Important Contacts for Children and their Families
(all numbers in 585 area code unless otherwise specified)

Advocacy/Legal Assistance

Empire Justice Center 454-4060
LawNY, Inc. 325-2520
Legal Aid Society 232-4060
Rochester Housing Authority 897-6145
Volunteer Legal Services Project 232-3051

Asthma

NYS Office of Temporary and Disability Assistance (OTDA)

Group 14621 Community Association, Inc.
Community Place of Greater Rochester, Inc.

ABC Head Start

St. Mary's Children's Clothes Closet
Open Door Mission
Matthew's Closet (Corpus Christi)
Bethany House

I Am Volunteer Legal Services Project

Willow Domestic Violence 546-5277

TTY Line: 1-800-968-4543

Education/Development

ABC Head Start 325-5116 X3300
CP Rochester 334-6600
Early Intervention 753-KIDS (5437) Option-1
IBERO American Action League, Inc. 256-8900
Mary Coda Children's Center 271-0781
Operation Transformation Rochester (Job Training) 428-6342
Regional Early Childhood Direction Center 249-7817
Rochester City School District 262-8100
Rochester City School District Special Education 262-8745
Specialized Services for students with disabilities 262-8185
Universal Pre-K Information 262-8140

Environmental Health

Coalition to Prevent Lead Poisoning 224-3125
Monroe County Childhood Lead Poisoning Prevention Program 753-5087
Monroe County Department of Health Immunization Program 753-5190
Monroe County Department of Public Health – Indoor Air Quality 753-5075
Monroe County Department of Public Health (Rabies Control and Animal Bites) 753-5171
Poison Control 1-800-222-1222

Food Cupboards

Budget House 454-4197
IBERO Fashion Works 546-1157
Matthew's Closet (Corpus Christi) 232-5160
Open Door Mission 454-6899
St. Mary's Children's Clothes Closet 368-3030

Community Development

ABC Head Start 325-5116 X3300
Community Place of Greater Rochester, Inc. 327-7200
Group 1421 Community Association, Inc. 286-4693
IBERO American Action League, Inc. 256-8900

Disabilities Benefits

NYS Office of Temporary and Disability Assistance (OTDA): 1-800-342-3009
TTY Line: 1-866-875-9975

Domestic Violence/Intimate Partner Violence

Rape Crisis 546-2777 Hotline 1-800-527-1757
RESOLVE of Greater Rochester 425-1580
Saathi of Rochester 234-1059
Society for Protection and Care of Children (SPCC) 325-6101
Willow Domestic Violence 232-5200X14 hotline 222-SAFE/TTY Line: 232-1741

Health Insurance

Child Health Plus (CHP): 1-800-968-4543
& Family Health Plus 1-877-934-7587
The Official Health Plan Marketplace
https://nystatehealth.ny.gov/helpline 1-855-356-5777
Facilitated Enrollment (to help patients apply for health insurance)

IBERO American Action League, Inc. 256-8900
LawNY, Inc. 325-2520

Family Planning Benefit Program (Free Family Planning Services): 1-800-541-2831

MEDICAID:

MEDICAID & Child Health Plus Helpline 1-800-541-2831
Medicaid Managed Care and Health First 1-866-463-6743
Monroe County Department of Human Services (DHSS) 753-6298
http://www.health.ny.gov/health_care/medicaid

Homeless Resources

211 Lifeline: 2-1-1
Monroe County Emergency Housing Unit (16-17 years old) https://www2.monroecounty.gov/youth/runaway.php

TTY Line: 1-800-968-1717

After Hours Placement Line: 442-7422
Health Reach Healthcare for the Homeless: 368-3720
Open Door Mission: Email: nysnycr@openmission.com for immediate housing needs: (585) 454-2092

Housing/Shelters

Bethany House (women and children) 454-4197
Bright Star 650-2949
Center for Youth Services (kids and teens) Toll-free crisis hotline: 1-888-617-KIDS
Hillside (homeless children and teens) 24-hour hotline: 256-7500
Hope House 697-3430
House of Mercy 546-2580
Jennifer House 288-1074
Monroe County Emergency Housing Unit (16-17 years old) 753-6887

After Hours Placement Line: 442-1742

Nelson House 328-0801
Open Door Mission (families) 454-6899
Salvation Army Geneva House (families) 24-hour hotline: 235-2650
The Housing Council at PathStone 546-3700
The Women's Place (tangle moms and kids) 436-5452
YWCA 369-2092

Job Resources/Training

Operation Transformation Rochester (Job Training) 428-6342
Rochester Education Opportunity Center (REOC) 252-2735
Rochester Works 258-3500 (N. Goodman) 268-7760 (Waring Rd.)
753-6885 (Saint Paul St.)

Laundry

Asbury First United Methodist Church 271-1050

LGBTQ

Out Alliance 244-8640
SAGE Rochester (older adults) 244-8640
Trillium Health 546-7200

Mental Health Services

Better Days Ahead 325-3145
Genevese Mental Health Center 922-7770
Hillside Mental Health 256-7500
Liberty Health 410-3370
Mental Health Association 325-3145
ADVOCACY FLASH CARD

"Advocacy is a matter of giving the right person the right information at the right time." - A. Kirwan

Presented by
The Hoekelman Center
Connecting, Advocating, Researching, and Educating in our communities to do what works for health.

