

Please join us Tuesday, August 20, for our course titled Fundamentals of Quality Improvement – Part II.

This course includes review of two publications and a learning assessment before the evening session, with participation in a three hour hands-on simulation of both a “Root Cause Analysis (RCA)” and a “Failure Modes & Effects Analysis (FMEA)”.

These methods are optimal for looking back at a harm event (RCA) or looking forward at a key system for needed improvements (FMEA).

This course is ideal for those who participated in any of the several “Teaching for Quality” programs, the “Fundamentals of Quality Improvement” course on November 27, 2018, or the “Pursuing Excellence Program Leadership Session.”

Attendance at this seminar is a qualifying activity for the URMC Malpractice Premium Differential program.

Objectives:

- ✓ Understand the elements of the Root Cause Analysis (RCA) Failure Modes Effect Analysis (FMEA).*
- ✓ Determine when RCA and FMEA can/should be applied to improve clinical practice.*
- ✓ Create clear cause-effect states and understand the strength of remediation strategies.*
- ✓ Apply knowledge of RCA and FMEA tools in a clinical setting as appropriate*

This course is free to University of Rochester Medical Center staff/trainees and medical staff at Strong or Highland.

This course offers participants the opportunity to learn the basic knowledge of effective quality improvement strategies and the ability to apply this knowledge in their own work environment.

Course Director
Robert Panzer, MD
Chief Quality Officer

Planning Committee
Robert Panzer, MD, Michael Leonard MD,
Patricia Reagan-Webster, PhD and Erin Sugarman, MSN, RN

Presenters

Robert J. Panzer, MD
Chief Quality Officer

Michael Leonard, MD
Associate Chief Quality Officer

Patricia Reagan-Webster, PhD
Associate Quality Officer

The course will be held from 5:30 pm – 8:30 pm in the Medical Center Specialty Room 2-7544.

A light dinner will be provided beginning at 5 pm.

***Please note: the Fundamentals of Quality Improvement Part II registration process is done paperlessly online through MyPath.**

[Existing MyPath or Achieve User? Click Here to Login](#) Please login to either MyPath or Achieve and search for Activity #18115 or Fundamentals of Quality Improvement Part II.

New to MyPath?

[MyPath: Register for Fundamentals of Quality Improvement Part II \(New Account Request\)](#) and begin the registration process.

University of Rochester Employee: Once registered search in MyPath for the pre-work and Learner Assessment using the words Fundamentals of Quality Improvement Part II Pre-Work. Once completed, please print the Certificate of Completion and bring it with you to the live session on August 20.

Highland Hospital Employee: Once registered search in Achieve for the pre-work and Learner Assessment using the words Fundamentals of Quality Improvement Part II Pre-Work. Once completed, please print the Certificate of Completion and bring it with you to the live session on August 20.

ACCREDITATION

The University of Rochester School of Medicine and Dentistry is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

CERTIFICATION

The University of Rochester School of Medicine and Dentistry designates this enduring material for a maximum of 4.0 *AMA PRA Category 1 Credits*™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

To obtain CME credit for the course, you must review the two publications and complete a learning assessment before the evening session, participate in the three hour live simulation and complete the online evaluation in MyPath.



Nursing Contact Hour Information

ACCREDITATION

The University of Rochester Center for Nursing Professional Development is accredited with distinction as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Participants will receive 4.0 Nursing Contact Hours.

To obtain CNE credit for the course, you must review the two publications and complete a learning assessment before the evening session, participate in the three hour live simulation and complete the online evaluation in MyPath.

**University of Rochester
Center for Nursing
Professional Development
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If you have any questions, please contact us via email (Heidi_poltorak@urmc.rochester.edu) or phone (273-5396).