

How to Choose Urgent Care vs. Emergency Department

When there's been a mishap and it's not simply a bump or bruise, or the cough or rash is unusual or fever is too high, where do you go?

Use these tips for when to seek care at an Urgent Care Center or Emergency Department.

Urgent Care

minor injuries



minor lacerations

eye redness or irritation

fever or flu

sore throat

urinary tract infections

minor fractures (fingers, toes)

upper respiratory tract infections

skin rashes



skin infections

sprains and strains

Emergency Department



abdominal pain

coughing or vomiting blood

chest pain

seizures

suspected stroke or heart attack



difficulty breathing

severe burns

deep cuts or bleeding that won't stop

loss of consciousness



large bone fractures

knife or gunshot wounds

problems related to pregnancy

Be sure to let your primary care doctor know when you've visited urgent care so your diagnosis and treatment can be added to your medical records. And, while you're there, ask about the urgent care provider's process for communicating directly with your primary doctor.

Our Locations

UR Medicine Urgent Care has four convenient locations to care for you in Farmington, Henrietta, Pittsford and Spencerport. All of our centers have free parking. Most major insurances are accepted. For more information, please visit www.urmedicine.org/urgentcare.

Farmington:

1160 Corporate Drive, Farmington, NY 14425
585-924-1510
Monday - Friday: 11 a.m. - 8 p.m.
Saturday and Sunday: 9 a.m. - 5 p.m.
Most Holidays: Noon - 5 p.m.

Pittsford:

In the Pittsford Colony Plaza
3400 Monroe Avenue, Rochester, NY 14618
585-203-1055
Open daily from 9 a.m. - 9 p.m.

Henrietta:

Across from the Post Office
1300 Jefferson Road, Suite 100, Rochester, NY 14623
585-413-1800
Open daily from 9 a.m. - 9 p.m.

Spencerport:

42 Nichols Street, Spencerport, NY 14559
585-349-7094
Monday - Friday: 10 a.m. - 9 p.m.
Saturday and Sunday: 8:30 a.m. - 7 p.m.

