





Annual Report

July 1, 2022 to June 30, 2023

# Building for the future of healthcare in our community

There is no doubt that the Transformation & Modernization Project will improve the healthcare experience and access to expanded services for our community. The project began with a groundbreaking two years ago and is funded by a \$17 million NYS grant and \$2 million in Capital Campaign gifts from our generous donors.

The project, which should be complete in 2024, includes a third-floor addition that will add over 14,000 square feet of clinical space. It also includes more than 4,000 square feet of renovations to expand the surgical department, and adding a permanent, fixed MRI tower with three levels of clinical space. All of these changes will allow us to better serve the community and continue to attract and support our talented physicians and nurses with the resources they need to excel.

# Capital Campaign

Although the majority of the Transformation & Modernization project came from a \$17 million grant, additional funds were needed to cover the increases in construction costs and enhancements to the project beyond the original plan. A \$2 million capital campaign was launched and exceeded that goal in December 2023 thanks to the efforts of the Capital Campaign Executive Committee: Rich Shear, Dr. Heather Lanphere, Dr. Paul Axtell, Jack Emrick, Jeff Ely, Larry Clark, Karol Marciano, and Samantha Gilkey. Because of the committee's hard work and the generosity of our donors, healthcare in our area will be greatly improved for many years to come.

# A Commitment to Quality

Several successful inspections by The Joint Commission (TJC) took place this year including a hospital-wide survey. The laboratory hosted the New York State Department of Health as well as TJC, passing both with flying colors, including a perfect score from the DOH. As a Primary Stroke Center, the hospital underwent it's third successful recertification survey, this time earning the American Heart Association's

**Get With The Guidelines® Silver Performance Award** for the care provided to stroke patients. All of these positive results depend on teamwork and staff at all levels who pulled together to ensure that we met all the requirements.



Ali Mansour, MD, and Paul Axtel, MD

# Medical Staff & Board of Directors

Orthopaedic treatment options expanded when Ali Mansour, MD, joined Paul Axtel, MD, in the Jones

Memorial Orthopaedic Clinic. Dr. Mansour has extensive experience and a fellowship in treating hands and wrists, as well as trauma and fractures in the upper and lower extremities. He also sees patients at our affiliate hospital, St. James in Hornell.

Ryan Nightingale, MD, sees patients at two locations: 12 Martin Street in Wellsville and the Andover Primary Care office. Molly Dempsey, FNP, joined him in the Martin Street office and Alexis Niedermaier, FNP, sees patients in Andover. The Andover office, which has been in the same



building since 1975, relocated in late June to a newly renovated space at 13 Main Street, the former Maier's Market. Building owners Richard and Teresa Joyce partnered with Jones to renovate the property with the express purpose of creating the medical practice. Cortni Monroe, PA, relocated her practice to the Martin Street office in Wellsville to work with Niharika Pasumarty, MD.

Wellsville Pediatrician Zahi Kassas, MD, was named the 2022 Health Care Provider of the Year by the New York State Association for Rural Health. A long-time member of the medical staff at Jones Memorial Hospital, Dr. Kassas was recognized for his selfless dedication to the community, the hospital, and especially, his patients. This award is presented annually to a direct service provider who has demonstrated leadership in bringing health services to citizens of rural New York. Dr. Kassas joined the Jones Memorial Medical Practices in March 2022 while serving our community for 26 years.



Panda Warmer: Dr. Zahi Kassas discusses the advantages of the new Panda Warmer with Kari Zwiefka, Director of Surgical Services; and Amanda Green, Director of Maternal Health.

This year we thanked Robert Gilfert, DPM, for completing the final year of his ten-year commitment to the hospital board of directors. The board also welcomed two new members this year.

Bolivar native Rhiannon Sisson, who owns Sisson Chainsaws & Stoves with her husband, Scott, joined the hospital board in order to give back to the community that she has called home for her entire life.

Citing a desire to be involved in his new community and to support the hospital, Alfred State College President Dr. Steven Mauro joined the board shortly after relocating to the area with his wife, Melissa, and their family.

# Team Jones: Our Associates are at the heart of what we do

We were delighted to welcome Boyd Chappell to the Administrative Team as the V.P. Finance/Chief Financial



Boyd Chappell

Officer (CFO).
The Nursing Leadership
Team added Katherine
Minges-Hawes, BSN,
RN, Director of Acute
Care Services. Amanda
Green, BSN, RN, took
on the responsibilities

of Director of Obstetrics. Angela Rhodes was named Supervisor in Registration and Patient Access when Christina Collins was chosen as the Revenue Integrity Supervisor. After more than 30 years each, several members of the Jones staff retired this year. Quality Management Director Cheryl Feeman Macafee served the hospital for 36 years, and Community Relations Coordinator Judy Burt retired after 32 years. Kathy McDowell. Medical Imaging Receptionist, retired at year 32 and Steven VanSkiver, of the Facilities Department, retired after 45 vears of service.

