

Aware Prepare Update



Department
of Health

Office of
Health Emergency
Preparedness

October 2020

Welcome to the **October 2020** issue of the Aware Prepare (AP) Update. The AP is your bi-monthly guide to upcoming trainings related to preparedness, readiness and response. These trainings may be provided in one or more of the following formats, including: live webcasts, webinars and in-person training; archived webcasts, webinars and on demand eLearning. Questions or submissions, email: edlearn@health.ny.gov

Calendar List of Live Events	Provider	Air Date	Page
Commerce Training Institute Courses	CTI	Multiple Dates	2-3
New and Upcoming Live Events for October 2020	Varied	Oct. 2020	4-11
New Archived Content on NYLearnsPH.com LMS	Varied	OnDemand	12-13
RTC JITT List with COVID-19 Resources (Revised 3/31/2020)	RTCs	-	14-15
COVID-19 CDC COCA Calls	CDC	-	16
2019 Evacuation Plan Template Update Recorded Sessions for Nursing Homes and Adult Care Facilities	OHEP	On Demand	17
Comprehensive Emergency Management Plan Training Online Training Module	OHEP	On Demand	18
Medical Countermeasures ClinOps On Demand Webinars from PHEEP	PHEEP	On Demand	19
Climate and Health Courses	NYSDOH & PHTCs	On Demand	20
Centers for Disease Control and Preparedness - CERC, RAD, Packaging & Receiving, & SNS Courses	CDC	Online Courses	21-23
FEMA Incident Command Systems (ICS) Courses	FEMA	OnDemand	24
FEMA sponsored training from Columbia University's National Center for Disaster Preparedness (NCDP)	Columbia U. NCDP	e Learning	25
COVID-19 Resources	NYSDOH, DHHS, CDC	-	26

Feeling stressed by the COVID-19 epidemic? You are not alone. Call the NYS Emotional Support Helpline 7 days a week, 8am-10pm at 1-844-863-9314.

NYSDOH Commerce Training Institute (CTI) Courses

CTI-100

Introduction to the Health Commerce System

October 8, 2020 1-2pm
November 6, 2020 9-10am
December 2, 2020 2-3pm

Provider: NYSDOH Commerce Training Institute
Average Completion Time: 1 hr
Continuing Education credits: No
Enroll in LMS Course: [CTI-100](#)

The redesigned Health Commerce System (HCS) became available in March 2010. The HIN and HPN were recreated as the Health Commerce System portal, or HCS. There is no longer a separation between the HPN and HIN.

Objectives:

- Identify the major elements of the HCS architecture
- Identify the features of the HCS
- Demonstrate strategies to customize the portal for your own use.

CTI-120

Integrated Data Reporting in HERDS v.3

October 5, 2020 1-2pm
November 10, 2020 2-3pm
December 16, 2020 9-10am

Provider: NYSDOH Commerce Training Institute
Webinar: Yes
Average Completion Time: 1 hr
Continuing Education credits: No
Enroll in LMS Course: [CTI-120](#)

This course provides a solid foundation for adult care facilities, home health agencies, hospices, hospitals, LHCSAs, nursing homes and extension clinics to report data using the HERDS v.3 application. The course will begin with a look at how to obtain access to HERDS and how facilities will be notified when there are activities to be completed. Learners will then be provided demonstration of the new reporting platform. The session concludes with a brief overview of the pre-selected reports available from the application. This course is presented in a one-hour session via WebEx Training Center.

Objectives:

- Locate and modify the person record.
- Explain the importance of the person record in relation to HERDS.
- Demonstrate the ability to review assigned roles.
- Locate and access HERDS.
- Describe the overall structure of HERDS activities.

CTI-200

Communications Directory Certification

October 9, 2020 10-11:30am
November 9, 2020 1-2:30pm
December 8, 2020 9:30-11am

Provider: NYSDOH Commerce Training Institute
Webinar: Yes
Average Completion Time: 1.5 hrs
Continuing Education credits: No
Enroll in LMS Course: [CTI-200](#)

This course provides a comprehensive review of the Health Commerce System Communications Directory, the underlying records that make up the directory, and the tools all HCS users can use to access the directory. This two-hour course will begin by examining the structure of the directory and differentiating between the actual contact information records stored for each person in the directory, and the facilities and roles those records can be associated with. Once the structure of the directory has been examined learners will review and have an opportunity to practice with the applications used to access the information stored in the directory. At the conclusion of this course learners will be able to:

- List the components of the Communications Directory
- Summarize how the components are related and work together
- Summarize the HCS emergency call down procedure, describing the role the Communications Directory plays

NYSDOH Commerce Training Institute (CTI) Courses continued

CTI-300

Integrated Health Alerting and Notification System (IHANS) Training & Certification

October 21, 2020 9am-12pm
November 23, 2020 1-4pm
December 15, 2020 9am-12pm

Provider: NYSDOH Commerce Training Institute
Webinar: Yes
Average Completion Time: 3 hrs
Enroll in LMS Course: [CTI-300](#)

This course covers all information necessary to begin the certification process for using the Integrated Health Alerting & Notification System. Participants will receive hands on practice with the tools and be offered an opportunity to complete certification.

Users who wish to complete certification are strongly encourage to send an advance message to any audience they may broadcast to as part of the certification process. Typically course participants broadcast a sample notification to their HIN Coordinators (LHDs) or Directory Coordinators (NYSDOH).

CTI-502

New York State Evacuation of Facilities in Disasters Systems (eFINDS) version 3.0

October 27, 2020 1-2pm
November 19, 2020 10-11am
December 16, 2020 2-3pm

Provider: NYSDOH Commerce Training Institute
Webinar: Yes
Average Completion Time: 1 hr
Enroll in LMS Course: [CTI-502](#)

The New York State Evacuation of Facilities in Disasters Systems (eFINDS) is the patient/resident tracking application housed on the Health Commerce System (HCS).

This course provides a solid foundation for registering and updating patient/resident location information during an incident or event, such as a storm, flood, non-natural incident or practice exercise/drill.

Course participants will be provided a demonstration of the eFINDS application including: eFINDS Data Reporter and eFINDS Data Administrator role permissions; how to register a patient/ resident with a scanner and without; use a spreadsheet to register multiple patient/residents; update patient/resident tracking information as an evacuating facility, and as a receiving facility. The session concludes with hands-on exercises.

