"
- More than 120,000 trained since inception
- [www.nsi.ncirc.gov/training\\_online.aspx](http://www.nsi.ncirc.gov/training_online.aspx)



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## "If You See Something, Say Something™"

- Race, ethnicity, national origin, or religious affiliation alone is not suspicious
- Report behavior and situations
  - Unattended backpack
  - Break in
- Not beliefs or speech unrelated to terrorism or criminal activity



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Questions?



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For more information, visit:  
[www.dhs.gov/critical-infrastructure](http://www.dhs.gov/critical-infrastructure)

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