

Referring Patients to NY Quitline (Smoking Cessation)



Introduction

In late 2017, a partnership with Roswell Park Cancer Institute and the Center for a Tobacco-Free Finger Lakes (CTFFL) at URMCM was created to enable providers to directly refer patients interested in quitting smoking to the New York State Smoker's Quitline (NYSSQL) directly via eRecord.

Placing the Order

1. Access Medications & Orders, and search for **NY Quits, smoking, cessation, or NY**.
2. If needed, click the **Preference List** tab, **Facility List** tab, or finally the **Database Lookup** tab.

The screenshot shows a 'Preference List Search' window. The search term 'NY QUILTS' is entered in the search bar. The results table shows one entry: '2101291 AMB NY QUILTS ENROLLMENT' with a type of 'ANCILLARY'. The status at the bottom indicates '1 loaded. No more to load.' Buttons for 'Select & Stay', 'Accept', and 'Cancel' are visible.

3. Double-click **AMB NY QUILTS ENROLLMENT** and then click **Accept**.
4. Click **Order details**. The field to the right of **Yes** and **No** is for any Comments.

The screenshot shows the 'AMB NY QUILTS ENROLLMENT' order details window. The 'Patient has consented to enrollment?' section has 'Yes' selected. The 'Process Inst.' field contains the text: 'Patients will be contacted by NY Quits only if they have a valid phone number.' The 'Class' is set to 'External'. Buttons for 'Accept', 'Cancel', and 'Remove' are at the top and bottom right.

- **Yes** may already be selected. If not, click **Yes**. Then click **Accept**.
- Note that patients can only be contacted by NY Quits if a valid phone number is provided.

The screenshot shows the 'AMB NY QUILTS ENROLLMENT' order details window. The 'Mark as Reviewed' button is highlighted. The 'Last Reviewed by' field shows 'Family Medicine, Physician on 2/23/2017 at 2:21 PM'. The 'Pharmacy' field shows 'URMC SPECIALTY PHARMACY - ROCHESTER, NY - 601 ELMWOOD AVE, ROOM 2-5425' with a phone number '585-273-4767'. Buttons for 'Associate', 'Edit Multiple', 'Providers', 'Sign', and 'Pend' are visible.

5. Lastly, click **Sign**.

Next Steps

A Batch file containing all referred patients will run nightly and the report will be forwarded to NYSSQL automatically.

Advise the patient that they can expect to be contacted by the NYSSQL within 24-72 hours. The following information appears on the AMB AVS when the order is placed for the encounter:

The screenshot shows a notification message from 'NY Quits'. It states: 'Your provider has made a referral in your name to the New York State Smokers' Quitline (NYSSQL). Expect a phone call from the Quitline sometime during the next 48 to 72 hours. You can also contact the Quitline via phone (1-866-697-8487) or visit the Quitline's website (www.nysmokefree.com).