OHEP-550b: Coordinating Care in Crisis: Addressing Administrative and Logistic Demands

Course Description: Those who respond to emergencies dedicate considerable time and effort to anticipating and planning for the many challenges that may arise during a crisis. However, the most complex challenges often stem not from the hazards themselves, but from the administrative and logistical challenges associated with managing an emergency operation. These challenges can hinder responders' ability to effectively meet the demands of the event and can exacerbate the negative impact on affected individuals and communities. Even during blue-sky periods, challenges involving administration and logistics, including securing funding, managing staffing, or ensuring access to necessary equipment and medication, can make emergency response planning more difficult.

Learn from industry professionals who have successfully navigated these administrative and logistical challenges in emergency response situations, and discover the strategies they have used to overcome various practical obstacles and meet operational demands.

This Course Meets the Requirements for BP2 (2025-2026) Hospital Preparedness Program (HPP) Deliverable 3.

Available Course Sections:

- **Wednesday, February 4, 2026, from 9-10:30am**
- **This session will be recorded.**

NOTE — PLEASE READ: Please verify your contact information and employer information in your LMS profile when registering. Any required course correspondence will be sent using the e-mail address listed in the LMS.

Length: 1.5 hours

Target Audience: Emergency Management, mental health, hospital, public health workers, first responders, or anyone likely to become involved in the disaster response in their communities.

Cost: There is no fee for this course.

Prerequisites: There are no prerequisites.

Registration Details: Register through the New York State Department of Health Learning Management System (LMS). Access the LMS by visiting www.nylearnsph.com and searching for course number OHEP-550b or scanning the QR Code Below.

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Learning Management System Support

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