PCEPN-EM101

Emergency Management for Primary Care Centers

Primary Care Emergency Preparedness Network (PCEPN) is co-led by the Community Health Care Association of New York State (CHCANYS) and the Primary Care Development Corporation (PCDC) and was created in close partnership with and support from the NYC Department of Health and Mental Hygiene Office of Emergency Preparedness and Response. PCEPN helps coordinate planning, training, and response services for the New York City primary care community so they can prepare for and respond to community and citywide needs in the event of a disaster or emergency on a local and regional level.

Provider: CHCANYS

Enroll in LMS#: [PCEPN-EM101](#)

Please contact the PCEPN team at info@pcepn.org with any questions or concerns.

This 30 minute pre-recorded course will provide an overview of the four phases of emergency management, the key elements of an emergency management program and plan, staff roles, and the role of the primary care center in emergencies and disasters. This course is recommended for primary care staff of all levels. To receive a certificate of completion for this course please take the pre-test and the post-test.

For optimum performance please use Google Chrome to view

New and Upcoming Live Events for October 2020

Note: *Some items are marked with **NEW!**, generally indicating that the promotion is new to this edition of the Aware Prepare Update.*

NEW! MGT-462 VIRTUAL BLENDED Community Planning for Economic Recovery

Sponsored by National Center for Disaster Preparedness

Thursday, October 1st, 9:00 AM ET - 2:30 PM ET

Register by: 1. Creating an account at www.ncdpcourses.org 2. Register for MGT462BLNY for access to Part I. and Part II.

NEW! National Cybersecurity Awareness

Sponsored by FEMA Region II

Thursday, October 1, 2020 (12:00pm – 1:00pm)

[Register Here](#)

National COVID-19 Grand Rounds: Emergency Department

Sponsored by C19echo@salud.unm.edu

Thursday, October 1, 2020 (12:00pm - 1:00pm)

[Register Here](#)

Sponsored by C19echo@salud.unm.edu

Pediatric Psychiatry in Primary Care Series: Digital Technology/Digital Health

Sponsored by ECHO Colorado

Thursday, October 1, 2020 (2:00pm – 3:00pm)

[Register Here](#)

National CMS/CDC Nursing Home COVID19 Training: Establishing a Dedicated COVID19 Care Center

Sponsored by QIO Program and CMS

Thursday, October 1, 2020 (4:00pm – 5:00pm)

[Register Here](#)

Sponsored by QIO Program and CMS

Got Masks? PPE Compliance and Fatigue in First Responder Realms

Sponsored by National Emerging Special Pathogens Training and Education Center (NETEC)

Friday, October 2, 2020 (1:00pm – 2:00pm)

[Register Here](#)

COVID-19 Clinical Rounds - EMS: Patient Care and Operations

Sponsored by C19echo@salud.unm.edu

Monday, October 5, 2020 (12:00pm - 1:00pm)

[Register Here](#)

CTI-120: HERDS Reporting

Sponsored by NYSDOH Commerce Training Institute

Monday, October 5, 2020 (1:00pm – 2:00pm)

[Register Here](#)

First Responder Resiliency ECHO

Sponsored by firstresponderecho@salud.unm.edu

Monday, October 5, 2020 (4:00pm - 5:00pm)

[Register Here](#)

NEW! Emergency Operation Planning for Houses of Worship

Sponsored by FEMA Region II

Monday, October 5, 2020 (5:30pm – 7:00pm)

[Register Here](#)

Login 2 Learn: Strategic Storytelling for Public Health

Sponsored by Region 2 Public Health Training Center

Tuesday, October 6, 2020 (12:00pm - 1:00pm)

[Register Here](#)

COVID-19 Clinical Rounds - Critical Care: Lifesaving Treatment & Clinical Operations

Sponsored by C19echo@salud.unm.edu

Tuesday, October 6, 2020 (12:00pm - 1:00pm)

[Register Here](#)

NEW! Powerful Presentations: Communication Fundamentals to Fully Engage an Audience

Sponsored by FEMA Region II

Tuesday, October 6, 2020 (12:00pm – 1:30pm)

[Register Here](#)

NEW! Telehealth Practice Innovations During the COVID-19 Pandemic Webinar Series #6

Sponsored by IPRO Quality Improvement Network-Quality Improvement Organization (QIN-QIO)

Tuesday, October 6, 2020 (1:00pm – 2:00pm)

[Register Here](#)

Infection Control and Epidemiology Basics

Sponsored by HANYS, NYS APIC, NYSACC

October 7, 14, 21, 28 (1:00pm – 4:30pm)

LIVE WEBINAR SERIES

[Registration and Fees](#)

NEW! CDC ZOHU Call: COVID-19 Among Workers in Meat and Poultry Processing Facilities

Sponsored by CDC

Wednesday, October 7, 2020 (2:00pm – 3:00pm)

[Webinar Link](#)

[For more information](#)

AWR-934-HCV11: Contact Tracing for Transmissible Infectious Diseases

Sponsored by Center For Domestic Preparedness (CDP)

Wednesday, October 7, 2020 (4:00pm – 5:30pm)

[Register Here](#)

NEW! Social Workers On The Front Lines of A Pandemic (3 Part Series) – Part 2: COVID-19 Patients and Their Families from a Social Work Perspective

Sponsored by New York Academy of Medicine

Wednesday, October 7, 2020 (5:00pm – 6:15pm)

[Register Here](#)

National COVID-19 Grand Rounds: Emergency Department

Sponsored by C19echo@salud.unm.edu

Thursday, October 8, 2020 (12:00pm - 1:00pm)

[Register Here](#)

CTI-100 Introduction to the Health Commerce System

Sponsored by NYSDOH Commerce Training Institute

Thursday, October 8, 2020 (1:00pm – 2:00pm)

[Register Here](#)

NEW! Active Shooter Exercise Toolkit for USVI Houses of Worship

Sponsored by FEMA Region II

Thursday, October 8, 2020 (1:00pm – 3:00pm)

[Register Here](#)

NEW! CDC COCA Call - Recommendations for Influenza Prevention and Treatment in Children: An Update for Pediatric Providers

Sponsored by CDC

Thursday, October 8, 2020 (2:00pm – 3:00pm)

[Webinar Link](#)

Pediatric Psychiatry in Primary Care Series: Natural Therapies

Sponsored by ECHO Colorado

Thursday, October 8, 2020 (2:00pm – 3:00pm)

[Register Here](#)

Design Thinking in Health Care in the age of COVID19 – Session 3: Using SIR Modeling for COVID19 Capacity Planning

Sponsored by GNYHA

Thursday, October 8, 2020 (2:00pm – 3:00pm)

