

**High Reliability for Providers:
Avoiding Harm from Diagnostic Error**

**Thursday, December 2, 2021 (8am-10am; Zoom)
Or
Saturday, December 11, 2021 (8am-10am; Zoom)**

This new course will educate providers on the causes of diagnostic failure with a focus on diagnostic error and failure to close the loop on test results. Attendees will learn personal skills and systems to reduce error rates. All of this will be taught within the context of high reliability.

Attendance at this seminar combined with the online Target Zero Harm: High Reliability Essentials activity is a qualifying activity for the URM Malpractice Premium Differential program. Content overlaps with 2018 Risk Management Seminar.

Objectives:

- ✓ **Recognize the “Backstop” program as a type of Patient Safety Net activity.**
- ✓ **Describe and be more aware of cognitive biases that impair accurate diagnosis.**
- ✓ **Determine when to take the time to develop an adequate differential diagnosis.**

Course Director

**Robert Panzer, MD
Chief Quality Officer**

Planning Committee

Robert Panzer, MD, Erin Sugarman, MSN, RN-NPD

To Register:

[Existing MyPath or Achieve User? Click Here to Login](#) & search for the title High Reliability for Providers.

New to MyPath?

[Click here to create an account](#) and begin the registration process.

If you have questions, please contact Heidi Poltorak at 585-273-5396 or heidi_poltorak@urmc.rochester.edu.

CME:

The University of Rochester School of Medicine and Dentistry is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

The University of Rochester School of Medicine and Dentistry designates this live activity for a maximum of 2.00 *AMA PRA Category 1 Credits*™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

To obtain Continuing Education credit, you must complete the online evaluation in MyPath.

