

# How to Choose Urgent Care vs. Emergency Department

When there's been a mishap and it's not simply a bump or bruise, or the cough or rash is unusual or fever is too high, where do you go?

Use these tips for when to seek care at an Urgent Care Center or Emergency Department.

## Urgent Care

minor injuries

minor lacerations

eye redness or irritation

fever or flu

sore throat

urinary tract infections

minor fractures (fingers, toes)

upper respiratory tract infections

skin rashes

skin infections

sprains and strains



## Emergency Department



abdominal pain

coughing or vomiting blood

chest pain

seizures

suspected stroke or heart attack

difficulty breathing

severe burns

deep cuts or bleeding that won't stop

loss of consciousness

large bone fractures

knife or gunshot wounds

problems related to pregnancy



Be sure to let your primary care doctor know when you've visited urgent care so your diagnosis and treatment can be added to your medical records. And, while you're there, ask about the urgent care provider's process for communicating directly with your primary doctor.

## Our Locations

UR Medicine Urgent Care has four convenient locations to care for you in Farmington, Henrietta, Pittsford and Spencerport. All of our centers have free parking. Most major insurances are accepted. For more information, please visit [www.urmedicine.org/urgentcare](http://www.urmedicine.org/urgentcare).

### Farmington:

1160 Corporate Drive, Farmington, NY 14425

585-924-1510

Monday - Friday: 11 a.m. - 8 p.m.

Saturday and Sunday: 9 a.m. - 5 p.m.

Most Holidays: Noon - 5 p.m.

### Pittsford:

In the Pittsford Colony Plaza

3400 Monroe Avenue, Rochester, NY 14618

585-203-1055

Open daily from 9 a.m. - 9 p.m.

### Henrietta:

Across from the Post Office

1300 Jefferson Road, Suite 100, Rochester, NY 14623

585-413-1800

Open daily from 9 a.m. - 9 p.m.

### Spencerport:

42 Nichols Street, Spencerport, NY 14559

585-349-7094

Monday - Friday: 10 a.m. - 9 p.m.

Saturday and Sunday: 8:30 a.m. - 7 p.m.

