



How to Get Help with Health Insurance or Medical Care



On and off the Marketplace

Safety Net Products: enroll at any time through the Marketplace

- Child Health Plus: for children up to age 19 who cannot get Medicaid.
- Medicaid Managed Care (MMC): for adults & children who can get Medicaid.

Individual Market Products: enroll during open enrollment or with a qualifying event

- On the Marketplace - Enrollment through the Marketplace
- Off the Marketplace - Enrollment directly through Health Insurance Plans

Have Questions? Need Help Filling Out Forms?

Navigators and Certified Application Counselors (CAC)

These are people who have special training to help you with the application process and understanding your options of health plans and products you can choose from.

Navigators - community based organizations

CAC - health Insurance plan staff

The “New York State of Health”

This is the New York State Marketplace. Enrollment can be taken on the website or on the telephone.

Please see “How to get Help with Health Care Reform” tool for more information.

How can I get in touch with these people?

Navigators

- CCSI: 585-613-7662
- Thompson Health: 585-396-6463 or 1-888-758-7658
- Legal Assistance of Western New York: 1-855-250-7748
- S2AY Rural Health Network, Inc. Call to schedule a Tuesday appointment at Noyes Hospital: 1-800-346-2211

Insurance plans that can help you with products and enrollment:

- Excellus BCBS (Child Health Plus, MMC & NYS of Health): 1-800-716-4885
- Fidelis Care (Child Health Plus, MMC & NYS of Health): 585-383-8104, extension 0
- MVP Healthcare (MMC & NYS of Health): 1-888-687-6277

New York State of Health

Telephone: 1-855-355-5777

Website: <https://nystateofhealth.ny.gov/>

The Livingston County Area Chamber of Commerce will also have special days and hours where you can come and receive help. They can be reached at 585-243-2222



After Hours & Transportation

After Hours Care Centers

Geneseo After Hours

Noyes Health Services: 585-243-9595
50 E. South Street, Geneseo, NY 14454

Patients will receive care during the following times:
Monday through Friday, 6:00 PM to 11:00 PM
Saturday & Sunday, 1:00 PM to 9:00 PM (including holidays).
No appointment is needed.

Dansville After Hours

Noyes Hospital, Reilly Building - 585-335-3096
111 Clara Barton Street, Dansville, NY 14437

Patients will receive care during the following times:
Monday through Friday, 5:00 PM to 10:00 PM
Saturday & Sunday, 2:00 PM to 10:00 PM
No appointment is needed.

Transportation

Non-emergency Medicaid Transportation Call Service:
1-888-226-2219

The Community Place of Greater Rochester, Inc. Senior Companion Program:
585-243-3818

Catholic Charities of Livingston County (CCLC):
585-658-4466, extension 18

Livingston Area Transportation Service (LATS):
LATS can take you anywhere you need to go in Livingston County. The "Dial-A-Ride" service is available Monday through Friday within the villages of Avon, Dansville, and Mount Morris.

Please give 24 hours notice by calling:
Avon - 585-226-6353
Dansville - 585-658-4690
Mt. Morris - 585-658-4690

Service is available Monday through Friday from 8:30 AM to 5:00 PM.

County Wide Fixed Service:
For detailed information call: 585-658-4690



Other Ways to Pay for Care & Medicare

Other Possible Ways to Pay for Care

Call your doctor, a doctor's office or facility:

Geneseo Parish Outreach Center: 585-243-3120

Strong Memorial Hospital Charity Care Program: 585-784-8889 or 1-800-257-7049

Unity Health Care System Financial Assistance Program: 585-368-6200

Noyes Hospital Financial Assistance Program: 585-335-6038

Cancer Services Program: For breast, cervical, colon/rectal, and pap smear testing. If cancer is found, there is a Medicaid Cancer Treatment Program for breast, cervical, colorectal or prostate cancer. Call :585-786-8890 or 1-800-588-8670

Dental Care: Call for dental care services:

RPCN Dental Clinic: At Livingston Community Health Center. Accepts Medicaid, Medicaid Managed Care, Child Health Plus and Family Health Plus along with sliding fee scale. Call 585-243-7840 or 585-335-1751.

Eastman Dental Clinic: 585-275-5051

MCC Dental Clinic: 585-292-2045 (Provides care only during the college school year.)

All private dental providers: Call Livingston County Department of Social Services at 585-243-7300

Geneseo Parish Outreach Center: 585-243-3120

More Places to Obtain Health Insurance or Help with the Cost of Care:

Livingston County Area Chamber of Commerce 585-243-2222

Family Planning Benefit Program: Confidential family planning services for teens, women, and men who meet certain income requirements. 585-243-7540 (Mount Morris); 585-335-8570 (Dansville); 585-226-3888 (Geneseo)

Livingston County Department of Social Services: 585-243-7300

NY Connects Livingston County:
1-888-443-7520 www.NYConnectsLivingstonCounty.org

Medicare (Age 65 and Over)

Excellus: 1-800-659-1986

MVP Healthcare: 1-888-280-6205

Livingston County Office for the Aging: 585-243-7520