To recognize our staff for their dedication to the hospital, our patients, and the community, a weekly recognition program, The Associates Spotlight, was kicked off. Chosen by their supervisor, the Associates Spotlight honorees are featured on the Jones social media channels as well as in the Pulse and on the in-house intranet. It has been very well received by those who are featured.

Dylan Chamberlain, RN, an ICU nurse at Jones Memorial, was honored with the prestigious DAISY Award® For Extraordinary Nurses. The award is part of the DAISY Foundation's programs to recognize the super-human efforts nurses perform every day. Dylan was nominated for this award by one of his patients who was impressed after seeing how Dylan loves what he does and the positive attitude he brings to the job.



Stroke Certifications: The Joint Commission and the American Heart Association recertified Jones Memorial Hospital as a Primary Stroke Center. Celebrating are, from left, Sandra Watkins, MS RN, Vice President of Patient Care Services; Mona Carbone, Jones Memorial's Stroke Coordinator; and Jim Helms, CEO at Jones.



Dylan Chamberlain, RN, an ICU nurse at Jones
Memorial Hospital, was honored with The DAISY Award® For Extraordinary
Nurses. The award is part of the DAISY Foundation's programs to recognize the super-human efforts nurses perform every day.

The Service Awards Banquet, held every May, recognizes employees who have reached a milestone in their service to Jones. This year, we honored 36 healthcare professionals who have dedicated a total of 450 years of service to the hospital and the community. In addition, Medical Imaging Tech Katy Willard was presented with the Care Champion award of 2022.



Always such fun at the Balloon Rally Parade! This year, our theme was CONSTRUCTION to celebrate the Transformation and Modernization Project!

Jones Memorial Hospital's Legacy of Caring \$2 Million Capital Campaign has received over \$1.8 million in pledges and gifts thanks to the Cornerstone Donors, private individuals and organizations that have donated or pledged \$25,000 or more to the project.



One of those Cornerstone Donors is Community Bank, NA, which has pledged \$50,000 over five years. Gathered in the newly renovated surgical waiting area to drop off the first installment were, from right, Bessie Davidson, CBNA Main Street branch manager; Julie Hall, CBNA vice president and senior district manager; and Gina Elliott, CBNA Highland branch manager. Accepting on behalf of Jones Memorial were, from left, Foundation Coordinator Jodi Pearson, CEO Jim Helms, and Capital Campaign Committee member Jack Emrick.

**Cover Photo:** Jones Memorial Hospital's Transformation & Modernization project is changing the Wellsville skyline and improving access to healthcare services for the community.



Wellness Fair: When the Wellness Committee began offering free health and wellness screenings, Northern Lights Candles, a cornerstone donor, was one of the first local businesses to take advantage of this community service.



Field of Flags: Thank you to everyone who supported the 2023 Field of Flags, an annual event to remember our deceased veterans. This year's field has over 400 flags waving in the breeze from Armed Forces Day through Memorial Day. Proceeds go to the LEEK Hunting Preserve for wounded veterans.

Once again, the Field of Flags, a community effort to honor deceased veterans, graced the front lawn at the hospital from Armed Forces Day through Memorial Day. Over 400 flags were placed with military precision to honor deceased veterans.

This year marked the return of two major wellness events: The GLOW Run & Walk and the RidgeWalk & Run. Both were very well-attended and encourage our community to embrace wellness by walking or running while enjoying the beauty this area has to offer. The proceeds from both of these events are used for projects that improve the health of our community.

### **Community Outreach**

The Jones Memorial Wellness
Committee was back in action this
year with the return of free community
health and wellness fairs. In addition
to the traditional Hospital Week health
fair for Jones associates, nearly all the
employees at Northern Lights took
advantage of the variety of health
screenings offered at their workplace.
The Wellness Committee continues to
work with local business and industry
by offering to hold on-site health
screenings to their employees.

Local organizations working together to ensure the community is aware of the services available resulted in the first Family Fun Day. Participating groups included Jones Memorial; Ardent Solutions; Got to Go Transportation; the Allegany County Departments of Social Services, Health, Safe Kids, and Early Intervention and Preschool Services; WIC; Help Me Grow WNY; Cornell Cooperative Extension; Catholic Charities; Allegany County Library System; Allegany County Hope; Fidelis Care; Healthy Families; Every Bottoms Covered; Dolly Parton Imagination Library; and the Car Seat program. It was very well-attended and plans are already underway for the second event.