[Register Here](#)

COVID-19 & Beyond Series: High-Risk/High-Need Patient Collaborative

Sponsored by Home Care Association, HANYS, Integrated Healthcare Association, (HCA-HANYS-IHA) Statewide Hospital-Home Care Collaborative

Thursday, October 8, 2020 (4:00pm – 5:00pm)

[Join Here](#)

National CMS/CDC Nursing Home COVID19 Training: Hand Hygiene and Personal Protective Equipment Strategies for COVID19 Care: Supply, Use, Reuse, Removal, Disposal

Sponsored by QIO Program and CMS

Thursday, October 8, 2020 (4:00pm – 5:00pm)

[Register Here](#)

CTI-200: Communications Directory/Coordinator Certification

Sponsored by NYSDOH Commerce Training Institute

Friday, October 9, 2020 (10:00am - 11:30am)

[Register Here](#)

COVID-19 Clinical Rounds - EMS: Patient Care and Operations

Sponsored by C19echo@salud.unm.edu

Monday, October 12, 2020 (12:00pm - 1:00pm)

[Register Here](#)

First Responder Resiliency ECHO

Sponsored by firstresponderecho@salud.unm.edu

Monday, October 12, 2020 (4:00pm - 5:00pm)

[Register Here](#)

WRHEPC Pediatric Emergency Preparedness Seminar Series: SESSION 3 – Sentinel Injuries: When the Minor is a Major

Sponsored by FLRTC

Tuesday, October 13, 2020 (9:00am – 10:00am)

[Register Here](#)

COVID-19 Clinical Rounds - Critical Care: Lifesaving Treatment & Clinical Operations

Sponsored by C19echo@salud.unm.edu

Tuesday, October 13, 2020 (12:00pm - 1:00pm)

[Register Here](#)

IDMH Series: Creating Trauma-Informed Environments for Children

Sponsored by New Paltz Institute for Disaster Mental Health

Wednesday, October 14, 2020 (4:30pm – 5:30pm)

[Register Here](#)

NEW! Social Workers On The Front Lines of A Pandemic (3 Part Series) – Part 3: Critical Professional Issues and Looking Ahead

Sponsored by New York Academy of Medicine

Wednesday, October 14, 2020 (5:00pm – 6:15pm)

[Register Here](#)

Critical Care for Non-ICU Clinicians

Sponsored by Society of Critical Care Medicine

Wednesday, October 14, 2020 (6:00pm – 7:00pm)

[Register Here](#)

NEW! Resiliency Amidst Constant Change (Part 1)

Sponsored by HANYS

Thursday, October 15, 2020 (12:00pm – 1:00pm)

[Register Here](#)

National COVID-19 Grand Rounds: Emergency Department

Sponsored by C19echo@salud.unm.edu

Thursday, October 15, 2020 (12:00pm - 1:00pm)

[Register Here](#)

NEW! Earthquake Preparedness: International ShakeOut Day

Sponsored by FEMA Region II

Thursday, October 15, 2020 (2:00pm – 3:30pm)

[Register Here](#)

Pediatric Psychiatry in Primary Care Series: Beyond 2 SSRI's for Anxiety & Depression

Sponsored by ECHO Colorado

Thursday, October 15, 2020 (2:00pm – 3:00pm)

[Register Here](#)

NEW! COVID-19 & Beyond Series: Critical Illness Recovery Program

Sponsored by HCA-HANYS-IHA Statewide Hospital-Home Care Collaborative

Thursday, October 15, 2020 (4:00pm – 5:00pm)

[JOIN HERE](#)

National CMS/CDC Nursing Home COVID19 Training: Managing Staffing Challenges, Including Employee Health Considerations

Sponsored by QIO Program and CMS

Thursday, October 15, 2020 (4:00pm – 5:00pm)

[Register Here](#)

COVID-19 Clinical Rounds - EMS: Patient Care and Operations

Sponsored by C19echo@salud.unm.edu

Monday, October 19, 2020 (12:00pm - 1:00pm)

[Register Here](#)

First Responder Resiliency ECHO

Sponsored by firstresponderecho@salud.unm.edu

Monday, October 19, 2020 (4:00pm - 5:00pm)

[Register Here](#)

COVID-19 Clinical Rounds - Critical Care: Lifesaving Treatment & Clinical Operations

Sponsored by C19echo@salud.unm.edu

Tuesday, October 20, 2020 (12:00pm - 1:00pm)

[Register Here](#)

Telehealth Practice Innovations During the COVID-19 Pandemic Webinar Series #7:

Sponsored by IPRO Quality Improvement Network-Quality Improvement Organization (QIN-QIO)

Tuesday, October 20, 2020 (1:00pm – 2:00pm)

[Register Here](#)

CTI-300 IHANS Training and Certification

Sponsored by NYSDOH Commerce Training Institute

Wednesday, October 21, 2020 (9:00am – 12:00pm)

[Register Here](#)

NEW! ClinOps-202010 October ClinOps Webinar - CDMS v.7.0 Part II

Sponsored by NYSDOH

Wednesday, October 21, 2020 10-11:30am

[Register Here](#)

NEW! Ready Seniors Virtual Workshop

Sponsored by FEMA Region II

Wednesday, October 21, 2020 (10:00am – 3:30pm)

[Register Here](#)

NEW! Resiliency Amidst Constant Change (Part 2)

Sponsored by HANYS

Wednesday, October 21, 2020 (12:00pm – 1:00pm)

[Register Here](#)

HILNNY Conference: Lean and Innovation in a COVID19 World

Sponsored by Hospital Innovation and Lean Network of NY (HILLNY), HANYS and Mount Sinai Health System

October 22-23, 2020 – Virtual Event

[Register Here](#) – deadline October 15

Pediatric Psychiatry in Primary Care Series: Early Childhood Mental Health

Sponsored by ECHO Colorado

Thursday, October 22, 2020 (2:00pm – 3:00pm)

[Register Here](#)

NEW! Amateur “HAM” Radio for Emergency Managers

Sponsored by FEMA Region II

Thursday, October 22, 2020 (3:00pm – 4:00pm)

[Register Here](#)

National CMS/CDC Nursing Home COVID19 Training: Managing a Nursing Home During a Pandemic: Facilities Management, Supply Issues, Communication – How and When to Get Help When You Need It

Sponsored by QIO Program and CMS

Thursday, October 22, 2020 (4:00pm – 5:00pm)

[Register Here](#)

