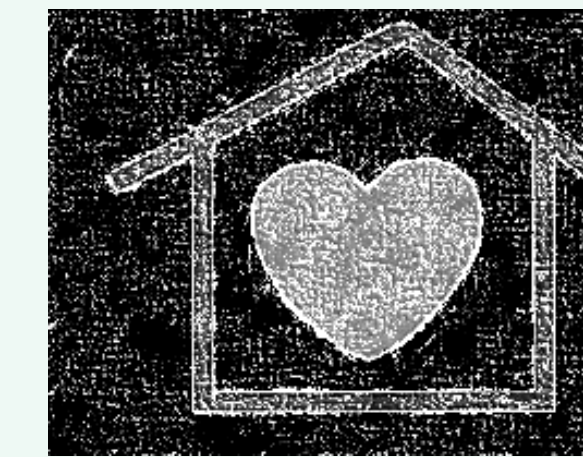


Making Connections for those in Crisis

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Community Organization: Crisis Nursery of Greater Rochester

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The Hoekelman Center
“Connecting, Advocating, Researching,
and Educating in our communities to
do what works for health”

centerforyouth.net/program/crisis

-nursery

PROJECT SUMMARY:

The Crisis Nursery of Greater Rochester is a child care facility that helps families in crisis.

We can help with networking, allowing the staff and families that use the Crisis Nursery to connect to available resources. We can also share our knowledge about common childhood issues, endeavoring to help the staff provide the best care.

GOALS:

Primary Goal:

- Families will be connected with available resources

Secondary Goal:

- Optimize staff knowledge to help them care for children at the Crisis Nursery

METHODS:

Resources

- Work with staff at Crisis Nursery to distribute and follow up on use of the resource list for families and provide staff with Hoekelman Center advocacy flash cards.
- When families pick up their children, tear sheet resource lists will be available.

Health/Behavioral

- Present topics in child health, including behavior, development, emergencies and common childhood diseases, giving staff more information to care for these children. Will put together presentations that can be used yearly.
- Staff will be surveyed regarding the usefulness of presentations and how they can be improved.

OBJECTIVES:

- Assess referral needs of those using Crisis Nursery and connect them with resources of Hoekelman Center via ←illustrated resource sheet
- Build relationships
- Teach staff about common childhood medical and behavioral problems and connect them with resources

Primary Measurable Outcomes:

To provide resources to families that they use and find helpful

To provide information and training to staff that they find helpful

Other Objectives:

To connect more families that use the crisis nursery to other resources they need.

BACKGROUND:

A crisis can mean a single parent needs someone to care for her children so she can go to work. It can be a place for children while their parents are hospitalized or at a health appointment. It can mean they have lost a home and need a safe place for their children or it can be a haven for children of domestic violence.

All of these situations can be stressful and the crisis nursery helps alleviate that stress, caring for over 1,000 children ages 1-14 every year, which will surely increase with the opening of their new location in NE Rochester.

"How wonderful that no one need wait a single moment to improve the world."

- Anne Frank



OBSERVATIONS/ CONCLUSIONS:

Staff and Families that use the Crisis Nursery will be able to connect with already available resources, empowering them to get the support they need

Staff will feel more comfortable and confident caring for children who come to the crisis nursery

FUTURE DIRECTIONS:

Work to keep the connection between the Crisis Nursery and Hoekelman Center open, benefitting the people of Rochester

Schedule several sessions per year to present childhood behavioral/health problems

As the Crisis Nursery is expanding, expand our assistance with them; tailoring resource handouts and making presentations for staff at new locations.