




# Introducing the Deaf<sup>2</sup> *warm-line*

**Monday to Friday  
9:00a-5:00pm**

## What is Deaf<sup>2</sup>?

Deaf<sup>2</sup> is a new project in **NCDHR** . We use "Deaf to Deaf" approach to share information about Sexually Transmitted Infections (STI), Human Immunodeficiency Virus (HIV), and Safe Sex Practices. We would like to get these conversations started and also ensure that our community has accurate information in ASL.

A Warm-Line will be offered through VideoPhone (VP). Typically, a Hotline is available 24 hours a day, 7 days a week. For this warm-line, you can call and talk to a Deaf counselor. Monday through Friday from 9:00am-5:00pm. **ALL** calls and information discussed will be **CONFIDENTIAL**.

## What is a warm-line?

## What if no one answers?

If we don't answer right away, please leave a message and we will call you back by the end of the next business day during the week. Calls received on Saturday and Sunday will be responded to the following Monday. It is not required to share your name. If you would like us to call you back, let us know which VP number to use. If you do not want to leave your number, you can email us and arrange another time to connect.

## Resource List

Deaf<sup>2</sup> Video Library:  
[Deaf2videos.urmc.edu](http://Deaf2videos.urmc.edu)

Deaf<sup>2</sup> Project Page:  
[Deaf2.urmc.edu](http://Deaf2.urmc.edu)

## Contact Information

 [deaf2videoline@urmc.rochester.edu](mailto:deaf2videoline@urmc.rochester.edu)

 (585) 270-7383 (VP)