NEW! Hidden Consequences: How the COVID Pandemic is Impacting Children (Webinar Series) Webinar #3: The Effects of Secondary Disasters on Children

Sponsored by ASPR TRACIE

Friday, October 23, 2020 (1:00pm – 2:30pm)

[Register Here](#)

NEW! COVID-19 Clinical Rounds - EMS: Patient Care and Operations

Sponsored by C19echo@salud.unm.edu

Monday, October 26, 2020 (12:00pm - 1:00pm)

[Register Here](#)

First Responder Resiliency ECHO

Sponsored by firstresponderecho@salud.unm.edu

Monday, October 26, 2020 (4:00pm - 5:00pm)

[Register Here](#)

WRHEPC Pediatric Emergency Preparedness Seminar Series: SESSION 4 – Pediatric Emergency Airway Management

Sponsored by FLRTC

Tuesday, October 27, 2020 (9:00am – 10:00am)

[Register Here](#)

COVID-19 Clinical Rounds - Critical Care: Lifesaving Treatment & Clinical Operations

Sponsored by C19echo@salud.unm.edu

Tuesday, October 27, 2020 (12:00pm - 1:00pm)

[Register Here](#)

CTI-502 Evacuation of Facilities in Disaster Systems: An Introduction to eFINDS

Sponsored by NYSDOH Commerce Training Institute

Tuesday, October 27, 2020 (1:00pm – 2:00pm)

[Register Here](#)

NEW! You Are the Help Until Help Arrives

Sponsored by FEMA Region II

Thursday, October 29, 2020 (12:00pm – 1:30pm)

[Register Here](#)

National COVID-19 Grand Rounds: Emergency Department

Sponsored by C19echo@salud.unm.edu

Thursday, October 29, 2020 (12:00pm - 1:00pm)

[Register Here](#)

2020 Trustee Virtual Education Series: Enhancing the Health of Our Communities

Sponsored by HANYS

Thursday, October 29, 2020 (12:00pm – 1:00pm)

[Register Here](#)

NEW! Hidden Consequences: How the COVID Pandemic is Impacting Children (Webinar Series) Webinar #4: Impact of COVID19 on Children with Special Healthcare Needs

Sponsored by ASPR TRACIE

Thursday, October 29, 2020 (1:00pm – 2:00pm)

[Register Here](#)

Pediatric Psychiatry in Primary Care Series: Disruptive Behaviors in Preschoolers

Sponsored by ECHO Colorado

Thursday, October 29, 2020 (2:00pm – 3:00pm)

[Register Here](#)

National CMS/CDC Nursing Home COVID19 Training: Cardiopulmonary Resuscitation, Care of the Ventilator-Dependent Patient and Special Respiratory Therapies During a Pandemic

Sponsored by QIO Program and CMS

Thursday, October 29, 2020 (4:00pm – 5:00pm)

[Register Here](#)

New OnDemand Content on the NYLearnsPH.com LMS

NEW! IS-315: CERT and the Incident Command System (ICS)

Enroll in LMS course: [FEMA IS-315](#)

NEW! IS-317: Introduction to Community Emergency Response Team

Enroll in LMS course: [FEMA IS-317](#)

NEW! A Public Health Perspective on Dismantling Systemic Racism: What Role For Health Departments?

Sponsored by Region 2 Public Health Training Center

Recorded September 1, 2020

Enroll in LMS: [Region2PHTC-L2L202009](#)

NEW! FEMA Region II Lunch & Learn: Individual and Family Preparedness

Sponsored by FEMA Region 2

Recorded September 1, 2020

Enroll in LMS: [FEMAII-20200901](#)

NEW! Recent Study on Infection in Skilled Nursing Facilities & Telehealth in the Time of COVID

Sponsored by Agency for Healthcare Research and Quality (AHRQ) and Project ECHO Institute

Recorded September 2, 2020

Enroll in LMS: [AHRQ-20200902-C19](#)

NEW! Views from the Big Cities: Chicago and Minneapolis

Sponsored by Big Cities Health Coalition

Recorded September 2, 2020

Enroll in LMS: [BCHC-20200902-C19](#)

Ethical Issues in the Age of COVID-19: Part 1

Sponsored by Alabama Department of Public Health

Recorded August 5, 2020

Enroll in LMS: [ADPH-20200805-C19](#)

Volunteer Management for Emergency Response (On Demand)

Sponsored by Region V Public Health Training Center

Recorded June 22, 2020

Enroll in LMS Course: [RegVPHTC-20200622](#)

Trauma-Informed Care Workshop Series #1 - How to Lead Through COVID-19 Crisis in a Resilience-oriented Trauma-informed Way

Sponsored by Region V Public Health Training Center

Recorded July 28, 2020

Enroll in LMS Course: : [RegVPHTC-InformedCarePart1](#)

Trauma-Informed Care Workshop Series #2 - Self-care and Promoting Post-traumatic Growth During Active Crisis Management

Sponsored by Region V Public Health Training Center

Recorded July 28, 2020

Enroll in LMS Course: [RegVPHTC-InformedCarePart2](#)

Doing it Right: Contact Tracing and Health Equity

Sponsored by National Academies of Sciences, Engineering, and Medicine (NASEM)

Recorded July 30th, 2020

Enroll in LMS: [NASEM-20200730-C19](#)

Regional Training Center (RTC)

Calendar – April 2020

Regional Training Centers provide training to strengthen emergency planning and response efforts of Health Emergency Preparedness Coalition (HEPC) partners

Amid the ongoing effort across New York State to combat COVID-19 and the “New York State on PAUSE” executive order announced by Governor Cuomo (<https://coronavirus.health.ny.gov/new-york-state-pause>), the Regional Training Centers continue to strengthen emergency response efforts through distance and non-traditional learning methods focused on topics relevant to COVID-19 Response

COVID-19: JITT - Online/On Demand

* Denotes an online training course included on the NYSDOH HPP Pre-Approved List

Allocation of Scarce Resources/Altered Standards of Care/Disaster Triage

World Health Organization (WHO) - OpenWHO	Severe Acute Respiratory Infection (SARI) Facilities
Society of Critical Care Medicine On Demand Modules	Augmenting Critical Care Capacity During a Disaster Disaster Triage and Allocation of Scarce Resources Sustained Mechanical Ventilation Outside Traditional Intensive Care Units
New York State Department of Health Learning Management System (LMS)	SCP-0121 Alternative Standards of Care in Disaster SCP-0186 Community Management of an Epidemic Outbreak

