***New Course: Fundamentals of Quality Improvement***

***Wednesday, December 6 (*Medical Center Specialty Rooms - 2-7536)**

***5:30pm – 8:30pm (Dinner provided)***

***Registration Information on Next Page***

This new course includes both two hours of didactic online modules and participation in 3 hour hands-on simulation of a quality improvement project.

Attendance at this seminar is a qualifying activity for the URMC Malpractice Premium Differential program. Objectives:

 **Describe key documentation, communication, and disclosure styles that increase or decrease the risk of claims and suits.**

 **Describe how you can work toward high reliability and reduced error despite factors that increase risk.**

 **Describe what is a Just Culture and how it promotes improved performance.**

 **Describe the causes of diagnostic failure and interventions to reduce the risks.**

**Course Director**

**Robert Panzer, MD**

**Georgia & Thomas Gosnell Professor in Quality & Safety**

**Planning Committee**

**Robert Panzer, MD, Michael Leonard MD, and Patricia Reagan-Webster, PhD**

**Presenters**

**Robert J. Panzer, MD**

**Chief Quality Officer**

**Michael Leonard, MD**

**Associate Chief Quality Officer**

**Patricia Reagan-Webster, PhD**

**Associate Quality Officer**

**CME application pending.**

To Register:

Print this page and:

Mail to: Heidi Poltorak, Box 612

Or Fax to 273-1118, Attn: Heidi Poltorak

OR send message with “Fundamentals of Quality Improvement 2017” in the subject line and information below in the body of the email to:

Heidi\_Poltorak@urmc.rochester.edu

***Please register by one week before the course date so you have time to complete the online modules that are an integral part of this course.***

**Fundamentals of Quality Improvement Course**

 **Wednesday, December 6, 2017**

 **Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 **Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 **Department Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 **Credentials (e.g. MD, RN): \_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 **Date of Birth (mm/dd): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 **(For CME record keeping purposes)**