

Learning and Development is pleased to announce the following **Crucial Conversations** dates for 2020:

Please note-all courses are offered to an interprofessional audience and CME and CNE hours are available. All Staff are welcome.

### **Crucial Conversations Two-Day Class**

- April 23 & 27, 2020: <https://cvent.me/gZnbaN>
- July 24 & 31, 2020: <https://cvent.me/VN1amQ>
- September 15 & 22, 2020: <https://cvent.me/7kmx41>

### **Crucial Conversations One-Day Focused Class**

\*This one-day version of the Crucial Conversations course is a subset of the skills taught in the traditional two-day course.

- March 12, 2020: <https://cvent.me/NVQ0Qy>
- May 12, 2020: <https://cvent.me/87B9Zy>
- August 5, 2020: <https://cvent.me/NVvPEM>
- October 14, 2020: <https://cvent.me/ZQXYME>

### **Crucial Accountability \*Requires Crucial Conversations as a prerequisite**

- June 24, 2020: <https://cvent.me/Xk1aVr>
- December 15, 2020: <https://cvent.me/zRon29>

### **Continuing Medical Education (CME):**

#### **ACCREDITATION**

The University of Rochester School of Medicine and Dentistry is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

#### **CERTIFICATION**

The University of Rochester School of Medicine and Dentistry designates this live activity for a maximum of 14.50 *AMA PRA Category 1 Credit(s)™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

### **Continuing Nursing Education (CNE):**

The University of Rochester Center for Nursing Professional Development is accredited with distinction as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation.

### **Social Work:**

University of Rochester Medical Center, Center for Experiential Learning is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #0005.

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*Do you have registration questions? Please contact Barbara Ferguson by replying to this e-mail ([Barbara\\_Ferguson@urmc.rochester.edu](mailto:Barbara_Ferguson@urmc.rochester.edu)) or calling 276-6909.*