Critical Care for the Non-ICU Professional

Society of Critical Care Medicine On Demand Modules	Critical Care for the Non-ICU Clinician (complete course) Recognition and Assessment of the Seriously Ill Patient Airway Management Airway Assessment and Management Critical Care for Older Adults Diagnosis and Management of Acute Respiratory Failure Mechanical Ventilation I Mechanical Ventilation II Diagnosis and Management of Shock
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Collecting, Packing and Shipping of Infectious Specimens

NYSDOH	Training for Sample Collection Procedure for COVID-19 : For drive-through sampling station
Centers for Disease Control and Prevention –Lab Division	Packing and Shipping Division 6.2 Materials : What the Laboratory Professional Should Know (2016)

Continuity of Operations Planning

New York State Department of Health Learning Management System (LMS)	* AMCRTC-COOPBP1-REC : Intro to COOP in the Health Care Sector
Federal Emergency Management Agency Emergency Management Institute	* IS-520 : Introduction to Continuity Planning for Pandemic Influenzas IS-522 : Exercising Continuity Plans for Pandemics * IS-1300 : Introduction to Continuity of Operations (previously IS-547)

Crisis and Emergency Risk Communications

Centers for Disease Control and Prevention	CERC Online Training
New York State Department of Health Learning Management System (LMS)	CDC-CERC-01 2018 Crisis and Emergency Risk Communication (CERC) SCP-0244 Risk Communication: Best Practices for Communicating Effectively in High Stress Situations
Federal Emergency Management Agency Emergency Management Institute	* IS-42 : Social Media in Emergency Management

Disaster Mental Health

New York State Department of Health Learning Management System (LMS)	* PFA100.a Psychological First Aid * OHEP-DMHRec-2017 Disaster Mental Health: Consequences of Infectious Disease Outbreaks SCP-0254 Supporting Children in Times of Crisis
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COVID-19: JITT - Online/On Demand

* Denotes an online training course included on the NYSDOH HPP Pre-Approved List

Infection Prevention	
World Health Organization (WHO) - OpenWHO	ePROTECT Respiratory Infections (EN) Infection Prevention and Control (IPC) for Novel Coronavirus (COVID-19)
Isolation and Quarantine	
Rural Domestic Preparedness Consortium	* MGT 433-W : Isolation and Quarantine for Rural Communities
Mass Fatality Management	
Medical Countermeasures/Strategic National Stockpile/Military Resources	
New York State Department of Health Learning Management System (LMS)	RSS-101 Receiving, Staging, and Storing (RSS) Training Video ClinOps-201706 : Conducting Vaccination Clinics at Point of Dispensing Sites: Practice Standards, Vaccine Safety and Credentialing Vaccinators OHEP-PODSafety-BPR5 Occupational Health and Safety for Point Of Dispensing (POD) Staff and Volunteers
Center for Disease Control and Prevention - Strategic National Stockpile	SNS-100 : Guidance & Overview SNS-101 : SNS Overview SNS-102 : Mass Dispensing Overview SNS-103 : Closed Point of Dispensing Considerations
FEMA EMI - Independent Study	IS-26 : Guide to Points of Distribution IS-75 : Military Resources in Emergency Management
TEEX/NERRTC	AWR 314 : Medical Countermeasures Awareness for Public Health Emergencies
Personal Protective Equipment (Donning/Doffing)	
National Ebola Training and Education Center	Personal Protective Equipment for COVID-19
NYSDOH	Training for Sample Collection Procedure for COVID-19 : PPE Donning & Doffing for drive-through sampling station
Volunteer Management	
FEMA EMI - Independent Study	IS-244.b : Developing and Managing Volunteers IS-288.a : The Role of Voluntary Agencies in Emergency Management
New York State Department of Health Learning Management System (LMS)	ClinOps-201705 Emergency Declarations and Mutual Aid: Accessing Staff Resources During a Local Emergency
Recovery	
FEMA EMI - Independent Study	IS-2905 : Coordinating Health and Social Services Recovery
TEEX/NERRTC	DMP 370 : Disaster Recovery Awareness

For Additional Online/On Demand Training Opportunities to include topics such as **Active Shooter – Burn Care – Core Disaster Life Support – Cybersecurity – Disaster Triage - Disaster Mental Health - eFINDS – Hazmat – HSEEP – ICS – Pediatrics – Special Events Management** visit:

<https://www.urmc.rochester.edu/emergency-preparedness/online-self-study-training-opportunities.aspx>



Upcoming and Recent CDC COCA (Clinician Outreach and Communication Activity) Calls: <https://emergency.cdc.gov/coca/calls/index.asp>

Free continuing education (CME, CNE, ACPE, CEU, CECH, and AAVSB/RACE) are available for most calls. For more information about free CE, visit <https://emergency.cdc.gov/coca/continuingeducation.asp>

Title: [2020-2021 Influenza Vaccination Recommendations and Clinical Guidance during the COVID-19 Pandemic](#)

Date: Thursday, Aug 20, 2020

Title: [COVID-19 & Telehealth Implementation: Stories from the Field](#)

Date: Tuesday, August 4, 2020

Title: [Coronavirus Disease 2019 \(COVID-19\) and Diabetes: The Importance of Prevention, Management, and Support](#)

Date: Tuesday, July 28, 2020

Title: [Applying COVID-19 Infection Prevention and Control Strategies in Nursing Homes](#)

Date: Tuesday, June 16, 2020

Title: [Multisystem Inflammatory Syndrome in Children \(MIS-C\) Associated with Coronavirus Disease 2019 \(COVID-19\)](#)

Date: Tuesday, May 19, 2020

Title: [COVID-19 in the United States: Insights from Healthcare Systems](#)

Date: Friday, April 17, 2020

Title: [Guidance for Certifying Deaths Due to Coronavirus Disease 2019 \(COVID-19\)](#)

Date: Thursday, April 16, 2020

Title: [Clinical Management of Critically Ill Adults with COVID-19](#)

Date: Thursday, April 2, 2020, 2-3:30pm

2019 Evacuation Plan Template Update

Recorded Sessions for Nursing Homes and Adult Care Facilities

Background The Office of Health Emergency Preparedness (OHEP) is pleased to announce the release of the updated 2019 evacuation plan template. The 2019 template will serve as a revision to the previously released version. Goal To review the updates and revisions included in the updated 2019 Nursing Home and Adult Care Facility Evacuation Plan templates. Target Audience Nursing Home and Adult Care Facility staff responsible for emergency preparedness and evacuation planning Note Facilities are not required to adopt or use updated templates. It is strongly encouraged for facilities to review the updated documents and include in plan updates as needed or appropriate.	NYSDOH Faculty Katharine Logan Health Care Preparedness Coordinator I Office of Health Emergency Preparedness Link to recorded sessions: Recorded Session for Nursing Homes Recorded Session for Adult Care Facilities Please note– you will need to press play at the lower left corner of the screen Questions Regarding Training Direct questions to 518-474-2893.
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Comprehensive Emergency Management Plan Training Online Training Module

Background

The purpose of the New York State Department of Health (NYSDOH) Comprehensive Emergency Management Plan (CEMP) Training is to provide personnel at adult care facilities across the State of New York with the information and tools to develop a CEMP to prepare for, respond to, and recover from natural and man-made disasters.

