

## SNOWVEMBER 2014

Mercy Hospital Orchard Park Division  
(MACC)

Community Role in Snowvember 2014

- Understanding the role of remote hospitals and/or free standing emergency departments in an event in which services, supplies, and resources are limited for an extended period of time.
  - Wall of Snow – Critical Access Point.
  - Patients care may be complicated and compromised by transport times PTA
  - Resources – roles change
- Understand the importance of setting up a command center on site that is in direct communication with all involved in community management.

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- Who is your incident commander
- Establish communication with the incident commander – isolated number
- Scheduled conference calls
- Contact information – Surgery/OB
- Understand patient transportation challenges in weather events that involve road closures, causing delay in patient transportation to higher level of care facilities.
  - Air transport vs ground transport
- Understand management of emergency department patients that are discharged and remain on site for prolonged periods of time

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- Hold in place -
- Discharge instructions – discharge prescriptions.
- Resources – recognize that these people will drain your resources.
- Make every attempt to anticipate needs. Methadone, Dialysis

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### ▣ Questions

### ▣ Contact

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