

Please join us Monday, November 25, for our Fundamentals of Quality Improvement Part I course.

This course includes two didactic online modules and participation in a three hour hands-on simulation of a quality improvement project.

For medical staff insured by MCIC, this is one of the remaining face-to-face opportunities to qualify this year for a 15% malpractice insurance premium differential through the URM/MCIC Premium Differential program, when combined with the online Target Zero Harm: High Reliability Essentials course.

This invitation reaches faculty, APP's, residents, and fellows through the faculty@urmc email system.

Objectives:

- ✓Identify the elements of the “Model for Improvement”
- ✓Recognize selection of “SMART” goals and Measures that Matter
- ✓Identify PDSA (“Plan-Do-Study-Act) cycles
- ✓Recognize strategies for overcoming obstacles and expanding deployment of worthy improvements

This course is free to University of Rochester Medical Center staff/trainees and medical staff at Strong, Highland or Thompson.

The registration information is included below.

This course offers participants the opportunity to learn the basic knowledge of effective quality improvement strategies and the ability to apply this knowledge in their own work environment.

Course Director

**Robert Panzer, MD
Chief Quality Officer**

Planning Committee

**Robert Panzer, MD, Michael Leonard MD,
Patricia Reagan-Webster, PhD and Tamara Eis,MS,RN-BC**

Presenters

**Robert J. Panzer, MD
Chief Quality Officer**

**Michael Leonard, MD
Associate Chief Quality Officer**

**Patricia Reagan-Webster, PhD
Associate Quality Officer**

The course will be held from 5:30 pm – 8:30 pm in the Natapow Conference Room (1-9545).

A light dinner will be provided beginning at 5 pm.

The University of Rochester School of Medicine and Dentistry is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

The University of Rochester School of Medicine and Dentistry designates this live activity for a maximum of 3.0 *AMA PRA Category 1 Credits*™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

To obtain CME credit for the simulation, you must attend the live session and complete the online evaluation in MyPath.

The University of Rochester Center for Nursing Professional Development is accredited with distinction as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Participants will receive 3.0 Nursing Contact Hours. Nurses must attend the live session and complete the online evaluation to receive the Nursing Contact Hour Certificate.

To obtain CNE credit for the simulation, Nurses must attend the live simulation session and complete the online evaluation in MyPath.

Registration Information:

[Existing MyPath or Achieve User? Click Here to Login](#) Please login to either MyPath or Achieve and search for Fundamentals of Quality Improvement.

New to MyPath?

[MyPath: Register for Fundamentals of Quality Improvement \(New Account Request\)](#) and begin the registration process.

If you have any questions, please contact Heidi Poltorak at (585-273-5396) or heidi_poltorak@urmc.rochester.edu.



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