Training Objectives

- Facilitate staff familiarity with CEMP purpose, use, development, and implementation.
- Empower facilities to be self-sufficient for 72 hours after an incident.
- Enable facilities' timely determination and implementation of protective actions.
- Foster collaboration and coordination with facility emergency response partners
- Build the foundation for a risk-based CEMP and emergency preparedness program.
- Empower facilities to use the Incident Command System to respond to emergencies.
- Empower Facilities to identify critical information to protect and disseminate during an incident.

Target Audience

Nursing Home or Adult care facility personnel that will be involved in facility level emergency planning (strongly recommended for Administrators and Safety / Security / Plant Managers).

Prior completion of FEMA IS-100.C strongly encouraged.

Training produced by Hagerty Consulting, Inc.

Training Module

Training delivered through an interactive online module that can be found using the registration information below or by clicking here:

[OHEP-CEMPONLINE](#)

Questions Regarding NYSDOH Learning Management System (LMS)

Direct questions to edlearn@health.ny.gov or 518-474-2893.

Questions Regarding Training

Direct questions to prepedap@health.ny.gov or 518-474-2893.

Registration

To enroll in the training, please go to www.NYLearnsPH.com and either register or login to the LMS. Search Course Catalog for: [OHEP-CEMPONLINE](#) OR click this shortcut to the course enrollment page on the LMS.

NOTE - PLEASE READ - Please verify your contact information in your LMS profile when registering. All required course materials will be sent using the e-mail address listed in the LMS.

ClinOps-201911 Review of Outcome Data for 2018-2019 Site Activation, Notification, Acknowledgement, Assembly and Facility Setup Drills

This webinar outlines the data from the BP-1X (2018-2019) Site Activation, Staff Notification, Acknowledgement and Assembly and Facility Setup drills that are completed in either HERDS or DCIPHER by all counties as a part of the BPR-10 deliverable. The goal is to provide background information on what data and information the drills provide us, and to take a step further by comparing across regions to determine potential gaps and drive future guidance and exercise development.

ClinOps-201910 Adverse Events: Mitigation, Identification and Reporting

The October 2019 Medical Countermeasure (MCM) Clinical Operations webinar will include the working definition of an adverse event and the prevention and mitigation strategies done through accurate medical screening and onsite quality review. The presentation will include methods to identify adverse events, including side effects, contraindications and administration/documentation errors. Follow up and reporting requirements will also be reviewed. A question and answer period will be made available

ClinOps-201907 Infection Control and Injection Safety at Points of Dispensing

The July 2019 Medical Countermeasure (MCM) Clinical Operations webinar will provide an overview of required clinical infection control practice standards at Points of Dispensing. This webinar will also highlight safe injection practices, recommendations for POD infection control procedures, oversight of infection control standards and recommendations for Just in Time Training.

ClinOps-201905 Vaccine Management During Emergencies

This webinar will include information related to vaccine storage and handling requirements and cold chain management during an emergency. The presentation will include site selection considerations for storage of vaccine and equipment and temperature monitoring requirements for transport to and from County Staging Site (CSS). Updated vaccine storage requirements for POD site locations will also be highlighted

ClinOps-201903 Medical Countermeasure Distribution Planning and Exercise

The March 2019 Medical Countermeasure (MCM) Clinical Operations Webinar was a discussion of best practices in planning and exercising the MCM distribution process. The focus was based on local health department feedback, real-world distribution efforts and lessons learned.

ClinOps-201901 CDMS Application Question and Answer

The January 2019 Medical Countermeasure (MCM) Clinical Operations Webinar was a demonstration of key areas of the CDMS application. The focus was based on feedback from 2018 MCM exercise After Action Reports and real-world vaccine initiatives and highlighted data collection requirements during an event in which state or federal assets are received.

If you are looking at a print version of this document, please search the www.NYLeansPH.com LMS Course Catalog for the course numbers above

CLIMATE AND HEALTH COURSES

New York State Department of Health

Heat and Health in New York State

Enroll in LMS: [NYSDOH-Climate1](#)

“Heat and Health in New York State” is intended to educate social service providers and community leaders in preventing heat’s adverse health effects among vulnerable populations.

WIC and Climate Change in New York State

Enroll in LMS: [NYSDOH-Climate2](#)

“WIC and Climate Change in New York State” describes the impacts of climate change and what it may mean for WIC programs. Both courses provide evidence of the climate changing, how people may be affected, and resources or mitigation strategies in response to the changing climate.

Climate Change and Public Health 101 - Northeast Edition

Enroll in LMS: [BRACE-Climate101](#)

20 minute online course! This course focuses on the public health impacts from climate change that are of most concern to the Northeast and what local health departments can do to mitigate and prevent them.

NYS Department of Health: Climate & Health Profile (Originally Aired March 30, 2016)

Enroll in LMS: [Reg2PHTC-Climate1](#)

Presenter: Asante Shipp Hilts
The webinar will describe the changing NYS climate, climate-related health impacts, vulnerable populations, methods for assessing vulnerability, challenges and opportunities, existing NYS initiatives and collaborations, and implementation of the NYSDOH Climate and Health Strategic Map.

Centers for Disease Control and Preparedness (CDC) - CERC, RAD, Packaging & Receiving, & SNS Courses

CDC-CERC-01

Crisis and Emergency Risk Communication (CERC)

Provider: Centers for Disease Control & Prevention
Course Updated: 6/25/2014
Average Completion Time: 2hrs
Continuing Education: 0.2 CEUs
Enroll in LMS Course #: [CDC-CERC-01](#)

At the conclusion of the training, the participant will be able to do the following:

- Explain Crisis and Emergency Risk Communication (CERC) principles.
- Describe the psychology of a crisis and the type of messages each audience needs.
- Explain how to tailor messages.
- Define core concepts of crisis communication planning.
- Explain the roles of the media and spokesperson.
- Describe the benefits of social media and mobile media devices.