Think Globally, Act Locally…

For Resources Beyond What’s On This Card:

For all kinds of topics
dial 2-1-1 | ilame al 2-1-1

In case of emergency, dial 9-1-1
En caso de emergencia, llame al 9-1-1

www.211lifeline.org
www.kidsthrive585.org

Helping Kids Thrive with Access to Greater Rochester Resources

For additional copies of this card, please contact
The Hoekelman Center www.hoekelmancenter.org

Monroe County Mobile Crisis Team 526-3721
Rochester Mental Health Center 922-2500
Strong Behavioral Health 276-6600
Suicide Hotline Call 2-1-1

Nutrition Resources:
Women, Infants and Children (WIC) 753-4942
Growing Up Healthy Hotline 1-800-522-5006
Supplemental Nutrition Assistance Program S.N.A.P. (formerly FOOD STAMPS)
• Monroe County DVS Office 753-6208 or 753-6360
• OTDA (Office for Temporary Disability Assistance) Hotline at 1-800-342-3009
• LawNY, Inc. 295-5624 and 295-5626
• www.mybenefits.ny.gov

Parent Support/Home Visiting
Family Resource Centers
• Peter Castle 339-3200
• Southwest 436-0370 X301
Healthy Baby Network 546-4830
IBERO American Action League, Inc. 256-4900
Nurse Family Partnership 753-2229
Society for Protection and Care of Children (SPCC) 325-6101

Prevention Assistance
Baden Street Settlement House 325-4910 (Baden St)
Catholic Family Center 546-7220. Clinton Avenue 232-2950 (Hart St)
Salvation Army 987-9500 (Liberty Pole) 527-9556 (West Ave.)

Refugee Resources
Mary’s Place 270-8826
Refugees Helping Refugees 563-7747
Catholic Family Center 546-9000

Spanish Language Resources
( Spanish Version of This Card is Available )
IBERO American Action League, Inc. 256-9500

Substance Abuse
Alcoholics Anonymous 232-6720
Al-Arco/Aranea 218-5940
Coffee Connection 442-2180
Catholic Family Center 546-3046 ext. 258
Huler Doyle (Drug Treatment Center) (East Ave.) (West Ave.) 325-5100
Rochester Mental Health Center 922-2500
Strong Memorial Hospital Strong Recovery Chemical Dependency 275-3161
NYS Smoker’s Quitline 1-866-697-8487 www.nysmokefree.com
Unity Chemical Dependency (Winton) 272-6330 (Long Pond) 723-7723

Teen Services
Center for Youth Services (kids and teens) 473-2464
Family Planning Benefit Program (free family) planning centers 1-800-541-2831
Jordan Health Services Holland St. 423-5000 (Upper Falls Blvd.) 454-2030
Metro Council for Teen Potential (MCTP) 445-6720
Operation Transformation Rochester (Job Training) 428-6342
Planned Parenthood 546-2771
Rochester Adolescent Maternity Program (RAMP) 275-2962
Teen Empowerment 687-3453

Transportation
Medical Motor Service (transportation for Medicaid recipients) 288-4680
R Community Bikes 234-2008
Regional Transit Service (RTS) 288-1700
Zagster zagster.com

Youth Activities
www.kidstodayabout.com 633-4840
Action for a Better Community 325-5116
Boy Scouts of America 244-4210
Boys and Girls Club of Rochester 328-3077
Community Place of Greater Rochester, Inc. 327-7200
Girl Scouts of America (888) 837-6410
Hillside Family Resource Centers 256-7500
IBERO American Action League, Inc. (Bingham) 256-8900
Rochester Dept. of Recreation/Youth Services 428-6755
Rochester Public Libraries 428-7300
YMCA 546-5500

CHILD ADVOCACY CLEARINGHOUSES:
Local & State:
Hoekelman Center 273-5942
The Children’s Agenda 256-2620
The Children's Institute 255-1000
The Children’s Institute Site
National:
Annie E. Casey Foundation http://datacenter.kidscount.org
Kaiser Family Foundation http://kff.org
Children’s Defense Fund 1-800-233-5000 http://www.childrensdefense.org
American Academy of Pediatrics https://www.aap.org
Coalition for Evidence Based Policy http://coaland4evidence.org

CONTACTING REPRESENTATIVES:
Local (Monroe County) Contacts:
Local Representatives www2.monroecounty.gov/government-index.php
Board of Elections 753-1550
State (NYS) Contacts:
State (NYS) Assembly Members http://assembly.state.ny.us/mem
State (NYS) Senators http://www.ny.gov/leg
Federal Contacts:
Federal Representatives http://www.house.gov/representatives
Federal Senators http://www.senate.gov

The Hoekelman Center is in the Department of Pediatrics at the University of Rochester Medical Center

February 2018 edition
Original version of the advocacy card created by CARE resident Susanne Tasaki, MD in 2002.