Important Contacts for Children and their Families
(all numbers in 585 area code unless otherwise specified)

Advocacy/Legal Assistance
Empire Justice Center 454-4060
LawNY, Inc. 325-2520
Legal Aid Society 232-4096
Rochester Housing Authority 697-6100
Volunteer Legal Services Project 232-3051

Domestic Violence
Group 14621 Community Association, Inc.
Open Door Mission
Matthew's Closet (Corpus Christi)
IBERO Fashion Works
I Am Monroe County Department of Public Health
Willow Domestic Violence

Asthma
NYC Mandated Reporting | CPS 1-800-342-3720
Referral and Evaluation of Altered Children (REACH/Bivona) 935-7802
Society for Protection and Care of Children (SPCC) 325-6101

Child Care
Child Care Council, Inc. 654-47201/800-743-KIDS
Crimes Nursery of Greater Rochester 232-5190
IBERO American Action League, Inc. 256-8800
Rochester Parents Network Nurturline 292-BABY (2229)

Clothing
Asbury Store House 473-0950
Bethany House 454-4197
IBERO Fashion Works 256-8900
Matthew’s Closet (Corpus Christi) 232-5160
Open Door Mission 454-6969
St. Mary’s Children’s Clothes Closet 368-3000

Community Development
ABC Head Start 325-5116 x2
Community Place of Greater Rochester, Inc. 327-7200
Group 14621 Community Association, Inc. 268-4963
IBERO American Action League, Inc. 256-8900

Disabilities Benefits
NYC Office of Temporary and Disability Assistance (OTDA): 1-800-342-3009
TTY Line: 1-866-875-9975

Domestic Violence/Intimate Partner Violence
RESOLVE of Greater Rochester 425-1580
RESTORE Sexual Assault Services 546-2777 Hotline 1-800-527-1757
Saathe of Rochester 234-1028
Society for Protection and Care of Children (SPCC) 325-6101
Willow Domestic Violence 232-5200/14 hotline 222-SAFE/TTY Line: 232-1741

Education/Development
ABC Head Start 325-5116 x2
CP Rochester 334-6600
Early Intervention 753-KIDS (5437) Option-1
IBERO American Action League, Inc. 256-8900
Mary C vodka Children’s Center 271-0781
Operation Transformation Rochester (Job Training) 428-6342
Regional Early Childhood Direction Center 249-7817
Rochester City School District 262-8100
Rochester City School District Special Education Parent Hotline 262-8220

Environmental Coalition
Coalition to Prevent Lead Poisoning 224-3125
Monroe County Childhood Lead Poisoning Prevention Program 753-5087
Monroe County Department of Health Immunization Program 753-5150
Monroe County Department of Public Health – Indoor Air Quality 753-5075
Monroe County Department of Public Health (Rabies Control and Animal Bites) 753-5171
Poison Control 1-800-222-1222

Furniture
Goodwill Stores 232-1111
Salvation Army Family Store 867-0540
Volunteers of America 647-1150

Formula
Bethany House 454-4197
Women, Infants and Children (WIC) 753-4942

Financial Assistance
Temporary Assistance 753-6228 Direct Application/Apt. Line 753-6960
601 St. Paul St. 14605/11 West Rd. 14620

Food Cupboards
Bethany House 454-4197 (St. Bridget Dr.)
Cameron Community Ministries 254-2697 (Cameron St.)
Foodlink 328-3280
Open Door Mission 454-6964 156 N. Plymouth Av. (After Hours call 423-1825)
Salvation Army 987-9500 (Liberty Pole) 527-9566 (West Ave).

Health Insurance:
Child Health Plus (CHIP): 1-800-698-4543
& Family Health Plus 1-877-634-7057
The Official Health Plan Marketplace
https://nystatehealth.ny.gov/CHIP/1-855-355-5777
Facilitated Enrollment (to help patients apply for health insurance)
Coordinated Care Services, Inc (CCSI) 328-5190 or 613-7862
IBERO American Action League, Inc. 256-8900
LawNY, Inc. 325-2520

Family Planning Benefit Program (Free Family Planning Services): 1-800-541-2831

MEDICAID:
MEDICAID & Child Health Plus Helpline 1-800-541-2831
Medicaid Managed Care and Health First 1-866-463-6743
Monroe County Department of Human Services (DHS) 753-6986
http://www.health.ny.gov/health_care/medicaid

Homeless Resources
211 Lifeline: 2-1-1
Monroe County Emergency Housing Unit (16-17 years old) 753-6187
http://www2.monroecounty.ny.gov/eywh/Hotlines.jpg
After Hours Placement Line: 442-7472
HealthReach Healthcare for the Homeless: 368-3720
Open Door Mission: Email: home@opendoormission.com for immediate housing needs; 454-6969

