Important Contacts for Children and their Families (all numbers in 855 area code unless otherwise specified)

Advocacy/Legal Assistance
Empire Justice Center 4-4060
LawNY, Inc. 325-2520
Legal Aid Society 232-4090
Rochester Housing Authority 897-6100
Volunteer Legal Services Project 232-3051

Child Abuse
American Lung Assoc. of NYS, Rochester Office 442-4260
Monroe County Department of Public Health – Indoor Air Quality 753-5075

Cancer Programs
Gilda’s Club 423-9700

Child Abuse
NYS Mandated Reporting 1 CPS 1-800-362-3720
Referral and Evaluation of Abused Children (REACH/BioTime 935-7802
Society for Protection and Care of Children (SPCC) 325-6101

Child Care
Child Care Council, Inc. 654-47201 800-743-KIDS (5437)
Criss Nursery of Greater Rochester 235-5750
IBERO American Action League, Inc 256-8900
Rochester Parents Network Nunseline 292-BABY (2229)

Clothing
Astbury Store House 473-0950
Bethany House 454-1417
IBERO Fashion Works 256-8900
Matthew’s Closet (Corpus Christi) 232-5160
Open Door Mission 454-6996
Healthy Moms Children’s Clothes Closet 368-3030

Community Development
ABC Head Start 325-5116 x2

Disabilities Benefits
NYS Office of Temporary and Disability Assistance (OTDA) 1-800-342-3009

Domestic Violence/Intimate Partner Violence
RESOLVE of Greater Rochester 425-1580
RESTORE Sexual Assault Services 546-2777 Hotline 1-800-527-1757
Saith of Rochester 234-1050
Society for Protection and Care of Children (SPCC) 325-6101
Willow Domestic Violence 232-5200/24 hr hotline 222-SAFE (7233)

Education/Development
ABC Head Start 325-5116 x2
Bureau of Employment Skills Training (Job Training) 428-6342
CP Rochester 334-6600
Early Intervention 753-KIDS (5437) Option-1
IBERO American Action League, Inc 256-8900
Mary Cardola Children’s Center 271-0761
Rochester City School District 262-6100
Rochester City School District Special Education Parent Support Hotline 282-8220
School of the Holy Childhood 359-3710
The Arc of Monroe 271-0660
Universal Pre-K Information 262-8140

Environmental Health
Coalition to Prevent Lead Poisoning 224-3125
Monroe County Childhood Lead Poisoning Prevention Program 753-5067
Monroe County Department of Health Immunization Program 753-5100
Monroe County Department of Public Health – Indoor Air Quality 753-5075
Monroe County Department of Public Health (Rabies Control and Animal Bites) 753-5171
Poison Control 1-800-222-1222

Furniture
Goodwill Stores 232-1111
Salvation Army Family Store 987-9540
Volunteers of America 547-1150

Formula
Bethany House 454-4197
Women, Infants and Children (WIC) 753-6942

Food Cupboards
Bethany House 454-4197 (St. Bridget Dr.)
Cameron Community Ministries 254-2697
Foodlink 328-3380
Open Door Mission 454-6996 156 N. Plymouth Av. (After Hours call 423-1825)
Salvation Army 987-9540 (Liberty Pole) 527-9966 (West Ave).

Health Insurance:
Child Health Plus (CHP) 1-800-698-4543
& Family Health Plus 1-800-541-2831
The Official Health Plan Marketplace
https://myptchealth.ny.gov/HpHelp/1-855-355-5777
Facilitated Enrollment (to help patients apply for health insurance)
Coordinated Care Services, Inc. (CCS) 328-6190 or 613-7662
IBERO American Action League, Inc 256-8900
LawNY, Inc. 325-2820
St. Joseph’s Neighborhood Center 325-5280

Family Planning Program (Free Family Planning Services) 1-800-541-2831

MEDICAID:
MEDICAID & Child Health Plus Helpline 1-800-698-4543
Medicaid Managed Care and Health First 1-866-463-6743
Monroe County Department of Human Services (HHS) 753-6998
http://www.health.ny.gov/health_care/menedicaid

Homeless Resources
211 Lifeline 2-1-1
Monroe County Emergency Housing Unit (16-17 years old) 753-6687
https://www2.monroe.gov/youthunerysh.php

Housing/Shelters
Bethany House (women and children) 454-4197
Bright Star Community 690-2949
Center for Youth Services (kids and teens) 473-2464
Hillside (homeless children and families) 24 hour hotline: 256-7500
Hope House for Women Salvation Army 897-3430 x2505
House of Mercy 546-2590
Jennifer House 288-1074
Monroe County Emergency Housing Unit (16-17 years old) 753-6687
After Hours Placement Line: 442-1742
Nielsen House 328-0801
Open Door Mission (families) 454-6996
Salvation Army Genesis House (families) 235-2660
The Housing Council at PathStone 546-3700
The Women’s Place (single moms and kids) 436-5452
YWCA 546-5620

Job Resources/Training
Bureau of Employment Skills Training (Job Training) 428-6342
Rochester Education Opportunity Center (REOC) 232-2730
Rochester Works 258-3500 (N. Goodman 266-7860 (Waring Rd.)