SNS-101

SNS Overview

LMS Course Completion Requirement:
“Message” TRAIN Certificate to Course Administrator
Continuing Education: 1 CHES; 1 CME; 0.1 Continuing Nursing Education; 1 MCHES
TRAIN CE Course #: WB 2273 **Course ID 1041004**
Enroll in LMS Course #: [SNS-101](#)

The course is designed to provide basic background information and definitions of federal agencies, stakeholders and other partners that will help understand all SNS operations during a public health event. The SNS Overview Course will fill the professional practice gap by providing the states and local agencies with information to manage SNS assets that may be deployed to sites during a public health emergency. The participants will learn the levels of support provided by the SNS, and the response concepts, the planning functions needed for consideration and operational requirements for receiving, distributing and dispensing of SNS material.

SNS-103

Closed Point of Dispensing Considerations: an SNS Perspective

LMS Course Completion Requirement:
“Message” TRAIN Certificate to Course Administrator
Continuing Education: 1.5 CME; .14 ACPE-Contact Hours; 1.4 ANCC: Contact Hours Continuing Nursing Education; 1.5 MCHES
TRAIN Course ID 1055915
Enroll in LMS Course #: [SNS-103](#)

The Closed POD Planning course provides state and local agencies with information to manage Closed POD sites during a public health emergency. It covers planning functions for designing a system to quickly dispense prophylactic medications to the employees and their families. The course introduces common terminology and concepts of mass dispensing at the community level.
Some locations may use other terminology.

Centers for Disease Control and Preparedness (CDC) - CERC, RAD, Packaging & Receiving, & SNS Courses

CDC-RAD	
Radiation Basics Made Simple	
Average Completion Time: 1.5 hrs Continuing Education: 0.1 CEUs, 1.4 CNEs, 1.5 CMEs Enroll in LMS Course #: CDC-RAD	The Centers for Disease Control and Prevention, Radiation Studies Branch announces the launch of <i>Radiation Basics Made Simple</i>, the first in a series of radiation preparedness training modules. <i>Radiation Basics Made Simple</i> introduces participants to the fundamentals of radiation and radioactivity.
CDC-PSYCH	
Psychological First Aid in Radiation Disasters	
Average Completion Time: 1.25 hrs Continuing Education: 0.1 CEUs, 1.2 CNEs, 1.25 CMEs Enroll in LMS Course #: CDC-PSYCH	Psychological First Aid in Radiation Disasters is a self-study training that uses interviews conducted with experts involved in the Goiania and Three Mile Island incidents, and video scenarios that allow participants to observe how psychological first aid techniques can be employed in a variety of response settings.
CDC-MYTHS	
Communicating in Radiation Emergencies: Myths of Radiation	
Provider: Centers for Disease Control Average Completion Time: 1 hr LMS Course Completion Requirement: "Message" Certificate to Course Administrator Continuing Education: 0.1 CEUs Enroll in LMS Course #: CDC-MYTHS	Communicating in Radiation Emergencies: Myths of Radiation introduces participants to some common myths of radiation and identifies communications strategies to combat these and other myths. The training uses Person-On-The-Street interviews to identify the myths and features a discussion between risk communication and radiation subject matter experts to set the record straight. OBJECTIVES: At the conclusion of the session, the participant will be able to: • Describe seven common misconceptions associated with radiation. • Debunk seven misconceptions using science-based explanations. • Discuss one strategy to communicate accurate information during a radiation emergency for each misconception presented.

Centers for Disease Control and Preparedness CDC) - CERC, RAD, Packaging & Receiving, & SNS Courses

CDC-PS2014

Packaging and Shipping Division 6.2 Materials Online Course

LMS Course Completion Requirement:
“Message” TRAIN Certificate to Course Administrator
Continuing Education: 2 CEUs
Course ID 1017204
Enroll in LMS Course #: [CDC-PS2014](#)

Who Should Attend:
This course is intended for those learners seeking recertification in packing and shipping of infectious substances (Division 6.2 materials). This course does not apply to individuals seeking initial certification.

Packaging and shipping Division 6.2 materials, such as patient specimens containing infectious materials and cultures, are regulated by U.S. and international transport agencies. Fines and penalties can be imposed against those who fail to comply with the applicable rules including proper classification and documentation of training, proper packaging, marking and labeling and proper shipping documentation. Updated for 2014, this intermediate-level online course, designed for individual study, is suitable for those seeking re-certification. Participants are provided with information useful for complying with regulations through use of instructional content and the opportunity to apply knowledge using realistic scenarios. This course should take approximately 2 hours to complete.

Objectives: At the conclusion of this program, the participants will be able to:

- Classify specimens as an exempt human or animal specimen or either category A or category B infectious substance.
- Identify basic packaging concepts and processes for exempt human and animal specimens, category A and category B infectious substances and dry ice.
- List the documents required to accompany packages containing category A and category B infectious substances.
- Describe the documentation process for category A and category B infectious substances including specific differences dependent upon mode of transportation.

RSS-101

Receiving, Staging, and Storing (RSS) Training Video

LMS Course Completion Requirement:
“Message” TRAIN Certificate to Course Administrator
Continuing Education: 0
Course ID 1017208
Enroll in LMS Course #: [RSS-101](#)

This 14-minute videoarchive provides an overview of receiving, staging, and storing (RSS) Strategic National Stockpile (SNS) assets in the event of a public health crisis. It is designed to provide information to organizations and personnel involved in Strategic National Stockpile RSS functions.

Federal Emergency Management Agency (FEMA) Courses

FEMA IS-100.C

Introduction to Incident Command System

Provider: FEMA Independent Study

Course Updated: 6/25/2018

Average Completion Time: 2hrs

LMS Course Completion Requirement:

“Message” FEMA Certificate to Course Administrator

Continuing Education: 0.2 CEUs

Enroll in LMS Course #: [FEMA IS-100.C](#)

ICS 100, Introduction to the Incident Command System, introduces the Incident Command System (ICS) and provides the foundation for higher level ICS training. This course describes the history, features and principles, and organizational structure of the Incident Command System. It also explains the relationship between ICS and the National Incident Management System (NIMS).

