Advocacy/Legal Assistance
Empire Justice Center 454-4060
LawNY, Inc. 325-2520
Legal Aid Society 232-4090
Rochester Housing Authority 697-6100
Volunteer Legal Services Project 232-3051

Domestic Violence
Monroe County Department of Public Health – Indoor Air Quality 753-5075

Child Abuse
NY State Mandated Reporting Line CPS 1-800-347-3270
Referral and Evaluation of Abused Children (REACH/Bivine) 935-7802
Society for Protection and Care of Children (SPCC) 325-6101

Community Development
American Lung Assoc. of NYS, Rochester Office 442-4260

Child Care
Child Care Council, Inc. 654-4720/1-800-743-KIDS
Crisis Nursery of Greater Rochester 236-5750
IBERO American Action League, Inc. 256-8900
Rochester Parents Network Nunseline 292-BABY (2229)

Clothing
Ashby Store House 473-6950
Bethany House 454-4167
IBERO Fashion Works 256-8900
Matthew’s Closet (Corpus Christi) 232-5160
Open Door Mission 454-9663
St. Mary’s Children’s Clothes Closet 368-3030

Crisis Nursery
IBERO American Action League, Inc. 256-8900

Early Childhood
IBERO American Action League, Inc. 256-8900

Family Planning Benefit Program (Free Family Planning Services):
IBERO American Action League, Inc 328-8558
Coordinated Care Services, Inc. (CCSI) 328-8558
https://nystateofhealth.ny.gov
The Official Health Plan Marketplace & Family Health Plus

Food Cupboards
IBERO American Action League, Inc. 256-8900

Health Insurance:
Child Health Plus (CHP): 1-800-698-4543 & Family Health Plus 1-877-934-7575
The Official Health Plan Marketplace
https://myastatehealth.ny.gov/HP HELP Line 1-855-355-5777
Facilitated Enrollment (to help patients apply for health insurance)
Coordinated Care Services, Inc. (CCS): 328-6190 or 613-7662
IBERO American Action League, Inc. 256-8900
LawNY, Inc. 325-2820
St. Joseph’s Neighborhood Center 325-5280

Homeless Resources
211 Lifeline: 2-1-1
Monroe County Emergency Housing Unit (16-17 years old) 753-6687
https://www2.monroecounty.gov/youth/runaway.php
After Hours Placement Line: 442-1742
Health Reach Healthcare for the Homeless: 368-3720
Open Door Mission: Email csip@opendoormission.com for immediate housing needs: 454-6968

Housing/Shelters
Bethany House (women and children) 454-4197
Bright Star Community 690-2994
Center for Youth Services (kids and teens) 473-2464
Hillside (homeless children and teens) 24-hour hotline: 256-7500
Hope House for Women Salvation Army 987-6900
House of Mercy 546-2534
Jennifer House 288-1074
Monroe County Emergency Housing Unit (16-17 years old) 753-6687/
After Hours Placement Line: 442-1742
Nineveh House 328-9001
Open Door Mission (families) 454-6968
Salvation Army Genesis House (families) 235-2660
The Housing Council at PathStone 546-3700
The Women’s Place (single moms and kids) 436-5452
YWCA 546-5820

Job Resources/Training
Operation Transformation Rochester (Job Training) 428-6342
Rochester Education Opportunity Center (REOC) 232-2730
Rochester Works 258-3500 (N. Goodman) 266-7780 (Waring Rd.) 753-5656 (Saint Paul St.)

Laundry
Ashby First United Methodist Church 271-1050

LGBTQ
Center for Youth 271-7670
Out Alliance 244-8640
SAGE Rochester (elder adults) 244-8640
Trillium Health 545-7200

Mental Health Services
Better Days Ahead 325-3145
Catholic Family Center 546-7220 X 700
Geneese Mental Health (222-7770)
Hillside Family of Agencies: Mental Health Outreach Program 256-7500
Liberity Resources Behavioral Health Clinic 410-3370

MEDICAID:
MEDICAID & Child Health Plus Helpline 1-800-698-4543
Medicaid Managed Care and Health First 1-866-463-6743
Monroe County Department of Human Services (DHS) 753-6998
http://www.health.ny.gov/health_care/medicaid

Other Important Contacts for Children and their Families (all numbers in 585 area code unless otherwise specified)

Rochester Housing Authority 697-6100
Volunteer Legal Services Project 232-3051

Rochester City School District
161 St. Joseph’s Rd.
Rochester, NY 14609
Tel: 585-222-7600

Rochester Mayor’s Office of Community Services
17 North Main Street
Rochester, NY 14608
Tel: 585-222-7777

St. Mary’s Children’s Clothes Closet
292-BABY (2229)

SAGE Rochester (older adults)
232-2730

Search for Assessments/Referrals
Referral to Monroe County Department of Public Health – Indoor Air Quality 753-5075

Supportive Services for Children
1-800-342-3009
TTY Line: 1-866-875-9975

Tribal Mental Health Contact
677-8822

TRU Program
546-7220 X 700

United Way
211 Lifeline: 2-1-1

ADVOCACY FLASH CARD

"Advocacy is a matter of giving the right person the right information at the right time." - A. Kirwan

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www.hoekelmancenter.org

We are a unique program that connects doctors with non-profits to make our communities healthier places to live.

Think Globally, Act Locally...

For Resources Beyond What’s On This Card:
www.211lifelime.org
For all kinds of topics or dial 2-1-1 | llame al 2-1-1

In case of emergency, dial 9-1-1
En caso de emergencia, llame al 9-1-1

www.kidsthrive585.org
Helping Kids Thrive with Access to Greater Rochester Resources

For additional copies of this card, please contact
The Hoekelman Center www.hoekelmancenter.org

The Hoekelman Center is in the Department of Pediatrics at the University of Rochester Medical Center

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Original version of the advocacy card created by CARE resident Susanne Tanski, MD in 2002.