# New Services to Meet the needs of our community

Thanks to a grant secured by Dr. Kevin McCormick and Dr. Bilal Ahmed, Palliative Care is now available at Jones Memorial in Wellsville, as well as at St. James in Hornell, and Noyes in Dansville. Palliative Care is for people who are living with a serious illness, such as cancer or heart failure and is available for inpatients and outpatients. Nancy Scott, based at Jones Memorial, is the Palliative Care Coordinator and serves all three southern tier hospitals.

The Rehabilitation Services Department added a Lymphedema Treatment Program to the services they offer, one of the only programs of its kind in the region. Occupational Therapist Jessica Hammers earned her certification in Manual Lymph Drainage and Complete Decongestive Therapy after noticing that the need for lymphedema was greater than the providers had available. The most common causes of lymphedema are traumas to the lymphatic system including cancers that block the lymph nodes, radiation treatments for cancers, and surgeries involving the lymph nodes and other parts of the lymphatic system. Having lymphedema



Several Jones Memorial
Hospital staff members gathered
to thank everyone who donated
to the Transformation and
Modernization Project. The
campaign surpassed the \$2
MILLION mark in December.

# Family Fun Day: Jones Memorial Hospital and several other community organizations held a Family Fun Day where those attending discovered the many family-services available locally



care available locally has been a tremendous advantage to those who need this therapy.

The pharmacy was busy this year implementing two projects aimed at improving patient safety. The first was a medication reconciliation program for inpatients. This means a dedicated individual has the time and resources to do a thorough investigative work-up on a patient's medication history to ensure their med list is up to date. This can include deletions of prescriptions they are no longer taking, dose adjustments, and the addition of OTC or prescription medications not on their list. It adds a needed layer of safety for our patients, and supports the patient having the best possible outcome.

The pharmacy has also embedded a pharmacist on the medical/surgical floor to serve as a resource for nurses and providers, providing quick troubleshooting, and fostering a greater sense of teamwork between nursing and pharmacy.

The Dr. F. Clifton Miller Birthing Center was the recipient of a Panda Warmer donated by Dr. Zahi and Rayana Kassas. The new warmer integrates several pieces of equipment that are needed when a baby is rushed to the OR. In addition to a radiant warmer and resuscitation equipment, a scale and monitors for tracking the baby's vitals are all on one convenient, portable cart.

Thanks to a three-year grant obtained through Accountable Health Partners (AHP), Certified Lactation Consultant Paige Lounsberry, IBCLC, is now seeing participants at the Women's Health Office in Hornell, at the Women's and Children Health Office on Main Street and the Bradley pediatric office in Wellsville, as well as in the hospital. Women can receive lactation support until their baby turns six months old.

Among the other new equipment put into use this year are eight new defibrillators, two new stretchers for the emergency department, a blanket warmer, a butterfly ultrasound for the Dr. F. Clifton Miller Birthing Center, and a new infant warmer for the birthing center.

Because of a new collaboration between UR Medicine and Jones Memorial, patients who come to the Jones Emergency Department with stroke symptoms are often evaluated simultaneously by both the medical staff at Jones and the neurology experts at Strong Memorial in Rochester. The telemedicine equipment at Jones allows the specialists at Strong to see and interact with the patient to decide on the best course of treatment. If the patient remains at Jones, it is usually because the collaboration with the neurology team has determined that moving them to Rochester will not change the care plan. If the patient's status changes, the plan of care is reevaluated with a phone call or telemedicine.

# The Auxiliary & Volunteers

The Jones Memorial Hospital Auxiliary is a small but determined group with the sole aim of raising money for the hospital. Starting with the return of the Gala & Silent Auction, the group has organized a number of fundraising activities including jewelry sales, purse sales, and bake sales. The highlight of the Gala is the crowning of the Royal Court. This year, Ethan Crandall was crowned as the king and the runners up were Lauren Viglietta and Serena Boussard.

Using funds donated in memory of longtime Auxiliary Member Gladys "Happy" Kelley, the group purchased some of the items on the "wish list" of items that would benefit the patients. In addition to a Roku for the hospice room, and four pill crushers, the group purchased three activity aprons. These aprons are designed for patients with dementia because the ties, zippers, and buttons to keep the patient's hands busy.



