How to Get Help with Health Insurance or Medical Care

On and off the Marketplace

**Safety Net Products:** enroll at any time through the Marketplace

- Child Health Plus: for children up to age 19 who cannot get Medicaid.
- Medicaid Managed Care (MMC): for adults & children who can get Medicaid.

**Individual Market Products:** enroll during open enrollment or with a qualifying event

- On the Marketplace - Enrollment through the Marketplace
- Off the Marketplace - Enrollment directly through Health Insurance Plans

Have Questions? Need Help Filling Out Forms?

**Navigators and Certified Application Counselors (CAC)**
These are people who have special training to help you with the application process and understanding your options of health plans and products you can choose from.

- **Navigators** - community based organizations
- **CAC** - health Insurance plan staff

The “New York State of Health”
This is the New York State Marketplace. Enrollment can be taken on the website or on the telephone.

*Please see “How to get Help with Health Care Reform” tool for more information.*

How can I get in touch with these people?

**Navigators**
- CCSI: 585-613-7662
- Thompson Health: 585-396-6463 or 1-888-758-7658
- Legal Assistance of Western New York: 1-855-250-7748
- S2AY Rural Health Network, Inc. Call to schedule a Tuesday appointment at Noyes Hospital: 1-800-346-2211

**Insurance plans that can help you with products and enrollment:**

- Excellus BCBS (Child Health Plus, MMC & NYS of Health): 1-800-716-4885
- Fidelis Care (Child Health Plus, MMC & NYS of Health): 585-383-8104, extension 0
- MVP Healthcare (MMC & NYS of Health): 1-888-687-6277

**New York State of Health**
Telephone: 1-855-355-5777
Website: https://nystateofhealth.ny.gov/

The Livingston County Area Chamber of Commerce will also have special days and hours where you can come and receive help. They can be reached at 585-243-2222.
After Hours Care Centers

Geneseo After Hours
Noyes Health Services: 585-243-9595
50 E. South Street, Geneseo, NY 14454

Patients will receive care during the following times:
Monday through Friday, 6:00 PM to 11:00 PM
Saturday & Sunday, 1:00 PM to 9:00 PM (including holidays).
No appointment is needed.

Dansville After Hours
Noyes Hospital, Reilly Building - 585-335-3096
111 Clara Barton Street, Dansville, NY 14437

Patients will receive care during the following times:
Monday through Friday, 5:00 PM to 10:00 PM
Saturday & Sunday, 2:00 PM to 10:00 PM
No appointment is needed.

Transportation

Non-emergency Medicaid Transportation Call Service:
1-888-226-2219

The Community Place of Greater Rochester, Inc. Senior Companion Program:
585-243-3818

Catholic Charities of Livingston County (CCLC):
585-658-4466, extension 18

Livingston Area Transportation Service (LATS):
LATS can take you anywhere you need to go in Livingston County. The "Dial-A-Ride" service is available Monday through Friday within the villages of Avon, Dansville, and Mount Morris.

Please give 24 hours notice by calling:
Avon - 585-226-6353
Dansville - 585-658-4690
Mt. Morris - 585-658-4690

Service is available Monday through Friday from 8:30 AM to 5:00 PM.

County Wide Fixed Service:
For detailed information call: 585-658-4690

Other Ways to Pay for Care & Medicare

Other Possible Ways to Pay for Care

Call your doctor, a doctor's office or facility:

Geneseo Parish Outreach Center: 585-243-3120

Strong Memorial Hospital Charity Care Program: 585-784-8889 or 1-800-257-7049

Unity Health Care System Financial Assistance Program: 585-368-6200

Noyes Hospital Financial Assistance Program: 585-335-6038

Cancer Services Program: For breast, cervical, colon/rectal, and pap smear testing. If cancer is found, there is a Medicaid Cancer Treatment Program for breast, cervical, colorectal or prostate cancer. Call: 585-786-8890 or 1-800-588-8670

Dental Care: Call for dental care services:

RPCN Dental Clinic: At Livingston Community Health Center. Accepts Medicaid, Medicaid Managed Care, Child Health Plus and Family Health Plus along with sliding fee scale. Call 585-243-7840 or 585-335-1751.

Eastman Dental Clinic: 585-275-5051

MCC Dental Clinic: 585-292-2045 (Provides care only during the college school year.)

All private providers: Call Livingston County Department of Social Services at 585-243-7300

Geneseo Parish Outreach Center: 585-243-3120

More Places to Obtain Health Insurance or Help with the Cost of Care:

Livingston County Area Chamber of Commerce 585-243-2222

Family Planning Benefit Program: Confidential family planning services for teens, women, and men who meet certain income requirements. 585-243-7540 (Mount Morris); 585-335-8570 (Dansville); 585-226-3888 (Geneseo)

Livingston County Department of Social Services: 585-243-7300

NY Connects Livingston County:
1-888-443-7520 www.NYConnectsLivingstonCounty.org

Medicare (Age 65 and Over)

Excellus: 1-800-659-1986
MVP Healthcare: 1-888-280-6205
Livingston County Office for the Aging: 585-243-7520

To request hard copies of this flyer call: 585-243-2222.

Download copies at www.gvhp.org.