Laundry
Astbury First United Methodist Church 271-1050

LGBTQ
Center for Youth 271-7670
Out Alliance 244-8640
SAGE Rochester (older adults) 244-8640
Trevor Project 1-866-485-7386
Trillium Health 545-7200

Mental Health Services
Better Days Ahead 325-3145
Catholic Family Center 546-7220 X 7000
East House Affinity Place 563-7803
Genesee Mental Health Center 922-7770
Hillside Family of Agencies Mental Health Outreach Program 256-7500
Liberty Resources Behavioral Health Clinic 410-3370 (After hours 1-855-778-1200)
ADVOCACY FLASH CARD

"Advocacy is a matter of giving the right person
the right information at the right time." - A. Kinlaw

Presented by
The Hoekelman Center
www.hoekelmancenter.org

We are a unique program that connects doctors with non-
profits to make our communities healthier places to live

Think Globally, Act Locally...

For Resources Beyond What’s On This Card:

www.211lifeline.org
For all kinds of topics
www.kids thrive585.org
In case of emergency, dial 9-1-1 | llame al 9-1-1

www.211lifeline.org
In case of emergency, dial 9-1-1 | llame al 9-1-1

www.kids thrive585.org
Helping Kids Thrive with Access to Greater Rochester Resources

CHILD ADVOCACY CLEARINGHOUSES:

Local & State:
Rochester Adolescent Maternity Program (RAMP) 275-2062 x1
Teen Empowerment 697-3464
Villa of Hope 581-4873

Teenservices Program (free family planning services) 1-800-541-2831
Jordan Health Services Holland St. 423-5800 (Upper Falls Blvd.) 454-2630
Metro Council for Teen Potential (MCTP) 445-6777
Planned Parenthood: 546-2771
Rochester Adolescent Maternity Program (RAMP) 275-2062 x1
Teen Empowerment 697-3464
Villa of Hope 581-4873

Transportation
Bike and Scooter share https://gcphor.com/rochester/
Medical Motor Service (transportation for Medicaid recipients) 654-7030
R Community Bikes 204-2084
Regional Transit Service (RTS) 288-1700

Youth Activities
https://rochester.kidsoutandabout.com/ 633-8400 X 701
Action for a Better Community 325-5116
Boys and Girls Club of Rochester 328-3077
Community Place of Greater Rochester, Inc. 327-7200
Girl Scouts of Western New York (888) 837-6410
Hillside Family of Agencies 258-7500
IBERO American Action League, Inc. (Bilingual) 256-8900
Rochester Dept. of Recreation/Youth Services 428-6755
Rochester Public Libraries 428-7300
Scouts of USA 244-4210
YMCA 546-5550

CONTACTING REPRESENTATIVES:

Local (Monroe County) Contacts:
Local Representatives https://www.monroe.gov/government
Board of Elections 753-1550

State (NYS) Contacts:
State (NYS) Assembly Members http://assembly.state.ny.us/mem
State (NYS) Senators http://www.nysenate.gov/senators-committees

Federal Contacts:
Federal Representatives http://www.house.gov/representatives
Federal Senators http://www.senate.gov

Mental Health Association 325-3145
Mental Health Center 922-2500
Rochester Regional Health 368-3950
St. Joseph’s Neighborhood Center 325-3580
Healthline Call 2-1-1

Nutrition Resources:
Supplemental Nutrition Assistance Program S.N.A.P. (formerly FOOD STAMPS)
Monroe County DHS Office 753-2740
ODTA (Office for Temporary Disability Assistance) Hotline at 1-800-342-3009
LawNY, Inc. 295-5624
www.mybenefits.nv.gov
Women, Infants and Children (WIC) 753-6492
Growing Up Healthy Hotline 1-800-622-5006

Older Adult Services
Lifespan 244-5400

Parent Support/Home Visiting
Family Resource Center Peter Castle 339-3200
Healthy Bike Network 546-4930
IBERO American Action League, Inc. 256-8900
Nurse Family Partnership 753-2229
Parents as Teachers 368-2227
Society for Protection and Care of Children (SPCC) 325-6101

Prescription Assistance
Baden Street Settlement House 325-4910
Catholic Family Center 546-7225 (N. Clinton Avenue)
Salvation Army 987-9540 (Liberty Pole)

Refugee Resources
Catholic Family Center 546-7220
Mary’s Place Refugee Outreach 210-8268
Refugee Services 563-7747
Saints Place 365-6880

Spanish Language Resources
IBERO American Action League, Inc. 250-8990

Substance Abuse
Alcoholics Anonymous 232-6720
Anon/Alateen 288-0540
Catholic Family Center 546-3046 ext. 6258
Coffee Connection 455-2180
Huther Doyle (Drug Treatment Center) (East Ave.) 325-5100
NYC Smokers’ Outreach 1-866-697-8487 www.nysmokefree.org
Rochester Mental Health Center 922-2650
Rochester Regional Health 723-7366 or 368-3950
Strong Memorial Hospital Strong Recovery Chemical Dependency 275-3161
Villa of Hope 581-4873