Hemlock Twig: When Jones Memorial Hospital Auxiliary's Hemlock Twig received a donation in memory of Gladys "Happy" Kelley, the group asked for a "wish list" of items that would benefit the patients. From that list, the group decided on a Roku for the hospice room, four pill crushers, and three activity aprons, specially designed for patients with dementia. The aprons have ties, zippers, and buttons to keep the patient's hands busy. Accepting the generous and thoughtful gift on behalf of the hospital is Katie Wallace, RN, left, who thanked Happy Kelley's daughter Anne Sobeck, and Hemlock Twig President Caren Gibson



Gala Royal Court: Ethan Crandall, representing the Olive Twig, was crowned the at the JMH Auxiliary's Gala & Silent Auction after selling the most tickets to the Grand Raffle. Runners up were Serena Boussa, left, representing the Maple Twig, and Lauren Viglietta the Wellsville Rotary Club Candidate.

# **Moving Forward**

The Transformation & Modernization Project will continue the tradition that began in 1921: Bringing the quality services our community needs, close to home.

Thank you for supporting your community hospital and our 100-year tradition of quality, commitment, and caring.

# Transformation and **Modernization Project Donors**



# **CORNERSTONE DONORS,**

Alco Federal Credit Union Dr. and Mrs. Paul Axtell William and Pat Childs Dr. William Coch and Martha Lash Community Bank NA Donald and Jackie Comstock Luanne Comstock Patrick and Katie Comstock Bill and Becky Fish Bill and Geri Ford Brandon and Sloane Comstock Gage Clint and Samantha Gilkey Jeff Ely and Janine Greene Gridlev and Marsh Trust James and Dena Helms Dan and Kim Johnson Jones Memorial Hospital Auxiliary

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# Lifetime Associates

Donors who have made a one-time or cumulative financial gift of

Mark and Linda Elliott

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Charles and Lorraine Joyce

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Family Foundation

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**Foundation Staff** James Helms, CEO

Jodi Pearson, Foundation

Coordinator

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### **Daniel Higgins** Dr. Zahi Kassas

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Received between July 1, 2022 and June 30, 2023

# Gifts Received

July 1, 2022 to June 20, 2023

### **PLATINUM ASSOCIATES,** \$10,000 or more

ALCO Carol Bradley Certified Safery Products of NY Community Bank Donald and Jackie Comstock Luanne Comstock Patrick and Katie Comstock Brandon and Sloane Comstock

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# \$500 - \$2,499.99

Barry and Shelley Dunne Dr. James and Maureen Edmonston \$250 - \$499.99 Ed and Kay Eicher

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# **ASSOCIATES** continued

# The Whitford Family

Kellie Anderson

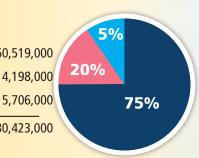
# **Sources of Funding**

**Patient Care** \$60,519,000

**Non-Patient Care Sources** 

**Contributions & Investments** 15,706,000

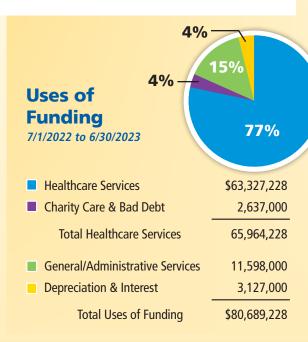
\$80,423,000



# **Summarized Consolidated Financial Statements**

Consolidated Statements of Operations	FY 2023	FY 2022
Net patient service revenue	\$ 63,137,000	\$52,030,000
<b>NYS Vital Access Program Support</b>	-	-
Other revenue	4,360,000	5,692,000
Total expenses	(77,812,000)	(62,950,000)
Gain/loss from operations	(10,315,000)	(5,228,000)
Total other income, net	15,365,000	8,698,000
Surplus/deficiency of revenues	\$ 5,051,000	\$ 3,471,000
over expenses		

# FINANCIAL REPORT & VITAL STATISTICS



### **Summarized Consolidated Financial Statements**

Consolidated Balance Sheets	FY 2023 FY 2022
Current assets	\$ 36,979,000 \$30,597,000
Total assets	78,674,000 61,533,000
Current liabilities	26,812,000 15,586,000
Total liabilities	36,722,000 25,291,000
Net assets	41,952,000 36,262,000

### Consolidated Statements of Changes in Net Assets

Consolidated Statements of Changes in Net Assets					
Change in net assets without donor restrictions	5,051,000	2,981,000			
Contributions	1,212,000	1,120,000			
Change in value of beneficial interest in perpetual trust	88,000	(314,000)			
Net assets released from restrictions					
used for purchase of PP&E	(660,000)	-			
Change in net assets \$	5 691 000	\$3 787 000			

<sup>\*</sup> Please see audited financial statements for additional detail and accompanying notes to the consolidated financial statements Change in restricted net assets estimates based on change in total net assets with 2021 distribution

### **BOARD OF DIRECTORS:**



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Mary Kate Cole



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Robert Gilfert, MD



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