

New Course: Fundamentals of Quality Improvement

Wednesday, December 6 (Medical Center Specialty Rooms - 2-7536)

5:30pm – 8:30pm (Dinner provided)

Registration Information on Next Page

This new course includes both two hours of didactic online modules and participation in 3 hour hands-on simulation of a quality improvement project.

Attendance at this seminar is a qualifying activity for the URM Malpractice Premium Differential program. Objectives:

- ✓ **Describe key documentation, communication, and disclosure styles that increase or decrease the risk of claims and suits.**
- ✓ **Describe how you can work toward high reliability and reduced error despite factors that increase risk.**
- ✓ **Describe what is a Just Culture and how it promotes improved performance.**
- ✓ **Describe the causes of diagnostic failure and interventions to reduce the risks.**

Course Director

Robert Panzer, MD

Georgia & Thomas Gosnell Professor in Quality & Safety

Planning Committee

Robert Panzer, MD, Michael Leonard MD, and Patricia Reagan-Webster, PhD

Presenters

Robert J. Panzer, MD
Chief Quality Officer

Michael Leonard, MD
Associate Chief Quality Officer

Patricia Reagan-Webster, PhD
Associate Quality Officer

CME application pending.

To Register:

Print this page and:

Mail to: Heidi Poltorak, Box 612

Or Fax to 273-1118, Attn: Heidi Poltorak

OR send message with "Fundamentals of Quality Improvement 2017"
in the subject line and information below in the body of the email to:

Heidi_Poltorak@urmc.rochester.edu

*Please register by one week before the course date so you have time to
complete the online modules that are an integral part of this course.*

Fundamentals of Quality Improvement Course

Wednesday, December 6, 2017

Name: _____

Email: _____

Department Name: _____

Credentials (e.g. MD, RN): _____

Date of Birth (mm/dd): _____

(For CME record keeping purposes)