FEMA IS-200.C

ICS for Single Resources and Initial Action Incidents

Provider: FEMA Independent Study

Course Updated: 03/11/2019

On-line Course: Yes

Average Completion Time: 4 hrs

LMS Course Completion Requirement:

“Message” FEMA Certificate to Course Administrator

Continuing Education: 0.4 CEUs

Enroll in LMS Course #: [FEMA IS-200.C](#)

ICS 200 is designed to enable personnel to operate efficiently during an incident or event within the Incident Command System (ICS). ICS-200 provides training on and resources for personnel who are likely to assume a supervisory position within the ICS.

FEMA IS-700.B

National Incident Management System (NIMS) An Introduction

Provider: FEMA Independent Study

Course Updated: 6/25/2018

On-line Course: Yes

Average Completion Time: 3.5 hrs

LMS Course Completion Requirement:

“Message” FEMA Certificate to Course Administrator

Continuing Education: 0.4 CEUs

Enroll in LMS Course #: [FEMA IS-700.B](#)

This course provides an overview of the National Incident Management System (NIMS). The National Incident Management System defines the comprehensive approach guiding the whole community - all levels of government, nongovernmental organizations (NGO), and the private sector - to work together seamlessly to prevent, protect against, mitigate, respond to, and recover from the effects of incidents. The course provides learners with a basic understanding of NIMS concepts, principles, and components.

FEMA IS-800.C

National Response Framework, An Introduction

Provider: FEMA Independent Study

Course Updated: 3/27/2018

On-line Course: Yes

Average Completion Time: 3 hrs

LMS Course Completion Requirement:

“Message” FEMA Certificate to Course Administrator

Continuing Education: 0.3 CEUs

Enroll in LMS Course #: [FEMA IS-800.C](#)

The course introduces participants to the concepts and principles of the National Response Framework. The goal of this course is to familiarize participants with the National Response Framework and the ways it is applied in actual response situations.

Course Objectives:

At the end of this course, you will be able to describe:

- the purpose, scope, organization, and underlying doctrine of the National Response Framework (NRF).
- the Response roles and responsibilities of all elements of the whole community.
- core capabilities for Response and the actions required to deliver those capabilities.
- coordinating structures and operational planning used to support emergency response.

FEMA sponsored training from Columbia Univ's National Center for Disaster Preparedness

PRINCIPLES OF COMMUNITY ECONOMIC RECOVERY

This awareness-level course addresses economic recovery as a key national priority, and a core capability as identified by FEMA's National Preparedness Goal (NPG). This core capability has also been listed in FEMA's Threat and Hazard Identification and Risk Assessment (THIRA) as a major post disaster challenge impacting a given U.S. community's long term recovery.

Objectives

1. Describe the factors that influence economic recovery for business and community concerns
2. Describe how economic recovery can be managed within the National Preparedness Goal and the National Disaster Recovery Framework (NDRF)
3. Describe how economic recovery themes within the National Preparedness Goal and the National Disaster Recovery Framework (NDRF) can be incorporated into whole community planning efforts
4. Describe key organizational steps for sustaining resilient economic recovery pre- & post-disaster within one's community
5. Identify the relevant statutes and requirements to ensure that all members of a community are accounted for in economic recovery
6. Practice using customizable online planning tools and 'how to' guides with relevant pre- and post-disaster resources to benefit whole community planning

Enroll in LMS Course: [NCDP-AWR 357](#)

PREPAREDNESS ACTIONS TO PROMOTE ECONOMIC RESILIENCE AND RECOVERY

The purpose of this performance-level course is to prepare private organizations (both non-profit and for-profit) in communicating and defining action steps they can take to ensure their economic resilience to natural disasters. Topics and tools covered include those for business continuity planning (BCP), including small businesses, insurance categories and coverage options, hazard assessment, evaluation, mitigation and ways to promote employee and family preparedness through community planning.

Objectives

1. Practice the steps to conducting a hazard/risk analysis pertaining to disaster economic recovery;
2. Select potential community partners for coordinating economic recovery;
3. Appraise cost recovery options (such as insurance and federal programs) that may be utilized to support organizational recovery from a disaster;
4. Practice using customizable online planning tools;
5. Prepare an economic impact analysis as part of an online post disaster economic recovery case study. For example, one case will include the needs of farmers and ranchers.
6. Develop ways to improve whole community continuity of operations planning via an online decision tree tool.

Enroll in LMS Course: [NCDP-PER 376W](#)



NYS Coronavirus COVID-19 Resources

- **The New York State Department of Health's (NYSDOH) dedicated COVID-19 Resources webpage:** <http://coronavirus.health.ny.gov> The best place for updated case numbers, guidance, press releases, and additional information for the public and healthcare providers.
- **NYSDOH Weekly Provider Webinar** <https://coronavirus.health.ny.gov/weekly-health-provider-webinar>
- **New York State Encourages Farms to Register For Free COVID-19 Testing Opportunities**
The NYS Departments of Agriculture and Markets; Health; and Labor are encouraging farmers to register for the COVID-19 testing initiative for seasonal workers. The state is making available free, on-farm COVID-19 testing to agricultural workers in Wayne, Orleans, Genesee, Ulster and Clinton Counties, which see the highest number of out-of-state workers during harvest season. [The registration page is available here.](#)

Farms who hire seasonal workers in these counties are Farms being offered an opportunity to have workers tested. This initiative is voluntary, free and will be set-up at sites selected by the farms who participate. For more information visit: <https://agriculture.ny.gov/news/new-york-state-encourages-farms-register-free-covid-19-testing-opportunities>

- **COVID-19 HOTLINE:** NYS DOH maintains a **Coronavirus Hotline (1-888-364-3065)** where New Yorkers with questions about the coronavirus can **speak with public health experts** in their preferred language.
- **MENTAL HEALTH HELPLINE:** New Yorkers can get free online mental health assistance related to COVID-19 by calling the state's hotline at **1-844-863-9314**.
- **Sign up for COVID-19 Email Updates from NYS:** <https://now.ny.gov/page/s/coronavirus-updates>
- **Ask NYSDOH questions about COVID-19 online here:** <https://coronavirus.health.ny.gov/form/ask-us-a-question>
- **Get info about the new COVID-19 Paid Sick Leave Law here:** <https://www.governor.ny.gov/programs/paid-sick-leave-covid-19-impacted-new-yorkers>
- **The New York Immigration Coalition (NYIC) COVID-19 community resource page** is updated on a daily basis and includes a one-page resource on Emergency Medicaid covering COVID-19 services in multiple languages. <https://www.nyic.org/our-work/campaigns/responding-to-covid-19-new-york-united-campaign/covid-19-community-resources/>