Housing/Shelters
Bethany House (women and children) 454-4197
Bright Star Community 690-2996
Center for Youth Services (kids and teens) 473-2464
Hope House (homeless children and teens) 24-hour hotline: 256-7500
House of Mercy 546-2830
Jennifer House 288-1074
Monroe County Emergency Housing Unit (16-17 years old) 753-6187
After Hours Placement Line: 442-1742
Nielsen House 328-0801
Open Door Mission (families) 454-6986
Salvation Army Genesis House (families) 235-2660
Salvation Army Women’s Shelter 527-9566 (West Ave)
The Housing Council at PathStone 546-3700
The Women’s Place (single moms and kids) 436-5452
YWCA 546-5820

Job Resources/Training
Operation Transformation Rochester (Job Training) 428-6342
Rochester Education Opportunity Center (REDC) 232-2730
Rochester Works 258-5000 (N. Goodman) 266-7760 (Waring Rd.)
753-6986 (Saint Paul St.)

Laundry
Asbury First United Methodist Church 271-1050

LGBTQ
Out Alliance 244-8640
SAGE Rochester (older adults) 344-8640
Trillium Health 545-7200
Center for Youth 271-7670

Mental Health Services
Better Days Aired 325-3145
Genesis Mental Health Center 922-7770
Hillside Family of Agencies - Mental Health Outreach Program 256-7500
Liberty Resources Behavioral Health Clinic 410-3370
Mental Health Association 325-3145

TTY Line: 232-1741
ADVOCACY FLASH CARD

"Advocacy is a matter of giving the right person the right information at the right time." - A. Kirwan

Presented by
The Hoekelman Center
Connecting, Advocating, Researching, and Educating in our communities to do what works for health.

Think Globally, Act Locally...

For Resources Beyond What’s On This Card:

www.211lifeline.org  For all kinds of topics
or dial 2-1-1 | llama al 2-1-1

In case of emergency, dial 9-1-1  En caso de emergencia, llame al 9-1-1

www.kidstrive585.org  Helping Kids Thrive with Access to Greater Rochester Resources

For additional copies of this card, please contact
The Hoekelman Center  www.hoekelmancenter.org

Transportation
Medical Motor Service (transportation for Medicaid recipients) 654-7030
R Community Bikes 234-2008
Regional Transit Service (RTS) 288-1700
Zagster zagster.com

Youth Activities
https://rochester.kidsoutandabout.com  633-8400
Action for a Better Community 325-5116
Scouts of USA. 244-4210
Boys and Girls Club of Rochester 328-3077
Community Place of Greater Rochester, Inc. 327-7200
Girl Scouts of America (888) 837-6410
Hillside Family of Agencies 256-7500
IBERO American Action League, Inc. (bilingual) 256-8900
Rochester Dept. of Recreation/Youth Services 428-6755
Rochester Public Libraries 428-7300
YMCA 546-5000

CHILD ADVOCACY CLEARGINGHOUSES:
Local & State:  Hoekelman Center 273-5942  http://www.hoekelmancenter.org
The Children’s Agenda 256-2620  http://thekidsagenda.org
The Children’s Institute 295-1000  https://www.childrensinstitute.net

National:
Annie E. Casey Foundation http://datacenter.kidscount.org
Kaiser Family Foundation http://kff.org
American Academy of Pediatrics https://www.aap.org
Coalition for Evidence Based Policy http://coalition4evidence.org

CONTACTING REPRESENTATIVES:
Local (Monroe County) Contacts:
Local Representatives www2.monroecounty.gov/government-index.php
Board of Elections 753-1550

State (NYS) Contacts:
State (NYS) Assembly Members http://assembly.state.ny.us/mem
State (NYS) Senators http://www.nystateleg.net/legislators-committees

Federal Contacts:
Federal Representatives http://www.house.gov/representatives
Federal Senators http://www.senate.gov

Substance Abuse
Alcoholics Anonymous 232-6720
Al-Anon/Alateen 288-0540
Coffee Connection 442-2180
Catholic Family Center 546-3046 ext. 258
Hutter Doyle (Drug Treatment Center) (East Ave.) 325-5100
Rochester Mental Health Center 922-2500
Strong Memorial Hospital Strong Recovery Chemical Dependency 275-3161
NYS Smoker’s Quitline 1-888-967-8487 www.nysmokefree.com
Unity Chemical Dependency (Winton) 272-8330 (Long Pond) 723-7723

Teens Services
Center for Youth Services (kids and teens) 473-2464 (24hr Hotline) 271-7670
Family Planning Benefit Program (free family planning services) 1-800-541-2931
Jordan Health Services Holland St. 423-5800 (Upper Falls Blvd.) 454-2030
Metro Council for Teen Potential (MCTP) 465-6720
Operation Transformation Rochester (Job Training) 428-6342
Planning Parenthood 546-2771
Rochester Adolescent Maternity Program (RAMP) 275-2962 x1
Teen Empowerment 697-3453