Important Contacts for Children and their Families
(all numbers in 585 area code unless otherwise specified)

**Advocacy/Legal Assistance**
- Empire Justice Center 43-4060
- LAWNY, Inc. 325-2520
- Legal Aid Society 232-4090
- Rochester Housing Authority 897-6100
- Volunteer Legal Services Project 232-3051

**Domestic Violence**
- Rochester YWCA 800-516-4260
- Salvation Army Genesis House 232-4880

**Disabilities Benefits**
- Rochester Works 256-3042
- Bureau of Employment Skills Training (B.E.S.T.) 401-3009

**Clothing**
- Bethany House 454-4197
- Salvation Army Family Store 987-9540
- Volunteers of America 547-1150

**Environmental Health**
- Coalition to Prevent Lead Poisoning 224-3125
- Monroe County Childhood Lead Poisoning Prevention Program 750-5007
- Monroe County Department of Health Immunization Program 750-5100
- Monroe County Department of Public Health – Indoor Air Quality 750-5075
- Monroe County Department of Public Health (Rabies Control and Animal Bites) 750-5171

**Furniture**
- Goodwill Stores 232-1111
- Salvation Army Family Store 987-9540
- Volunteers of America 547-1150

**Formula**
- Bethany House 454-4197
- Women, Infants and Children (WIC) 750-6492

**Financial Assistance**
- Temporary Assistance 750-6266
- Direct Application/Appt. Line 750-6960
- 691 St. Paul St. 14605/111 Westfall Rd. 14620

**Food Cupboards**
- Bethany House 454-4197 (St. Bridget Dr.)
- Cameron Community Ministries 256-2667
- Foodlink 328-3380
- Open Door Mission 454-6696 156 N. Plymouth Av. (After Hours call 423-1825)
- Salvation Army 987-9540 (Liberty Pole) 527-9966 (West Ave).

**Health Insurance**
- Child Health Plus (CHP): 1-800-698-4543
- Family Health Plus 1-800-541-2831
- The Official Health Plan Marketplace
  - https://nystateofhealth.ny.gov/HelpyouHelpme?jobtype=Applicant
- Facilitated Enrollment (to help patients apply for health insurance)
  - Coordinator Care Services, Inc. (CCS) 328-6190 or 613-7602
- BERO American Action League, Inc. 256-8860
- LAWNY, Inc. 325-2500
- St. Joseph’s Neighborhood Center 325-5280

**Family Planning Benefit Program (Free Family Planning Services): 1-800-541-2831**

**MEDICAID**
- MEDICAID & Child Health Plus Helpline 1-800-698-4543
- Medicaid Managed Care and Health First 1-866-463-6743
- Monroe County Department of Human Services (HHS) 750-6998
  - http://www.health.ny.gov/health_care/medicaid

**Homeless Resources**
- 211 Lifeline: 211-1
- Monroe County Emergency Housing Unit (16-17 years old) 750-6687
  - https://www2.monroe county.gov/youth runaway.php
- After Hours Placement Line: 422-1742
- Health Reach Healthcare for the Homeless: 368-3720
- Open Door Mission: Email opendoormission@optonline.net

**Housing/Shelters**
- Bethany House (women and children) 454-4197
- Bright Star Community 690-2949
- Center for Youth Services (kids and teens) 473-2464
- Hillside (homeless children and teens) 24 hour line: 256-7560
- Hope House for Women Salvation Army 897-3430 x2050
- House of Mercy 546-2500
- Jennifer House 546-5174
- Monroe County Emergency Housing Unit (16-17 years old) 750-6687/1
- After Hours Placement Line: 422-1742
- Nielsen House 328-0801
- Open Door Mission (families) 454-6696
- Salvation Army Genesis House (families) 235-2660
- The Housing Council at PathStone 546-3761
- The Women’s Place (single moms and kids) 436-5452
- YWCA 546-5620

**Job Resources/Training**
- Bureau of Employment Skills Training (Job Training) 426-6342
- Rochester Education Opportunity Center (REOC) 232-2730
- Rochester Works 256-3500 (N. Goodman 266-7860) Waring Rd.)

**Laundry**
- Asbury First United Methodist Church 271-1050

**LGBTQ**
- Center for Youth 271-7670
- Out Alliance 244-8640
- SAGE Rochester (older adults) 244-8640
- Trevor Project 1-866-486-7386
- Trillium Health 545-7200

**Mental Health Services**
- Better Days Ahead 325-3145
- Catholic Family Center 546-7220 X 7000
- East House Affinity Place 563-7083
- Genesee Mental Health Center 922-7770
- Hillside Family of Agencies - Mental Health Outreach Program 256-7500
- Liberty Resources Behavioral Health Clinic 410-3370 (After hours 1-855-778-1200)

**TTY Line:**
- 1-800-541-2831
- 1-866-463-6743
- 1-800-698-4543
ADVOCACY FLASH CARD

"Advocacy is a matter of giving the right person the right information at the right time." - A. Kirwan

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We are a unique program that connects doctors with non-profits to make our communities healthier places to live

Think Globally, Act Locally...

For Resources Beyond What’s On This Card:

www.211lifeline.org
For all kinds of topics or dial 2-1-1 | llamé al 2-1-1

www.kidstreiv585.org
Helping Kids Thrive with Access to Greater Rochester Resources

In case of emergency, dial 9-1-1 | En caso de emergencia, llame al 9-1-1

www.hoekelmancenter.org
The Hoekelman Center is in the Department of Pediatrics at the University of Rochester Medical Center

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Original version of the advocacy card created by CARE resident Susanne Tanski, MD in 2002.